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Award

## **Specialised Patient Specific Care Package**

NHS WALES SHARED SERVICES PARTNERSHIP

F15: Voluntary ex ante transparency notice

Notice identifier: 2024/S 000-004462

Procurement identifier (OCID): ocds-h6vhtk-0438e7

Published 9 February 2024, 2:36pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

NHS WALES SHARED SERVICES PARTNERSHIP

4-5 Charnwood Court, Heol Billingsley, Parc Nantgarw

Cardiff

CF14 4TT

#### **Contact**

Sam Salisbury

#### **Email**

[sam.salisbury@wales.nhs.uk](mailto:sam.salisbury@wales.nhs.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0221](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Specialised Patient Specific Care Package

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Cardiff and Vale NHS Trust requires emergency specialised support agencies for a Specialised Patient Specific Care Package.

**II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £900,000

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

### **II.2.4) Description of the procurement**

Cardiff and Vale University Health Board require emergency support services for a complex and highly specialised nursing support. This contract is an emergency measure to ensure Cardiff and Vale UHB have sufficient provision for abnormally complex care needs of an individual patient. The Department has no capacity to provide specialised care for this inpatient at this current time. A registered nurse with specialist training in mental health was required to provide care on a one-to-one 24/7 assignment basis, as well additional Health Care support workers were required on a three-to-one 24/7 assignment basis.

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

A patient was urgently admitted in October 2023 without warning into Cardiff and Vale Health Board's in-patient clinic. The Health Board had no knowledge of the patients' condition, health requirements and required care plans upon admission. The patient suffers from a series of health problems which have detrimental effects on their mental and physical health. The Health Board recognised that the patient required continuous highly specialised mental health care and further supporting care until a suitable placement is established. At this point, with patient and staff safety in mind, the only option was to implement a reliable continuing health care package with Prometheus Complex Care. A registered mental health nurse, and three health care support workers were immediately required to care for the patient on a 24-hour basis. The company offered the required clinical support and has sufficient expertise in providing care for patients suffering with various types of eating disorders. The Health Board must ensure that the patient receives a continuity of care which is currently being delivered by the assigned RMN's and support workers. Carers assigned to the patient have already built a good relationship with the patient and small improvements are being made with regards to their health. A sudden change in care provider could cause significant distress to the patients' mental and physical health. Therefore, in line with regulation 32(2)(b), competition is absent for technical reasons and no reasonable alternative or substitute exists due to the need to ensure continuity and reliable care for the patient's wellbeing. This arrangement is only for a short-term period, as the vulnerable patient is currently under constant review. The Health Board will be placing the patient in a permanent NHS provided setting in the long term.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract/concession**

A contract/lot is awarded: Yes

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract**

20 October 2023

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Prometheus Complex Care

603 Fort Dunlop , Fort Parkway

Birmingham

B249FD

Telephone

+44 8000096668

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

The contractor/concessionaire is an SME

Yes

#### **V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession: £900,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

NOTE: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at

[https://www.sell2wales.gov.wales/Search/Search\\_Switch.aspx?ID=138633](https://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=138633).

(WA Ref:138633)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom