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Contract

Greater Manchester Restricted Eligibility Support Service

Greater Manchester Combined Authority

F03: Contract award notice

Notice identifier: 2023/S 000-004461

Procurement identifier (OCID): ocids-h6vhtk-038442

Published 14 February 2023, 11:03am

Section I: Contracting authority

I.1) Name and addresses

Greater Manchester Combined Authority

1st Floor, Churchgate House, 56 Oxford Street

Manchester

M1 6EU

Contact

Miss Sara Hughes

Email

sara.hughes@greatermanchester-ca.gov.uk

Telephone

+44 7598551693

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<http://www.manchesterfire.gov.uk/>

Buyer's address

<http://www.manchesterfire.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Greater Manchester Restricted Eligibility Support Service

Reference number

DN637757

II.1.2) Main CPV code

- 70333000 - Housing services

II.1.3) Type of contract

Services

II.1.4) Short description

The Greater Manchester Combined Authority is seeking suitable organisations to deliver a

Greater Manchester Restricted Eligibility Support Service, which will provide person-centred

and joined-up support and advice to people with restricted eligibility in Greater Manchester

who are facing, or at risk of, homelessness. Providers will also be expected to work with

GMCA to facilitate system change, supporting the improvement of mainstream

homelessness provision for people with restricted eligibility and contributing to GMCA's

policy change priorities. The programme will be procured as two separate—but closely

interconnected— Lots:

- Lot 1: Immigration and Legal Advice. Provider(s) will deliver immigration and other legal advice and casework to support people with restricted eligibility to regularise their status and/or gain access to welfare benefits, where possible, in order to prevent and/or support

move-on from homelessness. Provider(s) will work collaboratively in partnership with other

support providers in the Service, to deliver a holistic offer for the client. Through training, collection and sharing of data, good practice and intelligence, Provider(s) under this Lot will

also facilitate wider system change, to improve the accessibility and effectiveness of public

and voluntary services across Greater Manchester for people with restricted eligibility.

- Lot 2: Practical Support, Advice and Co-production. Provider(s) will deliver an integrated

and flexible support service, alongside Provider(s) in Lot 1, that helps people with restricted

eligibility to overcome practical barriers and gain access to the specialist support they might need. This should include a Homelessness Prevention Floating Support service, working in

communities and with other agencies to identify and support people with restricted eligibility

who are at risk of homelessness, as well as accessible support for people in ABEN

accommodation or waiting to enter. Provider(s) under this Lot will also work with people with

lived experience of restricted eligibility to develop and deliver training and advocacy aimed at wider system and policy change.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £479,370.56

II.2) Description

II.2.1) Title

Lot 1: Immigration and Legal Advice

Lot No

1

II.2.2) Additional CPV code(s)

- 79100000 - Legal services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 1: Immigration and Legal Advice. Provider(s) will deliver immigration and other legal advice and casework to support people with restricted eligibility to regularise their status and/or gain access to welfare benefits, where possible, in order to prevent and/or support move-on from homelessness. Provider(s) will work collaboratively in partnership with other

support providers in the Service, to deliver a holistic offer for the client. Through training, collection and sharing of data, good practice and intelligence, Provider(s) under this Lot will

also facilitate wider system change, to improve the accessibility and effectiveness of public

and voluntary services across Greater Manchester for people with restricted eligibility.

II.2.5) Award criteria

Quality criterion - Name: Technical Capacity / Weighting: 90

Price - Weighting: 10

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2: Support, Advice and Co-production

Lot No

2

II.2.2) Additional CPV code(s)

- 79100000 - Legal services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 2: Practical Support, Advice and Co-production. Provider(s) will deliver an integrated

and flexible support service, alongside Provider(s) in Lot 1, that helps people with restricted

eligibility to overcome practical barriers and gain access to the specialist support they might

need. This should include a Homelessness Prevention Floating Support service, working in

communities and with other agencies to identify and support people with restricted eligibility

who are at risk of homelessness, as well as accessible support for people in ABEN

accommodation or waiting to enter. Provider(s) under this Lot will also work with people with

lived experience of restricted eligibility to develop and deliver training and advocacy aimed at wider system and policy change.

II.2.5) Award criteria

Quality criterion - Name: Technical Capacity / Weighting: 90

Price - Weighting: 10

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-032247](#)

Section V. Award of contract

Contract No

GMCA 587.1

Lot No

1

Title

Greater Manchester Restricted Eligibility Support Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 February 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Greater Manchester Immigration Aid Unit (GMIAU)

1 Delaunays Road

Manchester

M8 4SQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £259,787.50

Section V. Award of contract

Contract No

GMCA 587.2

Lot No

2

Title

Greater Manchester Restricted Eligibility Support Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 February 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The Booth Centre

Edward Hold House, Pimblett Street

Manchester

M3 1FU

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £219,583.06

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court (England, Wales and Northern Ireland)

Strand

London

WC1A2L

Country

United Kingdom