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Contract

## **Independent Domestic Violence Advisory (IDVA) Services for North Wales**

PCC for North Wales Police & North Wales Police

F03: Contract award notice

Notice identifier: 2025/S 000-004460

Procurement identifier (OCID): ocids-h6vhtk-04c5be

Published 11 February 2025, 8:31am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

PCC for North Wales Police & North Wales Police

Force Headquarters, Glan-y -don, Abergele Road,

Colwyn Bay, North Wales

LL29 8AW

#### **Contact**

James Parry

#### **Email**

[james.parry1@northwales.police.uk](mailto:james.parry1@northwales.police.uk)

#### **Telephone**

+44 1492804247

#### **Country**

United Kingdom

**Region code**

UKL - Wales

**National registration number**

n/a

**Internet address(es)**

Main address

<http://www.north-wales.police.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/33183>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Independent Domestic Violence Advisory (IDVA) Services for North Wales

#### **II.1.2) Main CPV code**

- 85312320 - Counselling services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Office of the Police and Crime Commissioner for North Wales (Commissioners) are welcoming tender applications for the contract of three sub-regional Independent Domestic Violence Advisory (IDVA) services.

The Contractor shall provide a single IDVA Service across the North Wales Force area. The IDVAs shall work to address the safety of people at high risk of domestic abuse from intimate partners, ex-partners and family members to secure their safety and the safety of their children. Operating as the primary point of contact, IDVAs typically work with their clients from the point of crisis to assess the risk, review options, and develop and implement plans to address their immediate safety, as well as longer-term solutions.

The service will increase safety and reduce the long-term impact to victims, improve outcomes and adopt a whole family approach to risk management by working in partnership with relevant organisations.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £5,513,482

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85312320 - Counselling services

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

### **II.2.4) Description of the procurement**

The Office of the Police and Crime Commissioner for North Wales (Commissioners) are welcoming tender applications for the contract of three sub-regional Independent Domestic Violence Advisory (IDVA) services.

The Contractor shall provide a single IDVA Service across the North Wales Force area. The IDVAs shall work to address the safety of people at high risk of domestic abuse from intimate partners, ex-partners and family members to secure their safety and the safety of their children. Operating as the primary point of contact, IDVAs typically work with their clients from the point of crisis to assess the risk, review options, and develop and implement plans to address their immediate safety, as well as longer-term solutions.

The service will increase safety and reduce the long-term impact to victims, improve outcomes and adopt a whole family approach to risk management by working in partnership with relevant organisations.

We have an expectation of a high level of partnership-working and welcome a consortium approach to project delivery. If a consortium bid is submitted, one provider must function as a lead contractor, and they will be accountable for all elements of delivery, monitoring and funding.

This tender process concerns a contract for a criminal justice focused Independent Domestic Violence Advisory (IDVA) service for the Police and Crime Commissioner for North Wales (the "Commissioner"). The Commissioner is leading the commissioning of the service in the North Wales Police force areas on behalf of the Police and Crime Commissioner for North Wales, the Violence Against Women and Girls and Sexual Violence (VAWDASV) Regional Team and local authority partners.

The tender comprises of 4 lots:

Lot 1: Western - Anglesey and Gwynedd

Lot 2: Central – Conwy and Denbighshire

Lot 3: Eastern – Flintshire and Wrexham

Lot 4: All North Wales Police Force Areas (the 6 North Wales Counties)

Tenderers may bid for all or one or more lots.

#### **II.2.5) Award criteria**

Quality criterion - Name: Method Statements / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-039641](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Title**

Independent Domestic Violence Advisory (IDVA) Services for North Wales

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

10 February 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Domestic Abuse Safety Unit

Wrenmore House, 104 Chester Road East, Shotton, CH5 1QD

Shotton

CH5 1QD

Email

[dawn.stones@dasunorthwales.co.uk](mailto:dawn.stones@dasunorthwales.co.uk)

Country

United Kingdom

NUTS code

- UKL - Wales

National registration number

05430841

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £5,513,482

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

PCC for North Wales Police

Force Headquarters

Colwyn Bay

LL29 8AW

Email

[procurement@northwales.police.uk](mailto:procurement@northwales.police.uk)

Country

United Kingdom