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Contract

Independent Domestic Violence Advisory (IDVA) Services for North Wales

PCC for North Wales Police & North Wales Police

F03: Contract award notice

Notice identifier: 2025/S 000-004460

Procurement identifier (OCID): ocids-h6vhtk-04c5be

Published 11 February 2025, 8:31am

Section I: Contracting authority

I.1) Name and addresses

PCC for North Wales Police & North Wales Police

Force Headquarters, Glan-y -don, Abergele Road,

Colwyn Bay, North Wales

LL29 8AW

Contact

James Parry

Email

james.parry1@northwales.police.uk

Telephone

+44 1492804247

Country

United Kingdom

Region code

UKL - Wales

National registration number

n/a

Internet address(es)

Main address

<http://www.north-wales.police.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/33183>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Independent Domestic Violence Advisory (IDVA) Services for North Wales

II.1.2) Main CPV code

- 85312320 - Counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

The Office of the Police and Crime Commissioner for North Wales (Commissioners) are welcoming tender applications for the contract of three sub-regional Independent Domestic Violence Advisory (IDVA) services.

The Contractor shall provide a single IDVA Service across the North Wales Force area. The IDVAs shall work to address the safety of people at high risk of domestic abuse from intimate partners, ex-partners and family members to secure their safety and the safety of their children. Operating as the primary point of contact, IDVAs typically work with their clients from the point of crisis to assess the risk, review options, and develop and implement plans to address their immediate safety, as well as longer-term solutions.

The service will increase safety and reduce the long-term impact to victims, improve outcomes and adopt a whole family approach to risk management by working in partnership with relevant organisations.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £5,513,482

II.2) Description

II.2.2) Additional CPV code(s)

- 85312320 - Counselling services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

The Office of the Police and Crime Commissioner for North Wales (Commissioners) are welcoming tender applications for the contract of three sub-regional Independent Domestic Violence Advisory (IDVA) services.

The Contractor shall provide a single IDVA Service across the North Wales Force area. The IDVAs shall work to address the safety of people at high risk of domestic abuse from intimate partners, ex-partners and family members to secure their safety and the safety of their children. Operating as the primary point of contact, IDVAs typically work with their clients from the point of crisis to assess the risk, review options, and develop and implement plans to address their immediate safety, as well as longer-term solutions.

The service will increase safety and reduce the long-term impact to victims, improve outcomes and adopt a whole family approach to risk management by working in partnership with relevant organisations.

We have an expectation of a high level of partnership-working and welcome a consortium approach to project delivery. If a consortium bid is submitted, one provider must function as a lead contractor, and they will be accountable for all elements of delivery, monitoring and funding.

This tender process concerns a contract for a criminal justice focused Independent Domestic Violence Advisory (IDVA) service for the Police and Crime Commissioner for North Wales (the "Commissioner"). The Commissioner is leading the commissioning of the service in the North Wales Police force areas on behalf of the Police and Crime Commissioner for North Wales, the Violence Against Women and Girls and Sexual Violence (VAWDASV) Regional Team and local authority partners.

The tender comprises of 4 lots:

Lot 1: Western - Anglesey and Gwynedd

Lot 2: Central – Conwy and Denbighshire

Lot 3: Eastern – Flintshire and Wrexham

Lot 4: All North Wales Police Force Areas (the 6 North Wales Counties)

Tenderers may bid for all or one or more lots.

II.2.5) Award criteria

Quality criterion - Name: Method Statements / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-039641](#)

Section V. Award of contract

Contract No

1

Title

Independent Domestic Violence Advisory (IDVA) Services for North Wales

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 February 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Domestic Abuse Safety Unit

Wrenmore House, 104 Chester Road East, Shotton, CH5 1QD

Shotton

CH5 1QD

Email

dawn.stones@dasunorthwales.co.uk

Country

United Kingdom

NUTS code

- UKL - Wales

National registration number

05430841

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,513,482

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

PCC for North Wales Police

Force Headquarters

Colwyn Bay

LL29 8AW

Email

procurement@northwales.police.uk

Country

United Kingdom