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Tender

CDD Screening Solution and Fraud Investigation Solution Market Engagement

Homes England (the name adopted by the Homes and Communities Agency)

F02: Contract notice

Notice identifier: 2023/S 000-004457

Procurement identifier (OCID): ocds-h6vhtk-03a56c

Published 14 February 2023, 10:30am

Section I: Contracting authority

I.1) Name and addresses

Homes England (the name adopted by the Homes and Communities Agency)

Windsor House, 42-50 Victoria Street

London

SW1H 0TL

Contact

Commercial Team

Email

centralprocurement@homesengland.gov.uk

Telephone

+44 1133949382

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/homes-england>

Buyer's address

<https://www.gov.uk/government/organisations/homes-england>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com>

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CDD Screening Solution and Fraud Investigation Solution Market Engagement

Reference number

DN655750

II.1.2) Main CPV code

- 79700000 - Investigation and security services

II.1.3) Type of contract

Services

II.1.4) Short description

1. Homes England intends to procure a new:

- i. Economic Crime Due Diligence (ECDD) Platform for the purpose of integrating workflows, holding customer information and screening results and ensure application of Single View of Customer (SVoC) and parental grouping approach, etc.
- ii. Economic Crime screening solution for the purpose of conducting Anti-Money Laundering, Countering Terrorist Financing and Financial Sanction, and fraud due diligence on both new and existing customers;
- iii. Fraud investigation solution for the purpose of conducting intelligence development checks, fraud investigations and/or reporting internally and externally on new and existing customers; and
- iv. Workflow solution which provides a 'front-door' to Homes England allowing the processing of scheme application(s), CDD information, screening and/or fraud investigation outcomes to go through the appropriate process, end-to-end, allowing defined responses and segregation of duties including approvals, and performance Management Information.

This notice relates to a market engagement process. Should this process result in an open tender the appropriate notices will be published.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

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- i. Economic Crime Due Diligence (ECDD) Platform for the purpose of integrating workflows, holding customer information and screening results and ensure application of Single View of Customer (SVoC) and parental grouping approach, etc.
- ii. Economic Crime screening solution for the purpose of conducting Anti-Money Laundering, Countering Terrorist Financing and Financial Sanction, and fraud due diligence on both new and existing customers;
- iii. Fraud investigation solution for the purpose of conducting intelligence development checks, fraud investigations and/or reporting internally and externally on new and existing customers; and
- iv. Workflow solution which provides a 'front-door' to Homes England allowing the processing of scheme application(s), CDD information, screening and/or fraud investigation outcomes to go through the appropriate process, end-to-end, allowing defined responses and segregation of duties including approvals, and performance Management Information.

This notice relates to a market engagement process. Should this process result in an open tender the appropriate notices will be published.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

28 February 2023

Local time

3:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

28 February 2023

Local time

3:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Homes England

Windsor House, 42-50 Victoria Street

London

SW1H 0TL

Country

United Kingdom