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Planning

Occupational Health System & bi-directional interface

NHS Wales Shared Services Partnership

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-004448

Procurement identifier (OCID): ocids-h6vhtk-0317fc

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Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership

4-5 Charnwood Court,, Heol Billingsley, Parc Nantgarw

Cardiff

CF15 7QZ

Email

gareth.rees9@wales.nhs.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Occupational Health System & bi-directional interface

Reference number

AW094 - Occupational Health System

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

NWSSP is looking to procure a web-based software solution to manage the Occupational Health services within NHS Wales with the aim of streamlining process, documentation, and management of Occupational Health records across NHS Wales.

II.1.5) Estimated total value

Value excluding VAT: £400,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

The provision of a flexible Occupational Health software package is required which will allow NHS Wales to electronically manage its occupational health process. A bi-directional interface is essential between the Occupational Health system and the Electronic Staff Record

(ESR)/workforce systems to enable seamless transfer of data/information between the systems.

The following are some essential characteristics of the requirement:-

- Provision of a fully hosted service in a secure environment.
- Dedicated telephone and e-mail support.
- Monthly reports on all incidents.
- Remote diagnostic support.
- Provision of a dedicated Customer Services Manager.
- Remote training for users.
- Data migration from the existing service.

II.2.14) Additional information

Supplier engagement sessions will be arranged for the 18th March 2022 which will comprise of a 40 minute demonstration by suppliers providing an overview of their solution along with 20 minutes questions and answers.

II.3) Estimated date of publication of contract notice

15 April 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

NOTE: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at

https://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=118784.

(WA Ref:118784)