

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/004445-2025>

Not applicable

2025-26 Mental Health Telephone Service - NHS West Yorkshire Integrated Care Board

NHS West Yorkshire Integrated Care Board

F14: Notice for changes or additional information

Notice identifier: 2025/S 000-004445

Procurement identifier (OCID): ocds-h6vhtk-04d705

Published 10 February 2025, 5:41pm

Section I: Contracting authority/entity

I.1) Name and addresses

NHS West Yorkshire Integrated Care Board

White Rose House, West Parade

Wakefield

WF1 1LT

Contact

Stephanie Jones

Email

wycb-kirk.procurement@nhs.net

Country

United Kingdom

Region code

UKE4 - West Yorkshire

Internet address(es)

Main address

<https://www.westyorkshire.icb.nhs.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

2025-26 Mental Health Telephone Service - NHS West Yorkshire Integrated Care Board

Reference number

Project_253

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

A telephone service for NHS 111 mental health crisis calls in Barnsley, Calderdale, Kirklees, Leeds and Wakefield 2025-26. This is a 24 hour a day, 7 day a week service.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2025/S 000-002971](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

V1.3

Read

Text

This is a Provider Selection Regime (PSR) confirmation of contract award notice. This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. This contract has now been formally awarded using Direct Award C.'

A 24/7 telephone service for NHS 111 mental health crisis calls in Barnsley, Calderdale, Kirklees, Leeds and Wakefield. The service is to be awarded for the period 01/04/2025-31/12/2026. The lifetime value of this award would be £1,254,558.

Decision making report authored by Mental Health Transformation Manager and Contract Manager and agreed by Kirklees Health and Care Partnership Senior Leadership Team of the West Yorkshire Integrated Care Board on 09/12/24.

No conflicts of interest were declared by the authors of the report or any member of Kirklees Senior Leadership Team agreeing the report.