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Tender

Mental Health Crisis Breathing Space Services

Money and Pensions Service

F02: Contract notice

Notice identifier: 2024/S 000-004402

Procurement identifier (OCID): ocds-h6vhtk-0438c2

Published 9 February 2024, 12:01pm

Section I: Contracting authority

I.1) Name and addresses

Money and Pensions Service

Howard House, 64 St John's Street,

Bedford

MK42 0DJ.

Contact

Carol Hilaire

Email

carol.hilaire@maps.org.uk

Telephone

+44 208134012

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://maps.org.uk/en>

Buyer's address

<https://maps.org.uk/en>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://atamis-maps.my.site.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://atamis-maps.my.site.com/s/Welcome>

Tenders or requests to participate must be submitted to the following address:

Money and Pensions Service

Howard House, 64 St John's Street,

Bedford

MK42 0DJ.

Email

commercial@maps.org.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://maps.org.uk/en>

Buyer's address

<https://maps.org.uk/en>

I.4) Type of the contracting authority

Other type

Statutory Body

I.5) Main activity

Other activity

Money and Pensions Guidance

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Mental Health Crisis Breathing Space Services

Reference number

C0574

II.1.2) Main CPV code

- 66000000 - Financial and insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

The Organisation

Money and Pensions Service (MaPS) vision is 'Everyone making the most of their money and pensions'. MaPS is an arm's-length-body, sponsored by the Department for Work and Pensions, with a joint commitment to ensuring that people throughout the UK have guidance and access to the information they need to make effective financial decisions over their lifetime. MaPS provide people in England with information and advice on debt and MaPS is the biggest funder of free-to-client debt advice.

II.1.5) Estimated total value

Value excluding VAT: £4,333,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79400000 - Business and management consultancy and related services

II.2.3) Place of performance

NUTS codes

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Main site or place of performance

Bedford

II.2.4) Description of the procurement

Mental Health Crisis Breathing Space (MHCBS)

Breathing Space is a HM Treasury policy which gives clients protection under legislation from creditor interest, charges, enforcement activity and collection communication, enabling them to stabilise their financial situation, engage with advice and find a solution. Since May 2021 when this policy launched MaPS commissioned a Former Supplier to deliver a service which provides people with access protection under Mental Health Crisis Breathing Space (MHCBS) and access to debt advice.

MaPS seeks to commission a new service building on our learning from prior service delivery with a view to helping more people receive the benefits of MHCBS protection.

The MHCBS service will be for delivery in England only; and MaPS has data (based on the existing MaPS funded service for England) that circa 130-150 clients per month are being served, as a current baseline.

As a minimum the MaPS MHCBS service must offer:-

Entry Point - Maximising number of eligible applications into the service (influence as far as possible).

Exploration/triage - For MHCBS clients, use ability to influence to encourage engagement in Debt Advice.

Application - Process MHCBS applications that are received via an Approved Mental Health Professional referrals.

Debt Advice - Deliver debt advice to MHCBS clients who are both capable of engaging and who choose to do so during breathing space.

Further details about the specification can be found in the Tender documentation.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £4,333,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

28

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Up to a maximum of 24 months (12 +12)

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

19 April 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

9 February 2024

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

How to access the tender documents:-

The competition process will be the Open procedure laid down within the Public Contracts Regulations 2015. If you are interested in bidding for this contract and wish to access the Tender documents, then interested organisations must:

1. If you are not currently registered as a supplier on the MaPS E-Sourcing Portal (Atamis) then you must do so via the following link: <https://atamis-maps.my.site.com/s/Welcome>
2. Once registered on the MaPS Atamis portal; please search for this opportunity using the following reference number C0574 via the 'Find Opportunities' area within the portal.
3. If you require further assistance with this matter then please email commercial@maps.org.uk and placing 'MHCBS Tender' in the header of the email.

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

Strand,

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://theroyalcourtsofjustice.com/>

VI.4.2) Body responsible for mediation procedures

Money and Pensions Service

Howard House, 64 St John's Street,

Bedford

MK42 0DJ.

Email

commercial@maps.org.uk

Country

United Kingdom

Internet address

<https://maps.org.uk/en>

VI.4.4) Service from which information about the review procedure may be obtained

Money and Pensions Service

Howard House, 64 St John's Street,

Bedford

MK42 0DJ.

Email

commercial@maps.org.uk

Country

United Kingdom

Internet address

<https://maps.org.uk/en>

