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Tender

## **Mental Health Crisis Breathing Space Services**

Money and Pensions Service

F02: Contract notice

Notice identifier: 2024/S 000-004402

Procurement identifier (OCID): ocds-h6vhtk-0438c2

Published 9 February 2024, 12:01pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Money and Pensions Service

Howard House, 64 St John's Street,

Bedford

MK42 0DJ.

#### **Contact**

Carol Hilaire

#### **Email**

[carol.hilaire@maps.org.uk](mailto:carol.hilaire@maps.org.uk)

#### **Telephone**

+44 208134012

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://maps.org.uk/en>

Buyer's address

<https://maps.org.uk/en>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://atamis-maps.my.site.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://atamis-maps.my.site.com/s/Welcome>

Tenders or requests to participate must be submitted to the following address:

Money and Pensions Service

Howard House, 64 St John's Street,

Bedford

MK42 0DJ.

**Email**

[commercial@maps.org.uk](mailto:commercial@maps.org.uk)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://maps.org.uk/en>

Buyer's address

<https://maps.org.uk/en>

**I.4) Type of the contracting authority**

Other type

Statutory Body

**I.5) Main activity**

Other activity

Money and Pensions Guidance

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Mental Health Crisis Breathing Space Services

Reference number

C0574

#### **II.1.2) Main CPV code**

- 66000000 - Financial and insurance services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Organisation

Money and Pensions Service (MaPS) vision is 'Everyone making the most of their money and pensions'. MaPS is an arm's-length-body, sponsored by the Department for Work and Pensions, with a joint commitment to ensuring that people throughout the UK have guidance and access to the information they need to make effective financial decisions over their lifetime. MaPS provide people in England with information and advice on debt and MaPS is the biggest funder of free-to-client debt advice.

#### **II.1.5) Estimated total value**

Value excluding VAT: £4,333,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79400000 - Business and management consultancy and related services

#### **II.2.3) Place of performance**

NUTS codes

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Main site or place of performance

Bedford

#### **II.2.4) Description of the procurement**

Mental Health Crisis Breathing Space (MHCBS)

Breathing Space is a HM Treasury policy which gives clients protection under legislation from creditor interest, charges, enforcement activity and collection communication, enabling them to stabilise their financial situation, engage with advice and find a solution. Since May 2021 when this policy launched MaPS commissioned a Former Supplier to deliver a service which provides people with access protection under Mental Health Crisis Breathing Space (MHCBS) and access to debt advice.

MaPS seeks to commission a new service building on our learning from prior service delivery with a view to helping more people receive the benefits of MHCBS protection.

The MHCBS service will be for delivery in England only; and MaPS has data (based on the existing MaPS funded service for England) that circa 130-150 clients per month are being served, as a current baseline.

As a minimum the MaPS MHCBS service must offer:-

Entry Point - Maximising number of eligible applications into the service (influence as far as possible).

Exploration/triage - For MHCBS clients, use ability to influence to encourage engagement in Debt Advice.

Application - Process MHCBS applications that are received via an Approved Mental Health Professional referrals.

Debt Advice - Deliver debt advice to MHCBS clients who are both capable of engaging and who choose to do so during breathing space.

Further details about the specification can be found in the Tender documentation.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £4,333,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

28

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: Yes

Description of options

Up to a maximum of 24 months (12 +12)

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

19 April 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

9 February 2024

Local time

1:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

How to access the tender documents:-

The competition process will be the Open procedure laid down within the Public Contracts Regulations 2015. If you are interested in bidding for this contract and wish to access the Tender documents, then interested organisations must:

1. If you are not currently registered as a supplier on the MaPS E-Sourcing Portal (Atamis) then you must do so via the following link: <https://atamis-maps.my.site.com/s/Welcome>
2. Once registered on the MaPS Atamis portal; please search for this opportunity using the following reference number C0574 via the 'Find Opportunities' area within the portal.
3. If you require further assistance with this matter then please email [commercial@maps.org.uk](mailto:commercial@maps.org.uk) and placing 'MHCBS Tender' in the header of the email.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

Strand,

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://theroyalcourtsofjustice.com/>

#### **VI.4.2) Body responsible for mediation procedures**

Money and Pensions Service

Howard House, 64 St John's Street,

Bedford

MK42 0DJ.

Email

[commercial@maps.org.uk](mailto:commercial@maps.org.uk)

Country

United Kingdom

Internet address

<https://maps.org.uk/en>

**VI.4.4) Service from which information about the review procedure may be obtained**

Money and Pensions Service

Howard House, 64 St John's Street,

Bedford

MK42 0DJ.

Email

[commercial@maps.org.uk](mailto:commercial@maps.org.uk)

Country

United Kingdom

Internet address

<https://maps.org.uk/en>