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Tender

## **Support at Home (Domiciliary Care) Services - North East Lincolnshire**

NHS HUMBER & NORTH YORKSHIRE ICB

F02: Contract notice

Notice identifier: 2025/S 000-004400

Procurement identifier (OCID): ocids-h6vhtk-04dd5c

Published 10 February 2025, 3:57pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS HUMBER & NORTH YORKSHIRE ICB

Health House

WILLERBY

HU106DT

#### **Email**

[hnyicb.procurement@nhs.net](mailto:hnyicb.procurement@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKE12 - East Riding of Yorkshire

**NHS Organisation Data Service**

QQQ

**Internet address(es)**

Main address

<https://humberandnorthyorkshire.icb.nhs.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://atamis-1928.my.site.com/login>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://atamis-1928.my.site.com/login>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Support at Home (Domiciliary Care) Services - North East Lincolnshire

Reference number

C337775

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Humber and North Yorkshire Integrated Care Board (hereafter the Contracting Authority) is seeking to commission Support at Home (Domiciliary Care) Services - North East Lincolnshire through an Open procurement process.

This procurement seeks to ensure the delivery of four distinct service lots to meet the needs of adults requiring Support at Home (Domiciliary Care) across North East Lincolnshire (NEL).

The Contracting Authority wishes to establish three (3) Providers for Lot 1 consisting of three (3) Geographical Lead 'Locality Providers'; and one (1) Lead Provider per each of Lots 2-4 consisting of: one (1) Lead Provider for Enhanced Support at Home; one (1) Lead Provider for Carers Breaks; and one (1) Lead Provider for System Resilience.

##### **1. Geographical Areas (Lot 1 (a, b, and c))**

- Delivery of high-quality domiciliary care services to individuals living within their specified geographical area.
- Implementation and development of the 'Teams not Times' model that improves responsiveness, flexibility and person-centred support.
- Includes management of existing extra care housing (2 schemes) (where applicable) to support independent living.

- Services must focus on maintaining independence, reducing risk, improving the quality of life, and maintaining people in their homes for longer.

## 2. Enhanced Support at Home (Lot 2)

- Provision of intensive support to individuals with complex care needs.
- Includes promoting health resilience and avoiding unnecessary hospital admissions.

## 3. Carers Breaks Provision (Lot 3)

- Delivery of flexible respite care to support informal carers.
- Must include planned and emergency breaks with tailored services to meet carers' and service users' needs.

## 4. System Resilience Provision (Lot 4)

- Support during peak times and emergencies.
- Services include short-term interventions to stabilise individuals and facilitate timely discharges from acute settings.

### **II.1.5) Estimated total value**

Value excluding VAT: £58,074,170

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

- Only one (1) Geographical area will be awarded per Bidder• A Bidder may be awarded the following:a) One (1) Geographical area within Lot 1 plus one Lot from Lots 2-4, orb) Two (2) Lots from Lots 2-4 and no Geographical area within Lot 1.• There is a maximum of two (2) Lots per bidder.

### **II.2) Description**

### **II.2.1) Title**

Geographical areas (a-c)

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85310000 - Social work services

### **II.2.3) Place of performance**

NUTS codes

- UKE13 - North and North East Lincolnshire

Main site or place of performance

North East Lincolnshire

### **II.2.4) Description of the procurement**

NHS Humber and North Yorkshire Integrated Care Board (hereafter the Contracting Authority) is seeking to commission Support at Home (Domiciliary Care) Services - North East Lincolnshire through an Open procurement process.

The Contracting Authority wishes to establish three (3) Providers for Lot 1 consisting of three (3) Geographical Lead 'Locality Providers'.

#### **1. Geographical areas**

a. Geographical area West (plus one Extra Care Housing scheme within this area)

b. Geographical area East

c. Geographical area South (plus one Extra Care Housing scheme within this area)

#### **1. Geographical Areas (Lot 1 (a, b, and c))**

- Delivery of high-quality domiciliary care services to individuals living within their specified geographical area.
- Implementation and development of the 'Teams not Times' model that improves responsiveness, flexibility and person-centred support.

- Includes management of existing extra care housing (2 schemes) (where applicable) to support independent living.
- Services must focus on maintaining independence, reducing risk, improving the quality of life, and maintaining people in their homes for longer.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £45,980,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

Contract period is 36 months with the option to extend by 24 months. The estimated value (II.2.6) value excluding VAT - is based on a total period of 60 months, should the option to extend be exercised.

### **II.2) Description**

#### **II.2.1) Title**

Enhanced Support at Home

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services
- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKE13 - North and North East Lincolnshire

Main site or place of performance

North East Lincolnshire

### **II.2.4) Description of the procurement**

NHS Humber and North Yorkshire Integrated Care Board (hereafter the Contracting Authority) is seeking to commission Support at Home (Domiciliary Care) Services - North East Lincolnshire through an Open procurement process.

The Contracting Authority wishes to establish one (1) Lead Provider for Enhanced Support at Home.

Enhanced Support at Home (Lot 2)

- Provision of intensive support to individuals with complex care needs.
- Includes promoting health resilience and avoiding unnecessary hospital admissions.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £3,875,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

Contract period is 36 months with the option to extend by 24 months. The estimated value (II.2.6) value excluding VAT - is based on a total period of 60 months, should the option to extend be exercised.

## **II.2) Description**

### **II.2.1) Title**

Carers Breaks provision

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKE13 - North and North East Lincolnshire

Main site or place of performance

North East Lincolnshire



#### **II.2.4) Description of the procurement**

NHS Humber and North Yorkshire Integrated Care Board (hereafter the Contracting Authority) is seeking to commission Support at Home (Domiciliary Care) Services - North East Lincolnshire through an Open procurement process.

The Contracting Authority wishes to establish one (1) Lead Provider for Carers Breaks.

Carers Breaks Provision (Lot 3)

- Delivery of flexible respite care to support informal carers.
- Must include planned and emergency breaks with tailored services to meet carers' and service users' needs.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £4,525,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

Contract period is 36 months with the option to extend by 24 months. The estimated value

(II.2.6) value excluding VAT - is based on a total period of 60 months, should the option to extend be exercised.

## **II.2) Description**

### **II.2.1) Title**

System Resilience provision

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKE13 - North and North East Lincolnshire

Main site or place of performance

North East Lincolnshire

### **II.2.4) Description of the procurement**

NHS Humber and North Yorkshire Integrated Care Board (hereafter the Contracting Authority) is seeking to commission Support at Home (Domiciliary Care) Services - North East Lincolnshire through an Open procurement process.

The Contracting Authority wishes to establish one (1) Lead Provider for System Resilience.

System Resilience Provision (Lot 4)

- Support during peak times and emergencies.
- Services include short-term interventions to stabilise individuals and facilitate timely discharges from acute settings.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement

documents

**II.2.6) Estimated value**

Value excluding VAT: £3,694,170

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: Yes

Description of options

Contract period is 36 months with the option to extend by 24 months. The estimated value (II.2.6) value excluding VAT - is based on a total period of 60 months, should the option to extend be exercised.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

19 March 2025

Local time

1:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

19 March 2025

Local time

1:15pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales Royal Courts of Justice

London

WC2A 2LL

Country

United Kingdom