

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/004400-2025>

Tender

Support at Home (Domiciliary Care) Services - North East Lincolnshire

NHS HUMBER & NORTH YORKSHIRE ICB

F02: Contract notice

Notice identifier: 2025/S 000-004400

Procurement identifier (OCID): ocids-h6vhtk-04dd5c

Published 10 February 2025, 3:57pm

Section I: Contracting authority

I.1) Name and addresses

NHS HUMBER & NORTH YORKSHIRE ICB

Health House

WILLERBY

HU106DT

Email

hnyicb.procurement@nhs.net

Country

United Kingdom

Region code

UKE12 - East Riding of Yorkshire

NHS Organisation Data Service

QQQ

Internet address(es)

Main address

<https://humberandnorthyorkshire.icb.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://atamis-1928.my.site.com/login>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://atamis-1928.my.site.com/login>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Support at Home (Domiciliary Care) Services - North East Lincolnshire

Reference number

C337775

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Humber and North Yorkshire Integrated Care Board (hereafter the Contracting Authority) is seeking to commission Support at Home (Domiciliary Care) Services - North East Lincolnshire through an Open procurement process.

This procurement seeks to ensure the delivery of four distinct service lots to meet the needs of adults requiring Support at Home (Domiciliary Care) across North East Lincolnshire (NEL).

The Contracting Authority wishes to establish three (3) Providers for Lot 1 consisting of three (3) Geographical Lead 'Locality Providers'; and one (1) Lead Provider per each of Lots 2-4 consisting of: one (1) Lead Provider for Enhanced Support at Home; one (1) Lead Provider for Carers Breaks; and one (1) Lead Provider for System Resilience.

1. Geographical Areas (Lot 1 (a, b, and c))

- Delivery of high-quality domiciliary care services to individuals living within their specified geographical area.
- Implementation and development of the 'Teams not Times' model that improves responsiveness, flexibility and person-centred support.
- Includes management of existing extra care housing (2 schemes) (where applicable) to support independent living.

- Services must focus on maintaining independence, reducing risk, improving the quality of life, and maintaining people in their homes for longer.

2. Enhanced Support at Home (Lot 2)

- Provision of intensive support to individuals with complex care needs.
- Includes promoting health resilience and avoiding unnecessary hospital admissions.

3. Carers Breaks Provision (Lot 3)

- Delivery of flexible respite care to support informal carers.
- Must include planned and emergency breaks with tailored services to meet carers' and service users' needs.

4. System Resilience Provision (Lot 4)

- Support during peak times and emergencies.
- Services include short-term interventions to stabilise individuals and facilitate timely discharges from acute settings.

II.1.5) Estimated total value

Value excluding VAT: £58,074,170

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

- Only one (1) Geographical area will be awarded per Bidder• A Bidder may be awarded the following:a) One (1) Geographical area within Lot 1 plus one Lot from Lots 2-4, orb) Two (2) Lots from Lots 2-4 and no Geographical area within Lot 1.• There is a maximum of two (2) Lots per bidder.

II.2) Description

II.2.1) Title

Geographical areas (a-c)

Lot No

1

II.2.2) Additional CPV code(s)

- 85310000 - Social work services

II.2.3) Place of performance

NUTS codes

- UKE13 - North and North East Lincolnshire

Main site or place of performance

North East Lincolnshire

II.2.4) Description of the procurement

NHS Humber and North Yorkshire Integrated Care Board (hereafter the Contracting Authority) is seeking to commission Support at Home (Domiciliary Care) Services - North East Lincolnshire through an Open procurement process.

The Contracting Authority wishes to establish three (3) Providers for Lot 1 consisting of three (3) Geographical Lead 'Locality Providers'.

1. Geographical areas

a. Geographical area West (plus one Extra Care Housing scheme within this area)

b. Geographical area East

c. Geographical area South (plus one Extra Care Housing scheme within this area)

1. Geographical Areas (Lot 1 (a, b, and c))

- Delivery of high-quality domiciliary care services to individuals living within their specified geographical area.

- Implementation and development of the 'Teams not Times' model that improves responsiveness, flexibility and person-centred support.

- Includes management of existing extra care housing (2 schemes) (where applicable) to support independent living.
- Services must focus on maintaining independence, reducing risk, improving the quality of life, and maintaining people in their homes for longer.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £45,980,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Contract period is 36 months with the option to extend by 24 months. The estimated value (II.2.6) value excluding VAT - is based on a total period of 60 months, should the option to extend be exercised.

II.2) Description

II.2.1) Title

Enhanced Support at Home

Lot No

2

II.2.2) Additional CPV code(s)

- 85100000 - Health services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKE13 - North and North East Lincolnshire

Main site or place of performance

North East Lincolnshire

II.2.4) Description of the procurement

NHS Humber and North Yorkshire Integrated Care Board (hereafter the Contracting Authority) is seeking to commission Support at Home (Domiciliary Care) Services - North East Lincolnshire through an Open procurement process.

The Contracting Authority wishes to establish one (1) Lead Provider for Enhanced Support at Home.

Enhanced Support at Home (Lot 2)

- Provision of intensive support to individuals with complex care needs.
- Includes promoting health resilience and avoiding unnecessary hospital admissions.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £3,875,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Contract period is 36 months with the option to extend by 24 months. The estimated value (II.2.6) value excluding VAT - is based on a total period of 60 months, should the option to extend be exercised.

II.2) Description

II.2.1) Title

Carers Breaks provision

Lot No

3

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKE13 - North and North East Lincolnshire

Main site or place of performance

North East Lincolnshire

II.2.4) Description of the procurement

NHS Humber and North Yorkshire Integrated Care Board (hereafter the Contracting Authority) is seeking to commission Support at Home (Domiciliary Care) Services - North East Lincolnshire through an Open procurement process.

The Contracting Authority wishes to establish one (1) Lead Provider for Carers Breaks.

Carers Breaks Provision (Lot 3)

- Delivery of flexible respite care to support informal carers.
- Must include planned and emergency breaks with tailored services to meet carers' and service users' needs.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £4,525,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Contract period is 36 months with the option to extend by 24 months. The estimated value

(II.2.6) value excluding VAT - is based on a total period of 60 months, should the option to extend be exercised.

II.2) Description

II.2.1) Title

System Resilience provision

Lot No

4

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKE13 - North and North East Lincolnshire

Main site or place of performance

North East Lincolnshire

II.2.4) Description of the procurement

NHS Humber and North Yorkshire Integrated Care Board (hereafter the Contracting Authority) is seeking to commission Support at Home (Domiciliary Care) Services - North East Lincolnshire through an Open procurement process.

The Contracting Authority wishes to establish one (1) Lead Provider for System Resilience.

System Resilience Provision (Lot 4)

- Support during peak times and emergencies.
- Services include short-term interventions to stabilise individuals and facilitate timely discharges from acute settings.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement

documents

II.2.6) Estimated value

Value excluding VAT: £3,694,170

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Contract period is 36 months with the option to extend by 24 months. The estimated value (II.2.6) value excluding VAT - is based on a total period of 60 months, should the option to extend be exercised.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

19 March 2025

Local time

1:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

19 March 2025

Local time

1:15pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales Royal Courts of Justice

London

WC2A 2LL

Country

United Kingdom