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Award

## Recruitment Agency Contract

EAST SUFFOLK SERVICES LIMITED

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-004392

Procurement identifier (OCID): ocds-h6vhtk-05d71a ([view related notices](#))

Published 19 January 2026, 2:26pm

### Scope

### Reference

2549-PPT-0

### Description

East Suffolk Services Ltd (“ESSL”, “the Company”) is looking for a Recruitment Agency Provider to work with the Company providing strategic and operational support in the appointment of temporary roles across a variety of services and levels to proactively meet the company’s staffing needs.

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## **Contract 1. Recruitment Agency Contract**

### **Supplier**

- [Hales Group Limited](#)

### **Contract value**

- £833,333 excluding VAT
- £1,000,000 including VAT

Above the relevant threshold

### **Award decision date**

19 January 2026

### **Date assessment summaries were sent to tenderers**

19 January 2026

### **Standstill period**

- End: 28 January 2026
- 8 working days

### **Earliest date the contract will be signed**

30 January 2026

## **Contract dates (estimated)**

- 2 February 2026 to 1 February 2028
- Possible extension to 2 February 2028
- 2 years, 1 day

Description of possible extension:

An additional optional extension of 1 year (2+1 arrangement) was allowed for in the tender documents.

## **Main procurement category**

Services

## **CPV classifications**

- 79600000 - Recruitment services

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## **Information about tenders**

- 8 tenders received
- 7 tenders assessed in the final stage:
  - 7 submitted by small and medium-sized enterprises (SME)
  - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 6 suppliers unsuccessful (details included for contracts over £5 million)

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## Procedure

### Procedure type

Open procedure

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## Supplier

### Hales Group Limited

- Public Procurement Organisation Number: PYDT-3863-XXJM

10 Flag Business Exchange, Vicarage Farm Road

Peterborough

PE1 5TX

United Kingdom

Email: [tenders@halesgroup.co.uk](mailto:tenders@halesgroup.co.uk)

Website: <http://www.halescare.co.uk>

Region: UKH11 - Peterborough

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Recruitment Agency Contract

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## Contracting authority

### **EAST SUFFOLK SERVICES LIMITED**

- Public Procurement Organisation Number: PZYP-9499-VPHV

Ground Floor West Wing East Suffolk House, Riduna Park,

Woodbridge

IP12 1RT

United Kingdom

Contact name: Zoe Archer

Email: [procurement@eastsuffolk.gov.uk](mailto:procurement@eastsuffolk.gov.uk)

Website: <https://www.eastsuffolkservices.co.uk/>

Region: UKH14 - Suffolk

Organisation type: Public authority - sub-central government