

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/004381-2021>

Award

## **Domestic Abuse and Sexual Violence Electronic Case Management System**

Cornwall Council

F15: Voluntary ex ante transparency notice

Notice identifier: 2021/S 000-004381

Procurement identifier (OCID): ocids-h6vhtk-029876

Published 4 March 2021, 5:15pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Cornwall Council

County Hall, Treyew Road

Truro

TR1 3AY

#### **Contact**

Mrs Rebecca Yorke

#### **Email**

[ryorke@cornwall.gov.uk](mailto:ryorke@cornwall.gov.uk)

#### **Telephone**

+44 1872326501

#### **Country**

United Kingdom

**NUTS code**

UKK3 - Cornwall and Isles of Scilly

**Internet address(es)**

Main address

<http://www.cornwall.gov.uk>

Buyer's address

<http://www.cornwall.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Domestic Abuse and Sexual Violence Electronic Case Management System

Reference number

DN322866

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This contract provides for the provision of a domestic abuse and sexual violence electronic case management system.

As well as being secure and complying with the provisions of the Data Protection Act 2018 and the Caldecott Report, the system provides a robust and compliant case management and reporting system which enables safe and effective management of treatment as well as reporting to the PHE NDTMS (National drug treatment monitoring system), the data from which forms the basis of national performance, outcomes reporting, benchmarking and value for money calculations. The system includes all assessment and case management tools, all patient records and electronic prescription generation.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £260,590

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKK3 - Cornwall and Isles of Scilly

#### **II.2.4) Description of the procurement**

The ECMS is a required and crucial component of a Drug and Alcohol Treatment System. In CIOS we currently commission services from 2 Treatment Providers and approximately 70 detached key workers enter data on laptops. As well as being secure and complying with the provisions of the Data Protection Act 1998 and the Caldecott Report, the system provides a robust and compliant case management and reporting system which enables safe and effective management of treatment as well as reporting to the PHE NDTMS (National drug treatment monitoring system), the data from which forms the basis of national performance, outcomes reporting, benchmarking and value for money calculations. The system includes all assessment and case management tools, all patient records and electronic prescription generation.

Therefore, this market is regulated in as much as any system must be supplied by an accredited NDTMS-compliant Supplier. National Drug Treatment Minimum Dataset System (NDTMS)-compliance for all datasets and ability to demonstrate compliance with future PHE/NDTMS requirements is essential. The system must comply with all NDTMS business rules and definitions and be responsive in accommodating Drug Intervention (criminal justice) core data sets, including real time NDTMS/Drug Intervention Monitoring Information Service (DIMIS) monthly uploads.

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Cornwall Council are proposing to modify the Domestic Abuse and Sexual Violence Electronic Case Management System contract evoking The Public Contract Regulations 2015, regulation 32(2)2 (b) (ii) i.e. awarding a contract by negotiation without prior publication to a particular economic operator where competition is absent for technical reasons

The modification to the contract would include the addition of the Drug and Alcohol Action Team (DAAT), Anti-social Behaviour (ASB) and MANTA (Multi-Agency Information Sharing Platform) requirements.

The major benefits of bringing the systems together is that people experiencing multiple disadvantage are continually falling between services and having to repeatedly engage and retell their story. Amalgamating these systems and rollout out of the virtual information sharing platform delivers more efficient information sharing, reducing duplicate assessment, common risk management and risk reduction and provides a platform for implementing future real time feedback from people utilising the services. As service users give their permission to share, everyone involved in a person's care can share information and work to a shared plan. In addition, this aggregation will rationalise the contract management, cap expenditure, add value and enable further development of a multi-agency complex needs solution at zero cost.

The proposed contract end date will be 20.08.2024 with a total contract value of £260,590

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

---

## **Section V. Award of contract/concession**

### **Contract No**

DN322866

A contract/lot is awarded: Yes

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract**

4 March 2021

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Footwork Solutions Ltd

Moorgate House, King Street

Newton Abbott

TQ12 2LG

Country

United Kingdom

NUTS code

- UKK3 - Cornwall and Isles of Scilly

The contractor/concessionaire is an SME

No

#### **V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession: £260,590

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Cornwall Council

New County Hall, Treyew Road

Cornwall

TR3 1AY

Email

[rebeccayorke@cornwall.gov.uk](mailto:rebeccayorke@cornwall.gov.uk)

Country

United Kingdom