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Contract

Records Management System

Northumbria Police

F03: Contract award notice

Notice identifier: 2024/S 000-004364

Procurement identifier (OCID): ocds-h6vhtk-03ec24

Published 9 February 2024, 10:19am

Section I: Contracting authority

I.1) Name and addresses

Northumbria Police

Newcastle City Centre Police Station, Forth Banks,

Newcastle

NE1 3PH

Contact

Michael McGill

Email

michael.mcgill@northumbria.police.uk

Telephone

+44 7885264156

Country

United Kingdom

Region code

UKC2 - Northumberland and Tyne and Wear

National registration number

N/A

Internet address(es)

Main address

<https://beta.northumbria.police.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/30496>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Records Management System

Reference number

NP0171

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Northumbria Police (The Force) has carried out a compliant tender exercise and have awarded a contract for the provision of a Records Management System.

The agreement will be for an initial eight year period, with an option to extend for up to a further two, twelve month periods, subject to satisfactory contract performance and the Force still having the need and funding for the Contract. The extension period will be in twelve-month cycles. The total contract duration will not exceed ten years.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £8,130,621.06

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKC2 - Northumberland and Tyne and Wear

II.2.4) Description of the procurement

The Force currently use an in house developed system (NPICCS) for Records Management functionality which covers most aspects of policing other than incident management. Although the system is fully integrated adhering to POLE principles, it is built on ageing technology and the user interface and experience is dated and it is proving increasingly difficult to keep the application up to date with national changes. The force is seeking a more modern platform that provides opportunities to integrate with other systems, maximise future data sharing capabilities with partners and supports the force ambition to be more data led.

The agreement will be for an initial eight year period, with an option to extend for up to a further two, twelve month periods, subject to satisfactory contract performance and the Force still having the need and funding for the Contract. The extension period will be in twelve-month cycles. The total contract duration will not exceed ten years.

II.2.5) Award criteria

Quality criterion - Name: Minimum Selection Criteria / Weighting: Pass/Fail

Quality criterion - Name: General Selection Criteria / Weighting: 60

Quality criterion - Name: Social Value Selection Criteria / Weighting: 10

Cost criterion - Name: Tender Sum / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-022365](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Contract No

1

Title

Records Management System

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 January 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Niche Technology UK Limited

ts, Wynyard Park House, Wynyard Avenue

Stockton on Tees

TS22 5TB

Country

United Kingdom

NUTS code

- UKC - North East (England)

National registration number

05122974

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £8,000,000

Total value of the contract/lot: £8,130,621

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Northumbria Police

Newcastle City Centre Police Station, Forth Banks,

Newcastle upon Tyne

NE1 3PH

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Northumbria Police

Newcastle City Centre Police Station, Forth Banks,

Newcastle upon Tyne

NE1 3PH

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Northumbria Police

Newcastle City Centre Police Station, Forth Banks,

Newcastle upon Tyne

NE1 3PH

Country

United Kingdom