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Contract

## **Framework for Port Digitisation**

Dover Harbour Board

F06: Contract award notice – utilities

Notice identifier: 2024/S 000-004349

Procurement identifier (OCID): ocds-h6vhtk-03b63f

Published 9 February 2024, 9:34am

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

Dover Harbour Board

Harbour House, Marine Parade

DOVER

CT179BU

#### **Contact**

Kieran Epps

#### **Email**

[kieran.epps@portofdover.com](mailto:kieran.epps@portofdover.com)

#### **Telephone**

+44 1304240400

#### **Country**

United Kingdom

**Region code**

UKJ44 - East Kent

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.portofdover.com](http://www.portofdover.com)

**I.6) Main activity**

Port-related activities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Framework for Port Digitisation

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Digitisation Framework, commencing with the design and build of a common check-in software platform to support a multi ferry operator environment, enabling all customer processing duties to be carried out at check-in booths for freight and tourist passengers.

Project to include an initial pilot phase in the current port environment and then rollout to a new upscaled production environment. Future digital strategies are to be determined and developed with the successful tendering party.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48813000 - Passenger information system
- 72260000 - Software-related services

#### **II.2.3) Place of performance**

NUTS codes

- UKJ44 - East Kent

#### **II.2.4) Description of the procurement**

Dover Harbour Board wish to appoint one (or more) partner(s) to develop and deliver long

term strategies for the wider implementation of digitisation and automation with the Port of Dover.

The first stage of this is the design and build of a common check-in software platform to support a multi ferry operator environment, enabling all customer processing duties to be carried out at check-in booths for freight and tourist passengers.

This project will include an initial pilot phase in the current port environment and then rollout to a new upscaled production environment.

This contract is anticipated to commence in late Q2/early Q3 2023.

Project to include:

- Engagement and collaboration with several stakeholders to elicit design and specification
- Development of an orchestration layer
- Development of a common check-in user interface
- Integration of an ANPR sub-system for check-in automation
- Support and ongoing development/maintenance
- Hosting and related cloud services

Future digital strategies are to be determined and developed with the successful tenderer(s).

#### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-008813](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 January 2024

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England & Wales

London

Country

United Kingdom