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Contract

Framework for Port Digitisation

Dover Harbour Board

F06: Contract award notice – utilities

Notice identifier: 2024/S 000-004349

Procurement identifier (OCID): ocds-h6vhtk-03b63f

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Section I: Contracting entity

I.1) Name and addresses

Dover Harbour Board

Harbour House, Marine Parade

DOVER

CT179BU

Contact

Kieran Epps

Email

kieran.epps@portofdover.com

Telephone

+44 1304240400

Country

United Kingdom

Region code

UKJ44 - East Kent

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.portofdover.com

I.6) Main activity

Port-related activities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Framework for Port Digitisation

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Digitisation Framework, commencing with the design and build of a common check-in software platform to support a multi ferry operator environment, enabling all customer processing duties to be carried out at check-in booths for freight and tourist passengers.

Project to include an initial pilot phase in the current port environment and then rollout to a new upscaled production environment. Future digital strategies are to be determined and developed with the successful tendering party.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48813000 - Passenger information system

- 72260000 - Software-related services

II.2.3) Place of performance

NUTS codes

- UKJ44 - East Kent

II.2.4) Description of the procurement

Dover Harbour Board wish to appoint one (or more) partner(s) to develop and deliver long term strategies for the wider implementation of digitisation and automation with the Port of Dover.

The first stage of this is the design and build of a common check-in software platform to support a multi ferry operator environment, enabling all customer processing duties to be carried out at check-in booths for freight and tourist passengers.

This project will include an initial pilot phase in the current port environment and then rollout to a new upscaled production environment.

This contract is anticipated to commence in late Q2/early Q3 2023.

Project to include:

- Engagement and collaboration with several stakeholders to elicit design and specification

- Development of an orchestration layer

- Development of a common check-in user interface

- Integration of an ANPR sub-system for check-in automation

- Support and ongoing development/maintenance

- Hosting and related cloud services

Future digital strategies are to be determined and developed with the successful tenderer(s).

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: 2023/S 000-008813

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 January 2024

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England & Wales

London

Country

United Kingdom