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Contract

Portfolio Information Management System

West Yorkshire Combined Authority

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-004321

Procurement identifier (OCID): ocds-h6vhtk-050665 ([view related notices](#))

Published 19 January 2026, 12:47pm

Scope

Reference

PIMS

Description

The current version of the Portfolio Information Management System (PIMS) was implemented by the West Yorkshire Combined Authority in 2018. The system was developed to improve the transparency and consistency of information for projects that were being delivered by the Combined Authority and its delivery partners, and because of that, improve the efficiency of monitoring and reporting information. Since then, WYCA has expanded its portfolio significantly — from 200 to over 800 project sites — and the existing system has struggled to keep pace. Key challenges include: • Outdated technology architecture. • Manual, resource-intensive updates. • Limited reporting and dashboarding capabilities. • A lack of scalability for growing governance and assurance needs. In response, WYCA's Strategic Portfolio Office (SPO) has engaged internal stakeholders throughout WYCA and reviewed lessons learned to define the vision for a future-ready system. We are now seeking a development partner to provide a new system that delivers improved functionality, efficiency, and user experience. Project Objectives

The new PIMS should enable the following key outcomes: 1. Up-to-Date Project Visibility Provide reliable, real-time access to performance, financials, and status across all live and completed projects. 2. Streamlined Reporting Offer configurable dashboards and automated reporting (including Power BI integration) for users at all levels — from project teams to senior leaders. 3. Data-Driven Decision Making Support robust evaluation and assurance through consistent data capture aligned with WYCA’s Evaluation Strategy. 4. System Integration Seamlessly integrate with WYCA’s existing tools and infrastructure, including Microsoft Office 365, CI Anywhere, and CRM platforms. 5. Operational Efficiency Reduce administrative burden through bulk updates, workflow automation, and smart form validation. 6. User Adoption & Confidence Be intuitive and trusted — so much so that it could be confidentl

Contract 1. Portfolio Information Management System

Supplier

- Ninth Wave Ltd.

Contract value

- £700,000 including VAT

Above the relevant threshold

Date signed

12 November 2025

Contract dates

- 12 November 2025 to 11 November 2029
- Possible extension to 11 November 2033
- 8 years

Description of possible extension:

2 optional extensions of 2Y

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKE4 - West Yorkshire

Key performance indicators

Name	Description	Reporting frequency
System Availability	? 99.95% uptime	1 months
User Satisfaction	? 70% (surveyed)	12 months
Backup Success Rate	100%	1 months
SLA Adherence (response)	? 95%	1 months
Issue Resolution Rate	? 90%	1 months

Submission

Submission type

Tenders

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Supplier

Ninth Wave Ltd.

- Public Procurement Organisation Number: PTTW-8121-RVYY

35 Berkeley Square

London

W1J 5BF

United Kingdom

Email: william.dickson@ninthwave.co.uk

Region: UKI32 - Westminster

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

West Yorkshire Combined Authority

- Public Procurement Organisation Number: PHYG-7328-ZLQJ

Wellington House, 40-50 Wellington Street

Leeds

LS1 2DE

United Kingdom

Contact name: Przemek Dudek

Telephone: +44 01132517272

Email: Przemek.Dudek@westyorks-ca.gov.uk

Website: <https://www.westyorks-ca.gov.uk>

Region: UKE42 - Leeds

Organisation type: Public authority - sub-central government