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Planning

Highways Infrastructure Asset Management System (Managed Service)

London Borough of Hammersmith & Fulham

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-004300

Procurement identifier (OCID): ocids-h6vhtk-02982a

Published 3 March 2021, 10:56pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Hammersmith & Fulham

Hammersmith Town Hall

London

W6 9JU

Email

procurement@lbhf.gov.uk

Country

United Kingdom

NUTS code

UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Internet address(es)

Main address

www.capitalesourcing.com

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Highways Infrastructure Asset Management System (Managed Service)

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

London Borough of Hammersmith and Fulham is looking to undertake a market engagement exercise for a supplier hosted and supported asset management system covering our assets in the public realm (Highways, Parks, Waste, etc). In addition to enabling us to manage our

infrastructure assets and coordinate our activities around this (e.g. maintenance and scheduling) the system will also help us to manage stakeholder communications, enable mobile working and enable the development of smart city capabilities.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48800000 - Information systems and servers
- 50324100 - System maintenance services
- 72200000 - Software programming and consultancy services
- 72300000 - Data services
- 72600000 - Computer support and consultancy services

II.2.3) Place of performance

NUTS codes

- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

II.2.4) Description of the procurement

London Borough of Hammersmith and Fulham are looking to undertake a market engagement exercise for a single asset management system with the functionality required to manage infrastructure assets such as roads, street lighting, signs, trees, bridges and other structures. As some of these assets are not on the public highway, H&F is looking to explore the market for a system that accommodates not only its Local Street Gazetteer but that also gives us the Authority the freedom to add additional sites such as parks, schools, playgrounds, etc. H&F would want the ability to place orders for contractors registered in the system in the same way regardless of the type of asset and location across the public realm.

The system will need to interface with the council's self-service solution, which enables residents and businesses to raise enquiries and apply for highway licences via the council website; and to support the automation of these processes. The system will also need to interface with Street Manager and our managed Finance & HR system (IBC-SAP). The system

will include a mobile solution that is easy to use in the field, is flexible enough to allow different configurations depending on the user's activities and intelligent enough to help the authority increase our efficiency and reduce incident response time.

The system is also expected to provide extensive reporting facilities that also allow the creation of customised reports and dashboards as well as analytic tools to help better plan the maintenance of the assets and be more financially efficient.

It is preferred for users to have the choice between form filling and a map-based approach wherever it is appropriate.

As part of the market research, H&F would like to invite market operators to present their solution (system demo) and/or answer to the market engagement questionnaire posted on www.capitalEourcing.com. If you would like to express interest to present your system to the Council for market research purposes, please express your interest until 17/03/2021 to procurement@lbhf.gov.uk. Alternatively, please submit the answers to the market engagement questionnaire to procurement@lbhf.gov.uk. We endeavour to finalise the market engagement exercise by 31/03/2021.

Please be advised the market engagement responses (system demo nor the answers to the questionnaire) will not be taken into account and will not have any bearing on the procurement exercise that may follow this market engagement exercise.

II.3) Estimated date of publication of contract notice

1 November 2021

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes