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Contract

Covid 19 Vaccination Programme - Service Desk

NHS England

F03: Contract award notice

Notice identifier: 2021/S 000-004297

Procurement identifier (OCID): ocids-h6vhtk-029827

Published 3 March 2021, 10:56pm

Section I: Contracting authority

I.1) Name and addresses

NHS England

Quarry House, Quarry Hill

Leeds

LS1 7UE

Email

england.commercialqueries@nhs.net

Country

United Kingdom

NUTS code

UK - UNITED KINGDOM

Internet address(es)

Main address

www.england.nhs.uk

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Covid 19 Vaccination Programme - Service Desk

II.1.2) Main CPV code

- 72253100 - Helpdesk services

II.1.3) Type of contract

Services

II.1.4) Short description

The Service Desk will act as a Single Point of Contact providing an incident advice, guidance and log-and-referral service for all NHSE/I and associate professionals working in the Vaccination Programme.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,035,283

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - UNITED KINGDOM

II.2.4) Description of the procurement

The Service Desk will act as a Single Point of Contact providing an incident advice, guidance and log-and-referral service for all NHSE/I and associate professionals working in the Vaccination Programme.

II.2.5) Award criteria

Quality criterion - Name: Ability to set up and deliver services within extremely urgent timescale / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- Extreme urgency brought about by events unforeseeable for the contracting authority

Explanation:

In view of the extreme urgency, NHS England did not have time to conduct a procurement procedure in accordance with the timescales set out in the Public Contracts Regulations 2015. This Supplier was able to mobilise and provide the necessary services within the tight timescales required.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 November 2020

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Atos IT Services UK Limited

London

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,035,283

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

London

Country

United Kingdom