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Contract

## **Debt collection services**

SEVERN TRENT WATER LIMITED  
Hafren Dyfrdwy Cyfyngedig

F06: Contract award notice – utilities  
Notice identifier: 2023/S 000-004293  
Procurement identifier (OCID): ocds-h6vhtk-034e02  
Published 13 February 2023, 8:32am

## **Section I: Contracting entity**

### **I.1) Name and addresses**

SEVERN TRENT WATER LIMITED

2 St. Johns Street

COVENTRY

CV12LZ

#### **Contact**

Sarah Griffiths-Jones

#### **Email**

[sarah.griffiths-jones@severntrent.co.uk](mailto:sarah.griffiths-jones@severntrent.co.uk)

#### **Telephone**

+44 2477716919

#### **Country**

United Kingdom

**Region code**

UKG33 - Coventry

**Companies House**

02366686

**Internet address(es)**

Main address

[www.stwater.co.uk](http://www.stwater.co.uk)

**I.1) Name and addresses**

Hafren Dyfrdwy Cyfyngedig

Wrexham

**Email**

[sarah.griffiths-jones@severntrent.co.uk](mailto:sarah.griffiths-jones@severntrent.co.uk)

**Country**

United Kingdom

**Region code**

UKL - Wales

**Companies House**

03527628

**Internet address(es)**

Main address

[www.hdcymru.co.uk](http://www.hdcymru.co.uk)

**I.2) Information about joint procurement**

The contract involves joint procurement

## **I.6) Main activity**

Water

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Debt collection services

#### **II.1.2) Main CPV code**

- 79940000 - Collection agency services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Framework agreement for debt collection services

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £3,000,000

### **II.2) Description**

#### **II.2.1) Title**

Primary and secondary collect

Lot No

### **II.2.2) Additional CPV code(s)**

- 79940000 - Collection agency services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This is for debt collection agency services, namely the collection of unpaid water bills.

### **II.2.11) Information about options**

Options: Yes

Description of options

4 x 1 year extensions

## **II.2) Description**

### **II.2.1) Title**

Trace services

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 79940000 - Collection agency services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This is award forms part of the debt collection agency tender. This lot is for "Trace and collection" services i.e. finding debtors no longer residing at the address (es) where the debt was incurred.

## **II.2.11) Information about options**

Options: Yes

Description of options

4 x 1 year options

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-018266](#)

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## **Section V. Award of contract**

### **Lot No**

Lot 2

### **Title**

Primary and Secondary Debt Collection Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

28 November 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 23

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

1st Locate UK Ltd

Leeds

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

03702599

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

MOORCROFT DEBT RECOVERY LIMITED

STOCKPORT

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

01703704

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

ORBIT CREDIT SERVICES LTD

West Malling

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

06476959

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

UK SEARCH LIMITED

Chesterfield

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

05321310

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,500,000

Total value of the contract/lot: £1,500,000



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## **Section V. Award of contract**

### **Lot No**

Lot 1

### **Title**

Trace and Collection Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

28 November 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 18

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

UK SEARCH LIMITED

CHESTERFIELD

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

Trace and Collection Services

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

ORBIT CREDIT SERVICES LTD

West Malling

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

06476959

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

PASTDUE CREDIT SOLUTIONS LIMITED

GLASGOW

Country

United Kingdom

NUTS code

- UKM - Scotland

Companies House

SC287794

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

1ST LOCATE (UK) LIMITED

LEEDS

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

03702599

The contractor is an SME

No

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Severn Trent Water Limited

2 St John's Street

Coventry

CV1 2LZ

Country

United Kingdom