

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/004293-2023>

Contract

Debt collection services

SEVERN TRENT WATER LIMITED
Hafren Dyfrdwy Cyfyngedig

F06: Contract award notice – utilities
Notice identifier: 2023/S 000-004293
Procurement identifier (OCID): ocds-h6vhtk-034e02
Published 13 February 2023, 8:32am

Section I: Contracting entity

I.1) Name and addresses

SEVERN TRENT WATER LIMITED

2 St. Johns Street

COVENTRY

CV12LZ

Contact

Sarah Griffiths-Jones

Email

sarah.griffiths-jones@severntrent.co.uk

Telephone

+44 2477716919

Country

United Kingdom

Region code

UKG33 - Coventry

Companies House

02366686

Internet address(es)

Main address

www.stwater.co.uk

I.1) Name and addresses

Hafren Dyfrdwy Cyfyngedig

Wrexham

Email

sarah.griffiths-jones@severntrent.co.uk

Country

United Kingdom

Region code

UKL - Wales

Companies House

03527628

Internet address(es)

Main address

www.hdcymru.co.uk

I.2) Information about joint procurement

The contract involves joint procurement

I.6) Main activity

Water

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Debt collection services

II.1.2) Main CPV code

- 79940000 - Collection agency services

II.1.3) Type of contract

Services

II.1.4) Short description

Framework agreement for debt collection services

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,000,000

II.2) Description

II.2.1) Title

Primary and secondary collect

Lot No

2

II.2.2) Additional CPV code(s)

- 79940000 - Collection agency services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This is for debt collection agency services, namely the collection of unpaid water bills.

II.2.11) Information about options

Options: Yes

Description of options

4 x 1 year extensions

II.2) Description

II.2.1) Title

Trace services

Lot No

1

II.2.2) Additional CPV code(s)

- 79940000 - Collection agency services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This is award forms part of the debt collection agency tender. This lot is for "Trace and collection" services i.e. finding debtors no longer residing at the address (es) where the debt was incurred.

II.2.11) Information about options

Options: Yes

Description of options

4 x 1 year options

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-018266](#)

Section V. Award of contract

Lot No

Lot 2

Title

Primary and Secondary Debt Collection Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 November 2022

V.2.2) Information about tenders

Number of tenders received: 23

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

1st Locate UK Ltd

Leeds

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

03702599

The contractor is an SME

No

V.2.3) Name and address of the contractor

MOORCROFT DEBT RECOVERY LIMITED

STOCKPORT

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

01703704

The contractor is an SME

No

V.2.3) Name and address of the contractor

ORBIT CREDIT SERVICES LTD

West Malling

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

06476959

The contractor is an SME

No

V.2.3) Name and address of the contractor

UK SEARCH LIMITED

Chesterfield

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

05321310

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,500,000

Total value of the contract/lot: £1,500,000

Section V. Award of contract

Lot No

Lot 1

Title

Trace and Collection Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 November 2022

V.2.2) Information about tenders

Number of tenders received: 18

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

UK SEARCH LIMITED

CHESTERFIELD

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

Trace and Collection Services

The contractor is an SME

No

V.2.3) Name and address of the contractor

ORBIT CREDIT SERVICES LTD

West Malling

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

06476959

The contractor is an SME

No

V.2.3) Name and address of the contractor

PASTDUE CREDIT SOLUTIONS LIMITED

GLASGOW

Country

United Kingdom

NUTS code

- UKM - Scotland

Companies House

SC287794

The contractor is an SME

No

V.2.3) Name and address of the contractor

1ST LOCATE (UK) LIMITED

LEEDS

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

03702599

The contractor is an SME

No

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Severn Trent Water Limited

2 St John's Street

Coventry

CV1 2LZ

Country

United Kingdom