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Planning

24/7 Hazard Line & Emergency Call Out

The Coal Authority

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-004274

Procurement identifier (OCID): ocids-h6vhtk-04dd11

Published 10 February 2025, 8:45am

Section I: Contracting authority

I.1) Name and addresses

The Coal Authority

200 Lichfield Lane

MANSFIELD

NG184RG

Contact

Roger Martin

Email

roger.martin@miningremediation.gov.uk

Telephone

+44 1623637400

Country

United Kingdom

Region code

UKF15 - North Nottinghamshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/mining-remediation-authority>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://inbye.coal.gov.uk/s2c/>

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Environment

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

24/7 Hazard Line & Emergency Call Out

II.1.2) Main CPV code

- 90711100 - Risk or hazard assessment other than for construction

II.1.3) Type of contract

Services

II.1.4) Short description

The Mining Remediation Authority seeks a suitably qualified and experienced partner who can provide a 24/7 Hazard Line and Emergency Call Out service to satisfy our legal obligations toward protecting public safety.

The Hazard Line must be operated at all times. The Emergency Call Out must be able to deploy a suitably experienced and trained person to surface hazards relating to historic mining within 4 hours of receiving a call should no one from the Mining Remediation Authority be available within that time frame.

The awarded contract will be let for 3 years with an optional 2.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79510000 - Telephone-answering services
- 90730000 - Pollution tracking and monitoring and rehabilitation

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKJ - South East (England)
- UKK - South West (England)
- UKL - Wales
- UKM - Scotland

Main site or place of performance

This work will primarily be centred on the coal fields of Great Britain.

II.2.4) Description of the procurement

The Mining Remediation Authority has a dedicated emergency telephone line, (0800 288 4242), which at present is answered 24 hours, 7 days a week, 365 days a year by our existing service provider. After the service provider has taken a new call they will contact the authority immediately with details of the new incident that has occurred.

The Service Provider will also provide sufficient numbers of Competent Persons to respond to and visit Surface Hazards, within the compulsory coalfield areas within 4 hours of the Surface Hazard being reported to the Service Provider.

II.2.14) Additional information

This procurement will be contracted under the Procurement Act 2023

This is a Prior Information Notice Only and is not yet a call to market. There are no documents available to view.

II.3) Estimated date of publication of contract notice

1 April 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No