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Award

Rail Operating system and Software support

SOUTH WESTERN RAILWAY LIMITED

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-004273

Procurement identifier (OCID): ocids-h6vhtk-060888 ([view related notices](#))

Published 19 January 2026, 11:44am

Scope

Description

Provision of a platform to allow stock and crew rostering and train planning for delivery of the train service.

Direct award for an interim period to allow continuity of service whilst a partial replacement system is implemented and the remainder is tendered.

Contract 1

Supplier

- WORLDLINE IT SERVICES UK LIMITED

Contract value

- £1,805,387 excluding VAT
- £2,166,464.40 including VAT

Above the relevant threshold

Earliest date the contract will be signed

30 January 2026

Contract dates (estimated)

- 1 February 2026 to 31 August 2027
- 1 year, 7 months

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UK - United Kingdom

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

- Single supplier - technical reasons
- Additional or repeat goods, services or works - further goods, services or works following a competitive procedure

Worldline systems are business-critical, deeply integrated into SWR's operational architecture, and cannot be replaced without 12-18 months of scoping, development, migration, testing, and parallel running. The replacement platform is still being implemented, requiring both systems to operate concurrently to maintain operational reliability and avoid unacceptable service disruption. The original agreement cannot be extended, and no suitable DPS or competitive procedure could be completed within the required timescales without materially impacting rail service delivery.

Supplier

WORLDLINE IT SERVICES UK LIMITED

- Companies House: 08514184
- Public Procurement Organisation Number: PZDC-4647-GCGJ

Beeston Business Park, 1 Technology Drive

Nottingham

NG9 1LA

United Kingdom

Email: WLOpportunities@worldline.com

Website: <https://worldline.com/en-gb/home>

Region: UKF16 - South Nottinghamshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

SOUTH WESTERN RAILWAY LIMITED

- Companies House: 03266760
- Public Procurement Organisation Number: PQHL-7495-VCQT

South Bank Central 4th Floor, 30 Stamford Street,

London

SE1 9LQ

United Kingdom

Email: ProcurementandContracts@swrailway.com

Region: UKI44 - Lewisham and Southwark

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)