

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/004262-2024>

Contract

## **Consultancy Services**

THAMES WATER UTILITIES LIMITED

F06: Contract award notice – utilities

Notice identifier: 2024/S 000-004262

Procurement identifier (OCID): ocds-h6vhtk-0300cf

Published 8 February 2024, 2:57pm

## **Section I: Contracting entity**

### **I.1) Name and addresses**

THAMES WATER UTILITIES LIMITED

RG1 8DB

Reading

RG1 8DB

### **Contact**

Thames Water

### **Email**

[procurement.support CENTRE@thameswater.co.uk](mailto:procurement.support CENTRE@thameswater.co.uk)

### **Country**

United Kingdom

**Region code**

UKJ11 - Berkshire

**Companies House**

02366661

**Internet address(es)**

Main address

<https://www.thameswater.co.uk/>

**I.6) Main activity**

Water

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Consultancy Services

Reference number

FA1410

#### **II.1.2) Main CPV code**

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Thames Water is seeking to award Framework Agreements to multiple providers for the provision of consultancy services, across 4 lots:

Lot 1 - Strategy and operational model: regulatory advice, operational planning, long term strategy

Lot 2 - Performance improvement: process reviews, change and transformation, customer experience and continuous improvement

Lot 3 - Project management: end-to-end management of defined activities, training

Lot 4 - Digital consultancy services: cost and service management

The selected providers will be able to demonstrate how they support Thames Water, our strategic ambitions, projects and programmes.

Bidders can apply for multiple lots and each lot will be awarded to multiple providers based on individual merits.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

## **II.2) Description**

### **II.2.1) Title**

Strategy and operational model

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 66000000 - Financial and insurance services
- 71800000 - Consulting services for water-supply and waste consultancy

### **II.2.3) Place of performance**

NUTS codes

- UKI - London
- UKJ - South East (England)

Main site or place of performance

Whole of Thames Water region.

### **II.2.4) Description of the procurement**

The scope of this strategy and operational model consultancy lot will be focused on supporting Thames Water in defining and executing its future strategic objectives through analysing, reviewing and recommending solutions regarding our strategy and operational model(s).

It is expected that the providers within this lot consider numerous options and solutions, providing recommendations on the best approach to the problem statement.

Thames Water intends to award Framework Agreements to multiple providers for this lot.

### **II.2.11) Information about options**

Options: Yes

Description of options

Any agreement awarded would be for an initial duration of 5 years with options to extend annually up to a maximum overall term of 8 years.

## **II.2) Description**

### **II.2.1) Title**

Performance Improvement

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 66000000 - Financial and insurance services
- 71800000 - Consulting services for water-supply and waste consultancy
- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

### **II.2.3) Place of performance**

NUTS codes

- UKI - London
- UKJ - South East (England)

Main site or place of performance

Whole of Thames Water region.

### **II.2.4) Description of the procurement**

The scope of the performance improvement consultancy lot will be focused on reviewing the as-is of elements/functions of our business and recommending the to-be, to optimize business performance. Take a holistic approach and ensuring alignment between people,

processes, and systems to ensure our business performs at its best.

Thames Water intends to award Framework Agreements to multiple providers for this lot.

### **II.2.11) Information about options**

Options: Yes

Description of options

Any agreement awarded would be for an initial duration of 5 years with options to extend annually up to a maximum overall term of 8 years.

## **II.2) Description**

### **II.2.1) Title**

Project Management

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 66000000 - Financial and insurance services
- 71800000 - Consulting services for water-supply and waste consultancy

### **II.2.3) Place of performance**

NUTS codes

- UKI - London
- UKJ - South East (England)

Main site or place of performance

Whole of Thames Water region.

### **II.2.4) Description of the procurement**

It is expected that partners who are allocated to the project management lot are able to support in end-to-end delivery and management of identified projects across Thames Water business.

It is expected that much of the activities within this lot will relate to business support services and functions, with capital/ construction being excluded.

Thames Water intends to award Framework Agreements to multiple providers for this lot.

### **II.2.11) Information about options**

Options: Yes

Description of options

Any agreement awarded would be for an initial duration of 5 years with options to extend annually up to a maximum overall term of 8 years.

## **II.2) Description**

### **II.2.1) Title**

Digital consultancy services

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKI - London
- UKJ - South East (England)

Main site or place of performance

Whole of Thames Water region.

## **II.2.4) Description of the procurement**

Thames Water are looking to partner with consultancies to provide digital consultancy services specifically including but not limited to:

- a) IT Cost Management.
- b) IT Service Management: advice/ input into elements of Thames Water's digital strategy and digital transformation.
- c) IT Contracts, benchmarking and analysis: analysis of various elements within digital, share best practice and market knowledge.

Thames Water intends to award Framework Agreements to multiple providers for this lot.

## **II.2.11) Information about options**

Options: Yes

Description of options

Any agreement awarded would be for an initial duration of 5 years with options to extend annually up to a maximum overall term of 8 years.



---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-031064](#)

---

## **Section V. Award of contract**

### **Lot No**

Lot 2

### **Title**

Lot 2 - Performance improvement

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 May 2023

### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

4C Associates Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

4018096

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lots 1, 2 & 3

### **Title**

Lot 1 - Strategy and operational model; Lot 2 - Performance improvement; Lot 3 - Project management

A contract/lot is awarded: Yes

### **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

31 May 2023

### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Accenture (UK) Limited

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

4757301

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lot 2

### **Title**

Lot 2 - Performance improvement

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

31 May 2023

### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

AECOM Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

1846493

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lot 2

### **Title**

Lot 2 - Performance improvement

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

31 May 2023

### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Arcadis Consulting (UK) Limited

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

2212959

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lots 1 & 2

### **Title**

Lot 1 - Strategy and operational model; Lot 2 - Performance improvement

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

31 May 2023

### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Atos IT Services UK Limited

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

1245534

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lot 1

## **Title**

Lot 1 - Strategy and operational model

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

4 June 2023

### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Avasant UK Limited

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

8540346

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lots 1, 2 & 3

## **Title**

Lot 1 - Strategy and operational model; Lot 2 - Performance improvement; Lot 3 - Project management

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

31 May 2023

### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Bain & Company, Inc. United Kingdom

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

FC014328

The contractor is an SME

No



---

## **Section V. Award of contract**

### **Lot No**

Lots 1 & 2

### **Title**

Lot 1 - Strategy and operational model; Lot 2 - Performance improvement

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 May 2023

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Baringa Partners LLP

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

OC303471

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lot 3

### **Title**

Lot 3 - Project management

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 May 2023

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Boston Consulting Group UK LLP

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

OC359103

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lot 3

### **Title**

Lot 3 - Project management

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 May 2023

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

CGI IT UK Limited

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

947968

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lot 1

### **Title**

Lot 1 - Strategy and operational model

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 May 2023

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Cognizant Worldwide Limited

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

7195160

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lot 1

### **Title**

Lot 1 - Strategy and operational model

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 May 2023

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Complete Strategy Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

10981073

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lot 1

### **Title**

Lot 1 - Strategy and operational model

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 May 2023

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Credera Limited

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

2387340

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lots 1 & 3

### **Title**

Lot 1 - Strategy and operational model; Lot 3 - Project management

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 May 2023

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Curzon & Company LLP

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

OC305663

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lot 1

### **Title**

Lot 1 - Strategy and operational model

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 May 2023

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Deloitte LLP

London



Country

United Kingdom

NUTS code

- UKI - London

Companies House

OC303675

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lots 1, 2 & 3

### **Title**

Lot 1 - Strategy and operational model; Lot 2 - Performance improvement; Lot 3 - Project management

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 May 2023

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Economic Insight

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

7608279

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lots 2 & 3

### **Title**

Lot 2 - Performance improvement; Lot 3 - Project management

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 May 2023

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Efficio Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

4010379

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lots 1, 2 & 3

### **Title**

Lot 1 - Strategy and operational model; Lot 2 - Performance improvement; Lot 3 - Project management

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

31 May 2023

## **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

## **V.2.3) Name and address of the contractor**

Ernst & Young LLP

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

OC300001

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lot 1

### **Title**

Lot 1 - Strategy and operational model

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

31 May 2023

### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Flint Global Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

9766786

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lot 1

### **Title**

Lot 1 - Strategy and operational model

A contract/lot is awarded: Yes

### **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

31 May 2023

### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Frontier Economics Limited

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

3752719

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lots 2 & 3

### **Title**

Lot 2 - Performance improvement; Lot 3 - Project management

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

31 May 2023

### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Gleeds Cost Management Limited

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

6472932

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lots 1, 2 & 3

### **Title**

Lot 1 - Strategy and operational model; Lot 2 - Performance improvement; Lot 3 - Project

management

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

31 May 2023

### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

IBM United Kingdom Limited

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

741598

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lots 1 & 2



## **Title**

Lot 1 - Strategy and operational model; Lot 2 - Performance improvement

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

31 May 2023

### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Ignite Consulting Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

4620240

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lots 1 & 2

## **Title**

Lot 1 - Strategy and operational model; Lot 2 - Performance improvement

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

31 May 2023

### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Jacobs UK Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

2594504

The contractor is an SME

No

---

## **Section V. Award of contract**

## **Lot No**

Lots 1, 2 & 3

## **Title**

Lot 1 - Strategy and operational model; Lot 2 - Performance improvement; Lot 3 - Project management

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

31 May 2023

### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

KPMG LLP

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

OC301540

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lots 1, 2 & 3

### **Title**

Lot 1 - Strategy and operational model; Lot 2 - Performance improvement; Lot 3 - Project management

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 May 2023

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

McKinsey & Company, Inc United Kingdom

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

FCO12665

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lot 2

### **Title**

Lot 2 - Performance improvement

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 May 2023

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Metyis UK Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

11924423

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lots 1, 2 & 3

### **Title**

Lot 1 - Strategy and operational model; Lot 2 - Performance improvement; Lot 3 - Project management

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 May 2023

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Moorhouse Consulting

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

5053551

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lot 3

### **Title**

3 - Project management

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 May 2023

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Mott MacDonald Limited

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

1243967

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lots 1 & 2

### **Title**

Lot 1 - Strategy and operational model; Lot 2 - Performance improvement

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 May 2023

---

## **Section V. Award of contract**

### **Lot No**

Lots 1, 2 & 3

### **Title**

Lot 1 - Strategy and operational model; Lot 2 - Performance improvement; Lot 3 - Project management



A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

31 May 2023

### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

PA Consulting Services Limited

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

414220

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lots 1 & 2

### **Title**

Lot 1 - Strategy and operational model; Lot 2 - Performance improvement

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

31 May 2023

### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Richard Aczel Limited

Conwy

Country

United Kingdom

NUTS code

- UKL - Wales

Companies House

5385981

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lot 3

## **Title**

3 - Project management

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

31 May 2023

### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Specialist Computer Centres (SCC) Plc

Birmingham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

1428210

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lots 1, 2 & 3

## **Title**

Lot 1 - Strategy and operational model; Lot 2 - Performance improvement; Lot 3 - Project management

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

31 May 2023

### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

SIA PARTNERS UK PLC

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

5884769

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lot 2

### **Title**

Lot 2 - Performance improvement

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 May 2023

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Sopra Steria Limited

Hemel Hempstead

Country

United Kingdom

NUTS code

- UKI - London

Companies House

4077975

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lots 1, 2 & 3

### **Title**

Lot 1 - Strategy and operational model; Lot 2 - Performance improvement; Lot 3 - Project management

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 May 2023

---

## **Section V. Award of contract**

### **Lot No**

Lots 2 & 3

### **Title**

Lot 2 - Performance improvement; Lot 3 - Project management

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 May 2023

## **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

## **V.2.3) Name and address of the contractor**

TATA CONSULTANCY SERVICES LIMITED

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

FC025271

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lots 2 & 3

### **Title**

Lot 2 - Performance improvement; Lot 3 - Project management

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

31 May 2023

### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Tech Mahindra Limited

Mumbai

Country

India

NUTS code

- IN - India

India

11-41370

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lots 2 & 3

### **Title**

Lot 2 - Performance improvement; Lot 3 - Project management

A contract/lot is awarded: Yes

### **V.2) Award of contract**



**V.2.1) Date of conclusion of the contract**

31 May 2023

**V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Tetra Tech Limited

Leeds

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

Companies House

1959704

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lots 1 & 3

### **Title**

Lot 1 - Strategy and operational model; Lot 3 - Project management

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 May 2023

---

## **Section V. Award of contract**

### **Lot No**

Lot 1

### **Title**

Lot 1 - Strategy and operational model

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 May 2023

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

The Oakland Group Ltd

Leeds

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

Companies House

12267698

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lots 1, 2 & 3

### **Title**

Lot 1 - Strategy and operational model; Lot 2 - Performance improvement; Lot 3 - Project management

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

31 May 2023

### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Turner & Townsend Project Management Ltd

Leeds

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

Companies House

2165592

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lot 2

### **Title**

Lot 2 - Performance improvement

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 May 2023

---

## **Section V. Award of contract**

### **Lot No**

Lots 1, 2 & 3

### **Title**

Lot 1 - Strategy and operational model; Lot 2 - Performance improvement; Lot 3 - Project management

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 May 2023

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Valcon Group UK Limited

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

2123343

The contractor is an SME

No

---

## **Section V. Award of contract**

### **Lot No**

Lots 1, 2 & 3

### **Title**

Lot 1 - Strategy and operational model; Lot 2 - Performance improvement; Lot 3 - Project management

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

31 May 2023

## **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

## **V.2.3) Name and address of the contractor**

Wipro Limited

Bengaluru

Country

India

NUTS code

- IN - India

India

L32102KA1945PLC020800

The contractor is an SME

No

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

\*\*\* Please note - this is a Contract Award Notice \*\*\*

All suppliers who wish to respond to this notice must request a pre-qualification questionnaire (PQQ) by using the web link in Section I.3 ([www.thameswater.co.uk/procurement](http://www.thameswater.co.uk/procurement)).

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Thames Water Utilities Limited

Reading

RG1 8DB

Email

[procurement.support CENTRE@thameswater.co.uk](mailto:procurement.support CENTRE@thameswater.co.uk)

Country

United Kingdom

Internet address

<https://www.thameswater.co.uk/>

### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Thames Water Utilities Limited will incorporate a standstill period at the point information on the award of the contract is communicated to tenderers. That notification will provide full information on the award decision. The standstill period, which will be for a minimum of 10 calendar days, provides time for unsuccessful tenderers to challenge the award decision before the contract is entered into.

The Utilities Contracts Regulations 2016 (SI 2016 No 274) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).