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Tender

## **CPU4822 - Smart Ticketing Hardware Support**

Nottingham City Council

F02: Contract notice

Notice identifier: 2022/S 000-004262

Procurement identifier (OCID): ocds-h6vhtk-031742

Published 15 February 2022, 11:40am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Nottingham City Council

Loxley House, Station Street

Nottingham

NG2 3NG

#### **Contact**

Mr Patrick Rodriguez-Souza

#### **Email**

[patrick.rodriguez-souza@nottinghamcity.gov.uk](mailto:patrick.rodriguez-souza@nottinghamcity.gov.uk)

#### **Telephone**

+44 0

**Country**

United Kingdom

**NUTS code**

UKF14 - Nottingham

**Internet address(es)**

Main address

<http://www.nottinghamcity.gov.uk>

Buyer's address

<http://www.nottinghamcity.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=fc6f508f-948d-ec11-8112-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=fc6f508f-948d-ec11-8112-005056b64545>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

CPU4822 - Smart Ticketing Hardware Support

Reference number

DN597674

#### **II.1.2) Main CPV code**

- 72110000 - Hardware selection consultancy services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The English National Concessionary Travel Scheme (ENCTS) – this is a statutory concessionary travel scheme mandated by the Department for Transport (DfT). The Council manages and administers this scheme which provides free bus travel in England for the elderly and people with mobility difficulties that meet the national scheme criteria. The Council also offers non-statutory free travel on Nottingham's tram system and companion cards to disabled people that meet the companion criteria. The scheme uses ITSO technology (mandated by the DfT for all ENCTS schemes) to ensure interoperability of cards and readers between all the local authorities in England managing the ENCTS scheme.

The Robin Hood Smart Ticketing Scheme – the Council manages and administers this scheme on behalf of the Robin Hood Operators Group (RHOG). The RHOG consists of all bus operators serving the Greater Nottingham area, Nottingham Express Transit (NET) trams, East Midlands Railway, Nottinghamshire County Council and the City Council. The scheme provides several different product types (Season, Pay As You Go and Flexible Days) of travel and offers a retail network of a Travel Centre, over 130 on street ticket machines, all tram ticket machines, web and mobile phone systems with which to purchase and top up Robin Hood card.

The Council also manages the multi-operator 'Nottingham Contactless' Scheme that allows public transport users to make contactless payments using a contactless bank card or mobile phone app. Current participating operators are NCT, NET and the Linkbus network

operated by CT4N, with the ambition being for other operators to be included in the scheme in the near future.

Nottingham City Council seeks to appoint consultancy services to support these ticketing schemes.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKF14 - Nottingham

#### **II.2.4) Description of the procurement**

Nottingham City Council seeks to appoint consultancy services that can support the ticketing schemes already in place.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2022

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive dialogue

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

24 February 2022

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 15 May 2022

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Cristina Nogues

Nottingham

Country

United Kingdom