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Tender

## **North East Essex Crisis Alternative Service**

NHS Suffolk and North East Essex Integrated Care Board

F02: Contract notice

Notice identifier: 2024/S 000-004258

Procurement identifier (OCID): ocids-h6vhtk-04386c

Published 8 February 2024, 2:47pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Suffolk and North East Essex Integrated Care Board

Aspen House, Stephenson Road, Severalls Business Park Colchester CO4 9QR

Colchester

CO4 9QR

#### **Contact**

Jane Garnett

#### **Email**

[jane.garnett@snee.nhs.uk](mailto:jane.garnett@snee.nhs.uk)

#### **Telephone**

+44 1473770000

#### **Country**

United Kingdom

**Region code**

UKH34 - Essex Haven Gateway

**NHS Organisation Data Service**

QJG

**Internet address(es)**

Main address

<https://suffolkandnortheastessex.icb.nhs.uk/>

Buyer's address

<https://in-tendhost.co.uk/snee-icb/asp/Home>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/snee-icb/asp/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/snee-icb/asp/Home>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

North East Essex Crisis Alternative Service

Reference number

WSCCG - 00000101

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Procurement process aims to identify preferred partner(s) to deliver Crisis Alternative Services in the North East Essex locality.

The Commissioners are looking to establish a contract to cover the service for a period 5 years plus up to a 2-year extension.

The objective of the Northeast Essex crisis alternative provision is to be a key element of the localities 24-7 Mental Health Crisis Response and Care service covering Colchester and Tendring and serving the 6 Neighbourhood areas within.

#### **II.1.5) Estimated total value**

Value excluding VAT: £3,413,683

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKH34 - Essex Haven Gateway

Main site or place of performance

The service will be required to cover the North East Essex locality.

#### **II.2.4) Description of the procurement**

Suffolk and North East Essex Integrated Care Board is seeking submissions from suitably qualified providers of crisis services from 1st October 2024.

The objective of the North East Essex crisis alternative provision is to be a key element of the localities 24-7 Mental Health Crisis Response and Care service covering Colchester and Tendring and serving the six Neighbourhood areas within. The provision is strongly linked with national and local strategy requirements and specifically aligns with two of the Crisis Concordat objectives: 'urgent and emergency access to crisis care', and 'quality of treatment and care when in crisis.' The intention is to offer sanctuary for people experiencing mental ill-health and mental distress by providing a calm and safe space, practical and emotional support and an alternative to admission if appropriate. It is intended to provide this across three pathways:

- a) require support with their wellbeing and therapeutic engagement to reduce stressors - 'Community Wellbeing Support
- b) escalating towards crisis point and wish to access early intervention - 'Individualised Support' and;
- c) are in a mental health crisis, have had a mental health triage, yet only require access to support, de-escalation and assessment by the Individualised Support pathway - 'Urgent Care Alternative'

The intention is for providers to work in partnership to deliver the service across the locality. A key relationship is likely to be with the local Mental Health NHS provider (Essex Partnership University NHS Trust) to develop protocols and a standard operating procedure, with the Mental Health provider providing clinical oversight of the hub model, offering advice, support, and formal triage and assessment. Other key relationships will be with providers already working within the system and these relationships will need to be strong and effective.

The geography of north east Essex means that there may need to be more than one site to deliver this service and there is a drive to integrate within neighbourhoods. Therefore, the ICB is interested to explore the potential for providers from all sectors to work together to cover the locality and the different elements.

This notice is to inform providers of the release of documentation to initiate a competitive process to secure a Provider(s) to deliver this service.

In order to express an interest in this service and access the documentation, free of charge, please register on the In-tend portal via the following address and express an interest in the NEE Crisis Alternatives opportunity under 'current tenders'.

<https://in-tendhost.co.uk/snee-icb/aspx/Home>

If you have any questions please send them as a correspondence through the In-tend website in the first instance or via email to the address contained within this notice.

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

The value contained within this Notice is the total contract value which includes all potential extensions. The value of the contract being offered for the services identified for the 5-year contract period is £2,438,347.00. This is the value by which the tender evaluation will be undertaken. The total value of the contract (including extension provision of 2 years) is £3,413,683.00.

Responses must be submitted through the Intend e-Procurement Portal on the link provided in this notice. The submission deadline is 12:00 (noon) on 28th March 2024.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

The initial contract is for 60 months and will be reviewed during its term. The contract is subject to a renewal of up to 2 years, therefore the total contract length is a potential 84

months.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

The initial contract is for 60 months and will be reviewed during its term. The contract is subject to a renewal of up to 2 years, therefore the total contract length is a potential 84 months.

#### **II.2.14) Additional information**

The Authority may wish to introduce additional services during the lifetime of the contract ("Contract modifications"). Such contract modifications will be contemplated where additional requirements are similar and or complementary to the services already included in the Specification, at any given time. Such expansion would be by the addition of services commissioned by the Authority as named in the Contract Notice. To this end, the Bidder should be aware that after the award of contract, there is a possibility that the successful Bidder may be offered a variation to the contract in accordance with the Health Care Services (Provider Selection Regime) Regulations 2023.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Please see the procurement documentation

#### **III.1.2) Economic and financial standing**

List and brief description of selection criteria

Please see the procurement documentation - Annex B1

Minimum level(s) of standards possibly required

Please see the procurement documentation - Service specification, draft contract, Part A - Instructions and Information, Annex B1 and Annex B2.

#### **III.1.3) Technical and professional ability**

List and brief description of selection criteria

Please see the procurement documentation - Service specification, draft contract, Part A - Instructions and Information, Annex B1 and Annex B2.

Minimum level(s) of standards possibly required

Please see the procurement documentation - Service specification, draft contract, Part A - Instructions and Information, Annex B1 and Annex B2.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

28 March 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 12 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

28 March 2024

Local time

1:00pm



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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS Suffolk and North East Essex Integrated Care Board

Aspen House, Stephenson Road, Severalls Business Park Colchester CO4 9QR

Colchester

CO4 9QR

Country

United Kingdom