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Contract

## **SC220231 Provision of Kent Card Services**

Kent County Council

F03: Contract award notice

Notice identifier: 2024/S 000-004256

Procurement identifier (OCID): ocds-h6vhtk-04386a

Published 8 February 2024, 2:39pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Kent County Council

Sessions House

Maidstone

ME14 1XQ

#### **Contact**

Mr Craig Manley

#### **Email**

[craig.manley@kent.gov.uk](mailto:craig.manley@kent.gov.uk)

#### **Telephone**

+44 3000423324

#### **Country**

United Kingdom

**Region code**

UKJ - South East (England)

**Internet address(es)**

Main address

<http://www.kent.gov.uk>

Buyer's address

<http://www.kent.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

SC220231 Provision of Kent Card Services

Reference number

DN660513

#### **II.1.2) Main CPV code**

- 66110000 - Banking services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Kent County Council has a requirement for a contract for a provider of the Kent Card, which is a prepaid card used for social care. The contract will allow the Council to continue to support the citizens of Kent to remain independent and in control whilst allowing the Council to streamline its systems.

Ultimately the card contractor must offer the cardholder an experience which is the same as a standard UK bank provided debit card, both for card/account usage and online facilities, including user support. The contractor should ensure effective controls and security measures to help reduce the opportunity for fraud and provide a clear audit trail of activity.

This contract will be procured using a mini-competition process on NEPO Framework NEPO505 Lot 1 for Prepaid Payments. This agreement is a multi-supplier lot for the provision and maintenance of Prepaid Card Accounts.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £600,000

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKJ - South East (England)

### **II.2.4) Description of the procurement**

Kent County Council has a requirement for a contract for a provider of the Kent Card, which is a prepaid card used for social care. The contract will allow the Council to continue to support the citizens of Kent to remain independent and in control whilst allowing the Council to streamline its systems.

Ultimately the card contractor must offer the cardholder an experience which is the same as a standard UK bank provided debit card, both for card/account usage and online facilities, including user support. The contractor should ensure effective controls and security measures to help reduce the opportunity for fraud and provide a clear audit trail of activity.

This contract will be procured using a mini-competition process on NEPO Framework NEPO505 Lot 1 for Prepaid Payments. This agreement is a multi-supplier lot for the provision and maintenance of Prepaid Card Accounts.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Procured on NEPO framework NEPO505 Lot 1: Prepaid cards.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract**

### **Contract No**

SC220231 Provision of Kent Card Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

6 February 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Allpay Limited

Fortis et Fides, Whitestone Business Park, Whitestone,

Hereford

HR1 3SE

Country

United Kingdom

NUTS code

- UKJ - South East (England)

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £600,000

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**Section VI. Complementary information**

**VI.4) Procedures for review**

**VI.4.1) Review body**

Kent County Council

Maidstone

Country

United Kingdom

