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Contract

SC220231 Provision of Kent Card Services

Kent County Council

F03: Contract award notice

Notice identifier: 2024/S 000-004256

Procurement identifier (OCID): ocds-h6vhtk-04386a

Published 8 February 2024, 2:39pm

Section I: Contracting authority

I.1) Name and addresses

Kent County Council

Sessions House

Maidstone

ME141XQ

Contact

Mr Craig Manley

Email

craig.manley@kent.gov.uk

Telephone

+44 3000423324

Country

United Kingdom

Region code

UKJ - South East (England)

Internet address(es)

Main address

http://www.kent.gov.uk

Buyer's address

http://www.kent.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SC220231 Provision of Kent Card Services

Reference number

DN660513

II.1.2) Main CPV code

• 66110000 - Banking services

II.1.3) Type of contract

Services

II.1.4) Short description

Kent County Council has a requirement for a contract for a provider of the Kent Card, which is a prepaid card used for social care. The contract will allow the Council to continue to support the citizens of Kent to remain independent and in control whilst allowing the Council to streamline its systems.

Ultimately the card contractor must offer the cardholder an experience which is the same as a standard UK bank provided debit card, both for card/account usage and online facilities, including user support. The contractor should ensure effective controls and security measures to help reduce the opportunity for fraud and provide a clear audit trail of activity.

This contract will be procured using a mini-competition process on NEPO Framework NEPO505 Lot 1 for Prepaid Payments. This agreement is a multi-supplier lot for the provision and maintenance of Prepaid Card Accounts.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £600,000

II.2) Description

II.2.3) Place of performance

NUTS codes

• UKJ - South East (England)

II.2.4) Description of the procurement

Kent County Council has a requirement for a contract for a provider of the Kent Card, which is a prepaid card used for social care. The contract will allow the Council to continue to support the citizens of Kent to remain independent and in control whilst allowing the Council to streamline its systems.

Ultimately the card contractor must offer the cardholder an experience which is the same as a standard UK bank provided debit card, both for card/account usage and online facilities, including user support. The contractor should ensure effective controls and security measures to help reduce the opportunity for fraud and provide a clear audit trail of activity.

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II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

• The procurement falls outside the scope of application of the regulations

Explanation:

Procured on NEPO framework NEPO505 Lot 1: Prepaid cards.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

SC220231 Provision of Kent Card Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 February 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Allpay Limited

Fortis et Fides, Whitestone Business Park, Whitestone,

Hereford

HR13SE

Country

United Kingdom

NUTS code

• UKJ - South East (England)

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £600,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Kent County Council

Maidstone

Country

United Kingdom