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Award

C413759 HR Applicant Tracking Software (ATS)

NHS Business Services Authority

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-004244

Procurement identifier (OCID): ocds-h6vhtk-060871 ([view related notices](#))

Published 19 January 2026, 10:59am

Scope

Reference

C413759

Description

NHSBSA confirms that this Transparency Notice is published ahead of contract signature to allow supplier and public visibility.

NHSBSA intends to direct award a bridging contract to ensure service continuity of recruitment system services while transitioning to the NHS Jobs Platform over the next 3 years. The contract provides support, hosting, maintenance, and incremental enhancements to the existing recruitment solution.

Contract 1. C413759 HR Applicant Tracking Software (ATS)

Supplier

- CIVICA UK LIMITED

Contract value

- £155,484 excluding VAT
- £186,580 including VAT

Above the relevant threshold

Earliest date the contract will be signed

27 January 2026

Contract dates (estimated)

- 2 February 2026 to 1 February 2028
- 2 years

Main procurement category

Services

CPV classifications

- 72222300 - Information technology services

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Additional or repeat goods, services or works - extension or partial replacement

PA23 Sch.5 Additional or repeat goods, services or works - extension or partial replacement

Supplier

CIVICA UK LIMITED

- Public Procurement Organisation Number: PCMJ-9641-QWWM

Southbank Central, 30 Stamford Street

London

SE1 9LQ

United Kingdom

Email: niti.jodha@civica.co.uk

Region: UKI44 - Lewisham and Southwark

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. C413759 HR Applicant Tracking Software (ATS)

Contracting authority

NHS Business Services Authority

- Public Procurement Organisation Number: PRLZ-1599-JGTT

Stella House, Goldcrest Way, Newburn Riverside

Newcastle upon Tyne

NE15 8NY

United Kingdom

Contact name: NHS Business Services Authority

Email: commercialserviceteam@nhsbsa.nhs.uk

Website: <https://www.nhsbsa.nhs.uk/>

Region: UKC22 - Tyneside

Organisation type: Public authority - central government