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Tender

2 Lots- Welfare Advice Service, Rainbow Connectors service

Aneurin Bevan University Health Board

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-004234

Procurement identifier (OCID): ocds-h6vhtk-05d71f ([view related notices](#))

Published 19 January 2026, 10:43am

Scope

Reference

ABU-FTS-61767

Description

Aneurin Bevan University Health Board (ABUHB) requires a contract for the provision of Mental Health and Learning Disabilities (MH/LD) services, divided in 2 Lots:

Lot 1- Welfare Advice Service

Lot 2- Rainbow Connector Service

The procurement will be done under The Procurement Act 2023 using Open Procedure.

Therefore, to fully test the market and allow SMEs to have the opportunity to bid, it is decided that an open market is the best approach.

Tenders will be evaluated following the process below:

1. Conditions for Participation (inclusive of the Selection Criteria Document)

1.1. Only bidders who pass all questions within the qualification envelope and Selection Criteria document will proceed to the Key Criteria Stage.

2. Key Criteria Response

2.1. Bidders who have passed all preceding stages will have their technical response evaluated in accordance with the evaluation methodology.

3. Commercial Response

3.1. Bidders who have passed all preceding stages will have their commercial response evaluated.

4. Bidders who have passed all preceding stages will be invited to attend a face to face presentation.

To be awarded, Bidders must pass all stages described above and the bidder who achieves the highest score overall will be awarded as the sole supplier for this contract.

Total value (estimated)

- £90,209,616 excluding VAT
- £108,251,539 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2027
- Possible extension to 31 March 2029
- 3 years

Description of possible extension:

1st April 2027 - 31st March 2028

1st April 2028 - 31st March 2029

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Lot constraints

Description of how multiple lots may be awarded:

To be awarded, Bidders must pass all stages described above and the bidder who achieves the highest score overall will be awarded as the sole supplier for this contract.

Not the same for all lots

Contract locations are shown in Lot sections, because they are not the same for all lots.

Lot 1. Welfare Advice Service

Description

The Welfare Advice Service reflects the strategic approach of the ABUHB Mental Health and Learning Disabilities Division to offer recovery orientated services, which are person-centred and outcome focussed utilising the strengths of each individual to focus on what matters to them

Lot value (estimated)

- £59,457,936 excluding VAT
- £71,349,523 including VAT

Contract locations

- UKL21 - Monmouthshire and Newport
- UKL22 - Cardiff and Vale of Glamorgan

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Rainbox Connector Service

Description

The Rainbow Connector Service is targeted when people are being discharged from either hospital or community statutory settings. The service currently demonstrates a high level of support across all ages and conditions, including people with mental health distress, learning disabilities, neurodivergent needs and people living with dementia

Lot value (estimated)

- £30,751,680 excluding VAT
- £36,902,016 including VAT

Contract locations

- UKL16 - Gwent Valleys
- UKL21 - Monmouthshire and Newport

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Participation

Legal and financial capacity conditions of participation

Lot 1. Welfare Advice Service

Lot 2. Rainbox Connector Service

see ITT documents

Technical ability conditions of participation

Lot 1. Welfare Advice Service

Lot 2. Rainbox Connector Service

see ITT documents

Particular suitability

Lot 1. Welfare Advice Service

Lot 2. Rainbox Connector Service

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

30 January 2026, 12:00pm

Tender submission deadline

13 February 2026, 12:00pm

Submission address and any special instructions

<https://etenderwales.ukp.app.jaggaer.com/web/login.shtml>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

23 March 2026

Award criteria

Lot 1. Welfare Advice Service

Name	Description	Type	Weighting
Commercial	exact cost	Cost	60.00%
technical	exact description	Quality	40.00%

Lot 2. Rainbox Connector Service

Name	Description	Type	Weighting
Commercial	exact cost	Cost	60.00%
Technical	exact price	Quality	40.00%

Other information

Payment terms

see ITT documents

Description of risks to contract performance

see ITT documents

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

Aneurin Bevan University Health Board

- Public Procurement Organisation Number: PVLN-4733-WJBQ

Headquarters, St Cadoc's Hospital, Lodge Road, Caerleon

Newport

NP18 3XQ

United Kingdom

Contact name: Lurdes Magalhaes

Email: lurdes.magalhaes@wales.nhs.uk

Website: <http://nwssp.nhs.wales/ourservices/procurement-services/>

Region: UKL21 - Monmouthshire and Newport

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

NHS Wales Shared Services Partnership (hosted by Velindre University NHS Trust)

Summary of their role in this procurement: Procurement

- Public Procurement Organisation Number: PXWV-6492-CGMN

4-5 Charnwood Court Heol Billingsley Parc Nantgarw

Cardiff

CF15 7QZ

United Kingdom

Contact name: Lurdes Conceicao Moreira Magalhaes

Telephone: +447484168907

Email: lurdes.magalhaes@wales.nhs.uk

Region: UKL15 - Central Valleys

Contact organisation

Contact Aneurin Bevan University Health Board for any enquiries.