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Contract

The provision of Information, Advice and Guidance service

London Borough Of Haringey

F03: Contract award notice

Notice identifier: 2023/S 000-004226

Procurement identifier (OCID): ocds-h6vhtk-02d31d

Published 10 February 2023, 3:05pm

Section I: Contracting authority

I.1) Name and addresses

London Borough Of Haringey

High Road, Wood Green

LONDON

N228LE

Contact

Priti Mohanty

Email

priti.mohanty@haringey.gov.uk

Telephone

+44 2084890000

Country

United Kingdom

Region code

UKI - London

Companies House

03501846

Internet address(es)

Main address

www.haringey.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The provision of Information, Advice and Guidance service

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The purpose of the Information, Advice and Guidance (IAG) is to provide high quality, accurate and consistent information, advice and guidance which is current, relevant and essential for all young people, adults, carers, advocates and residents to know in order to live independently and achieve their version of a 'good life'.

This provision enables early intervention and prevention of escalation around common issues which lead to the eviction, unemployment and hospitalisation of our residents, by providing targeted information, advice and guidance at key points in people's lives to prevent crises. This service plays an important role in maximising our resident's independence and helps prevent reliance and dependency on more intensive care and support, as well as on other statutory services.

The IAG service is made up of different priorities from the Council, North Central London Clinical Commissioning Group (NCL CCG) and Better Care Fund (BCF) which collectively aim to better integrate services in Haringey; improving health, housing, education and employment prospects for all residents. Its overall purpose is to prevent homelessness and provide people with the tools and skills to maintain their independence, improve their health and wellbeing whilst reducing reliance on statutory services.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £5,353,425

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

To deliver borough wide Information, Advice and Guidance (IAG) Service to Haringey residents.

Further details are available in Tender documents.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30%

II.2.11) Information about options

Options: Yes

Description of options

The contract shall run for a period four (4) years with an option to extend for a further period or periods of up to a total of three (3) years in accordance with the terms and conditions of the contract, and subject to satisfactory performance. For avoidance of doubt, the maximum length of the contract would be seven (7) years, if extended.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-019374](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 January 2023

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

HARINGEY CITIZENS ADVICE BUREAUX

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

03501846

The contractor is an SME

No

V.2.3) Name and address of the contractor

PUBLIC VOICE CIC

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

09019501

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Vibrance

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

08466095

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,353,425

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Haringey Council

London

Country

United Kingdom