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Contract

T1628 - Framework for the Provision of Agency Workers to the Northern Ireland Housing Executive

Northern Ireland Housing Executive

F03: Contract award notice

Notice identifier: 2023/S 000-004222

Procurement identifier (OCID): ocds-h6vhtk-036b14

Published 10 February 2023, 3:00pm

Section I: Contracting authority

I.1) Name and addresses

Northern Ireland Housing Executive

2 Adelaide Street

Belfast

BT2 8BP

Contact

James McErlean

Email

james.mcerlean@nihe.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

T1628 - Framework for the Provision of Agency Workers to the Northern Ireland Housing Executive

II.1.2) Main CPV code

- 79620000 - Supply services of personnel including temporary staff

II.1.3) Type of contract

Services

II.1.4) Short description

The Housing Executive requires Contractor(s) for the provision of Agency Workers as defined by Regulation 3 of the Agency Workers Regulations (Northern Ireland) 2011 (AWRs) to provide cover both for ongoing structural change projects as well as business as usual requirements such as cover for internal secondments, sickness absence, maternity leave or additional workload. The Housing Executive intends to establish a

Framework Agreement to meet this requirement. The Framework Agreement will be divided into three (3) Lots: • Lot One – Admin and Customer Contact Roles; • Lot Two – Building Trade and Manual Roles; • Lot Three – Technical and Professional Specialist Roles. For Lot One the Housing Executive will award places to a maximum of eight (8) Contractors for the provision of Agency Workers – Admin and Customer Contact Roles. For Lot Two the Housing Executive will award places to a maximum of ten (10) Contractors for the provision of Agency Workers – Building Trade and Manual Roles. For Lot Three the Housing Executive will award places to a maximum of ten (10) Contractors for the provision of Agency Workers – Technical and Professional Specialist Roles. Tenderers may bid for one, two or all Lots.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £71,000,000

II.2) Description

II.2.1) Title

Lot One - Admin and Customer Contact Roles

Lot No

1

II.2.2) Additional CPV code(s)

- 79621000 - Supply services of office personnel
- 79623000 - Supply services of commercial or industrial workers

II.2.3) Place of performance

NUTS codes

- UKN0 - Northern Ireland

II.2.4) Description of the procurement

The Housing Executive requires Contractor(s) for the provision of Agency Workers as defined by Regulation 3 of the Agency Workers Regulations (Northern Ireland) 2011 (AWRs) to provide cover both for ongoing structural change projects as well as business

as usual requirements such as cover for internal secondments, sickness absence, maternity leave or additional workload. The Housing Executive intends to establish a Framework Agreement to meet this requirement. The Framework Agreement will be divided into three (3) Lots: • Lot One – Admin and Customer Contact Roles; • Lot Two – Building Trade and Manual Roles; • Lot Three – Technical and Professional Specialist Roles. For Lot One the Housing Executive will award places to a maximum of eight (8) Contractors for the provision of Agency Workers – Admin and Customer Contact Roles. For Lot Two the Housing Executive will award places to a maximum of ten (10) Contractors for the provision of Agency Workers – Building Trade and Manual Roles. For Lot Three the Housing Executive will award places to a maximum of ten (10) Contractors for the provision of Agency Workers – Technical and Professional Specialist Roles. Tenderers may bid for one, two or all Lots.

II.2.5) Award criteria

Quality criterion - Name: Quality including Social Value / Weighting: 40

Cost criterion - Name: Cost / Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

The Framework Agreement shall be for a period of 24 months 01 April 2023 – 31 March 2025, with options to extend the Framework Agreement for periods up to and including 24 months, or part thereof, potential term of the Framework Agreement - 4 years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Housing Executive have awarded eight Contractors a place on Lot One.

II.2) Description

II.2.1) Title

Lot Two - Building Trades and Manual Roles

Lot No

2

II.2.2) Additional CPV code(s)

- 79621000 - Supply services of office personnel
- 79623000 - Supply services of commercial or industrial workers

II.2.3) Place of performance

NUTS codes

- UKN0 - Northern Ireland

II.2.4) Description of the procurement

The Housing Executive requires Contractor(s) for the provision of Agency Workers as defined by Regulation 3 of the Agency Workers Regulations (Northern Ireland) 2011 (AWRs) to provide cover both for ongoing structural change projects as well as business as usual requirements such as cover for internal secondments, sickness absence, maternity leave or additional workload. The Housing Executive intends to establish a Framework Agreement to meet this requirement. The Framework Agreement will be divided into three (3) Lots: • Lot One – Admin and Customer Contact Roles; • Lot Two – Building Trade and Manual Roles; • Lot Three – Technical and Professional Specialist Roles. For Lot One the Housing Executive will award places to a maximum of eight (8) Contractors for the provision of Agency Workers – Admin and Customer Contact Roles. For Lot Two the Housing Executive will award places to a maximum of ten (10) Contractors for the provision of Agency Workers – Building Trade and Manual Roles. For Lot Three the Housing Executive will award places to a maximum of ten (10) Contractors for the provision of Agency Workers – Technical and Professional Specialist Roles. Tenderers may bid for one, two or all Lots.

II.2.5) Award criteria

Quality criterion - Name: Quality including Social Value / Weighting: 40

Cost criterion - Name: Cost / Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

The Framework Agreement shall be for a period of 24 months 01 April 2023 – 31 March 2025, with options to extend the Framework Agreement for periods up to and including 24 months, or part thereof, potential term of the Framework Agreement - 4 years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Housing Executive have awarded seven Contractors a place on Lot Two.

II.2) Description

II.2.1) Title

Lot Three - Technical and Professional Specialist Roles

Lot No

3

II.2.2) Additional CPV code(s)

- 79621000 - Supply services of office personnel
- 79623000 - Supply services of commercial or industrial workers

II.2.3) Place of performance

NUTS codes

- UKN0 - Northern Ireland

II.2.4) Description of the procurement

The Housing Executive requires Contractor(s) for the provision of Agency Workers as defined by Regulation 3 of the Agency Workers Regulations (Northern Ireland) 2011 (AWRs) to provide cover both for ongoing structural change projects as well as business as usual requirements such as cover for internal secondments, sickness absence, maternity leave or additional workload. The Housing Executive intends to establish a Framework Agreement to meet this requirement. The Framework Agreement will be divided into three (3) Lots: • Lot One – Admin and Customer Contact Roles; • Lot Two – Building Trade and Manual Roles; • Lot Three – Technical and Professional Specialist Roles. For Lot One the Housing Executive will award places to a maximum of eight (8)

Contractors for the provision of Agency Workers – Admin and Customer Contact Roles. For Lot Two the Housing Executive will award places to a maximum of ten (10) Contractors for the provision of Agency Workers – Building Trade and Manual Roles. For Lot Three the Housing Executive will award places to a maximum of ten (10) Contractors for the provision of Agency Workers – Technical and Professional Specialist Roles. Tenderers may bid for one, two or all Lots.

II.2.5) Award criteria

Quality criterion - Name: Quality including Social Value / Weighting: 40

Cost criterion - Name: Cost / Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

The Framework Agreement shall be for a period of 24 months 01 April 2023 – 31 March 2025, with options to extend the Framework Agreement for periods up to and including 24 months, or part thereof, potential term of the Framework Agreement - 4 years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Housing Executive have awarded ten Contractors a place on Lot Three.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-026729](#)

Section V. Award of contract

Contract No

1

Lot No

1

Title

Lot One - Admin and Customer Contact Roles

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 February 2023

V.2.2) Information about tenders

Number of tenders received: 15

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 7

Number of tenders received by electronic means: 15

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

KENNEDY BUSINESS SERVICES LTD

Enterprise House 55-59 Adelaide Street

BELFAST

BT2 8FE

Email

enquiries@kennedyrecruitment.co.uk

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

MPA RECRUITMENT LTD

18 Great James Street

LONDONDERRY

BT48 7DA

Email

ciara@mparecruitment.co.uk

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

RIADA RESOURCING LTD.

90 Union Street

COLERAINE

BT52 1QB

Email

info@riadaresourcing.com

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

The UK Recruitment Co Ltd

33-34 Soho Square

London

W1D 3QU

Email

claire.gourley@therecruitmentco.uk

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

V.2.3) Name and address of the contractor

APPLE RECRUITMENT SERVICES

CAUSEWAY TOWER, 9 James Street South

BELFAST

BT2 8DN

Email

mail@aplerecruitment.com

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

CPL RESOURCES PUBLIC LIMITED COMPANY

8/34 Percy Place

Dublin

Email

ni@cpl.com

Country

Ireland

NUTS code

- IE - Ireland

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

V.2.3) Name and address of the contractor

Brook Street UK Limited

34 George Street

Luton

LU1 2AZ

Email

bids.list@brookstreet.co.uk

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

V.2.3) Name and address of the contractor

Staffline Recruitment NI Ltd.

49 Queen's Square

BELFAST

BT1 3FG

Email

graham.mitchell@staffline.co.uk

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £33,200,000

Total value of the contract/lot: £42,048,168

Section V. Award of contract

Contract No

2

Lot No

2

Title

Lot Two - Building Trades and Manual Roles

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 February 2023

V.2.2) Information about tenders

Number of tenders received: 15

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 6

Number of tenders received by electronic means: 15

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

KENNEDY BUSINESS SERVICES LTD

Enterprise House 55-59 Adelaide Street

BELFAST

BT2 8FE

Email

enquiries@kennedyrecruitment.co.uk

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

V.2.3) Name and address of the contractor

Vanrath

2-12 Montgomery Street

BELFAST

BT1 4NX

Email

belfast@vanrath.com

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

HAYS SPECIALIST RECRUITMENT LTD

250 Euston Road

LONDON

NW1 2AF

Email

bidsandcontracts@hays.com

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

CPL RESOURCES PUBLIC LIMITED COMPANY

8/34 Percy Place

Dublin

Email

ni@cpl.com

Country

Ireland

NUTS code

- IE - Ireland

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

V.2.3) Name and address of the contractor

RIADA RESOURCING LTD.

90 Union Street

COLERAINE

BT52 1QB

Email

info@riadaresourcing.com

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Staffline Recruitment NI Ltd.

49 Queen's Square

BELFAST

BT1 3FG

Email

graham.mitchell@staffline.co.uk

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

FIRST CHOICE SELECTION SERVICES LTD

23 Church Street

BELFAST

BT1 1PG

Email

belfast@first-choice-rec.com

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £12,000,000

Total value of the contract/lot: £15,321,663

Section V. Award of contract

Contract No

3

Lot No

3

Title

Lot Three - Technical and Professional Specialist Roles

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 February 2023

V.2.2) Information about tenders

Number of tenders received: 15

Number of tenders received from SMEs: 7

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 9

Number of tenders received by electronic means: 15

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

KENNEDY BUSINESS SERVICES LTD

Enterprise House 55-59 Adelaide Street

BELFAST

BT2 8FE

Email

enquiries@kennedyrecruitment.co.uk

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

RIADA RESOURCING LTD.

90 Union Street

COLERAINE

BT52 1QB

Email

info@riadaresourcing.com

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Staffline Recruitment NI Ltd.

49 Queen's Square

BELFAST

BT1 3FG

Email

graham.mitchell@staffline.co.uk

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

The UK Recruitment Co Ltd

33-34 Soho Square

London

W1D 3QU

Email

claire.gourley@therecruitmentco.uk

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

V.2.3) Name and address of the contractor

APPLE RECRUITMENT SERVICES

CAUSEWAY TOWER, 9 James Street South

BELFAST

BT2 8DN

Email

mail@aplerecruitment.com

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

CPL RESOURCES PUBLIC LIMITED COMPANY

8/34 Percy Place

Dublin

Email

ni@cpl.com

Country

Ireland

NUTS code

- IE - Ireland

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

V.2.3) Name and address of the contractor

FIRST CHOICE SELECTION SERVICES LTD

23 Church Street

BELFAST

BT1 1PG

Email

belfast@first-choice-rec.com

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Vanrath

2-12 Montgomery Street

BELFAST

BT1 4NX

Email

belfast@vanrath.com

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

HAYS SPECIALIST RECRUITMENT LTD

250 Euston Road

LONDON

NW1 2AF

Email

bidsandcontracts@hays.com

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

V.2.3) Name and address of the contractor

MPA RECRUITMENT LTD

18 Great James Street

LONDONDERRY

BT48 7DA

Email

ciara@mparecruitment.co.uk

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,400,000

Total value of the contract/lot: £13,109,304

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The UK does not have any such bodies with responsibility for appeal/mediation procedures.

Belfast

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Housing Executive complied with the Public Contracts Regulations 2015 (as amended) and incorporated a standstill period (i.e. a minimum of 10 calendar days) at the point information on the award of places to the Framework Agreement was communicated to tenderers. That notification provided full information on the award decisions.