This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/004220-2025">https://www.find-tender.service.gov.uk/Notice/004220-2025</a>

Tender

# Multifunctional Devices (MFDs), GovPrint Hardware, Managed Print Services and Digital Workflow Software Services

The Minister for the Cabinet Office acting through Crown Commercial Service

F02: Contract notice

Notice identifier: 2025/S 000-004220

Procurement identifier (OCID): ocds-h6vhtk-046a04

Published 7 February 2025, 3:38pm

The closing date and time has been changed to:

18 March 2025, 3:00pm

See the change notice.

# **Section I: Contracting authority**

## I.1) Name and addresses

The Minister for the Cabinet Office acting through Crown Commercial Service

9th Floor, The Capital, Old Hall Street

Liverpool

**L3 9PP** 

#### **Email**

supplier@crowncommercial.gov.uk

#### **Telephone**

+44 3454102222

#### Country

**United Kingdom** 

#### Region code

UK - United Kingdom

## Internet address(es)

Main address

https://www.gov.uk/ccs

# I.2) Information about joint procurement

The contract is awarded by a central purchasing body

# I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

https://crowncommercialservice.bravosolution.co.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://crowncommercialservice.bravosolution.co.uk

Tenders or requests to participate must be submitted to the above-mentioned address

# I.4) Type of the contracting authority

Ministry or any other national or federal authority

# I.5) Main activity

General public services

# **Section II: Object**

# II.1) Scope of the procurement

#### II.1.1) Title

Multifunctional Devices (MFDs), GovPrint Hardware, Managed Print Services and Digital Workflow Software Services

Reference number

RM6361

#### II.1.2) Main CPV code

• 30100000 - Office machinery, equipment and supplies except computers, printers and furniture

#### II.1.3) Type of contract

Supplies

#### II.1.4) Short description

This agreement will provide access to multifunctional devices, managed print services, technical resources, digital workflow, cloud solutions for digital transition and print consultancy services.

Please look at additional main CPV codes for goods and services.

#### II.1.5) Estimated total value

Value excluding VAT: £900,000,000

#### II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

# II.2) Description

#### II.2.1) Title

Multifunctional Print Devices (MFDs) and Basic Print Management Software

Lot No

1

- 30100000 Office machinery, equipment and supplies except computers, printers and furniture
- 30120000 Photocopying and offset printing equipment
- 30121000 Photocopying and thermocopying equipment
- 30121100 Photocopiers
- 30121200 Photocopying equipment
- 30121300 Reproduction equipment
- 30123000 Office and business machines
- 30125000 Parts and accessories of photocopying apparatus
- 30174000 Label making machines
- 30192400 Reprographic supplies
- 30232100 Printers and plotters
- 30232130 Colour graphics printers
- 48000000 Software package and information systems
- 48311000 Document management software package
- 48311100 Document management system
- 48613000 Electronic data management (EDM)
- 48773000 Print utility software package
- 48773100 Print-spooling software package
- 48780000 System, storage and content management software package
- 48783000 Content management software package
- 48800000 Information systems and servers
- 48810000 Information systems

- 48820000 Servers
- 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 50310000 Maintenance and repair of office machinery
- 50313000 Maintenance and repair of reprographic machinery
- 50313100 Photocopier repair services
- 50313200 Photocopier maintenance services
- 72212311 Document management software development services
- 72212772 Print utility software development services
- 72212780 System, storage and content management software development services
- 72212782 Storage management software development services
- 72220000 Systems and technical consultancy services
- 72221000 Business analysis consultancy services
- 72222100 Information systems or technology strategic review services
- 72222200 Information systems or technology planning services
- 72222300 Information technology services
- 72223000 Information technology requirements review services
- 72228000 Hardware integration consultancy services
- 72512000 Document management services
- 72513000 Office automation services
- 79212000 Auditing services
- 79212200 Internal audit services
- 79311000 Survey services
- 79311200 Survey conduction services
- 79400000 Business and management consultancy and related services
- 79410000 Business and management consultancy services

- 79520000 Reprographic services
- 79521000 Photocopying services
- 79800000 Printing and related services
- 79810000 Printing services
- 79811000 Digital printing services
- 79820000 Services related to printing
- 79821000 Print finishing services
- 79995000 Library management services
- 79995100 Archiving services
- 79999100 Scanning services

**NUTS** codes

• UK - United Kingdom

#### II.2.4) Description of the procurement

The purpose of Lot 1 is to appoint a single Supplier who shall be responsible for the provision of Multifunctional Print Devices (MFDs) and Basic Print Management Software via Direct Award between the successful Supplier and Buyer.

Lot 1 shall provide a simple, efficient and compliant route for Buyers to procure a range of MFDs and Basic Print Management Software through a Supplier hosted Web-based Online Solution which shall support the reduction of print output volume and enable significant savings on print management costs for Buyers, through a secure print facility.

#### II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 0

Price - Weighting: 100

#### II.2.6) Estimated value

Value excluding VAT: £180,000,000

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

**Duration in months** 

48

This contract is subject to renewal

No

#### II.2.10) Information about variants

Variants will be accepted: No

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

#### II.2.14) Additional information

1 place to be awarded on this lot

### II.2) Description

#### II.2.1) Title

Multifunctional Print Devices (MFDs), Print Management and/or Digital Workflow Software and Associated Services

Lot No

2

- 30100000 Office machinery, equipment and supplies except computers, printers and furniture
- 30120000 Photocopying and offset printing equipment
- 30121000 Photocopying and thermocopying equipment
- 30121100 Photocopiers

- 30121200 Photocopying equipment
- 30121300 Reproduction equipment
- 30123000 Office and business machines
- 30125000 Parts and accessories of photocopying apparatus
- 30174000 Label making machines
- 30192400 Reprographic supplies
- 30232100 Printers and plotters
- 30232130 Colour graphics printers
- 48000000 Software package and information systems
- 48311000 Document management software package
- 48311100 Document management system
- 48613000 Electronic data management (EDM)
- 48773000 Print utility software package
- 48773100 Print-spooling software package
- 48780000 System, storage and content management software package
- 48783000 Content management software package
- 48800000 Information systems and servers
- 48810000 Information systems
- 48820000 Servers
- 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 50310000 Maintenance and repair of office machinery
- 50313000 Maintenance and repair of reprographic machinery
- 50313100 Photocopier repair services
- 50313200 Photocopier maintenance services
- 72212311 Document management software development services

- 72212772 Print utility software development services
- 72212780 System, storage and content management software development services
- 72212782 Storage management software development services
- 72220000 Systems and technical consultancy services
- 72221000 Business analysis consultancy services
- 72222100 Information systems or technology strategic review services
- 72222200 Information systems or technology planning services
- 72222300 Information technology services
- 72223000 Information technology requirements review services
- 72228000 Hardware integration consultancy services
- 72512000 Document management services
- 72513000 Office automation services
- 79212000 Auditing services
- 79212200 Internal audit services
- 79311000 Survey services
- 79311200 Survey conduction services
- 79400000 Business and management consultancy and related services
- 79410000 Business and management consultancy services
- 79520000 Reprographic services
- 79521000 Photocopying services
- 79800000 Printing and related services
- 79810000 Printing services
- 79811000 Digital printing services
- 79820000 Services related to printing
- 79821000 Print finishing services
- 79995000 Library management services

- 79995100 Archiving services
- 79999100 Scanning services

**NUTS** codes

• UK - United Kingdom

#### II.2.4) Description of the procurement

The Lot 2 service is for the provision of a catalogued range of new and remanufactured Digital Equipment along with a range of Software Products and Cloud services. All Products and Services are underpinned by a range of Deployment and Operational support Services. The additional services available are: Overseas delivery, Interim Specialist Technical Support Resources and Third Party Multi-Vendor legacy Device Management.

#### II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

#### II.2.6) Estimated value

Value excluding VAT: £350,000,000

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

#### II.2.10) Information about variants

Variants will be accepted: No

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

# II.2.14) Additional information

10 places to be awarded

# II.2) Description

#### II.2.1) Title

Multifunctional Print Devices (MFDs), Print Management and/or Digital Workflow Under Managed Service Provision

Lot No

3

- 30100000 Office machinery, equipment and supplies except computers, printers and furniture
- 30120000 Photocopying and offset printing equipment
- 30121000 Photocopying and thermocopying equipment
- 30121100 Photocopiers
- 30121200 Photocopying equipment
- 30121300 Reproduction equipment
- 30123000 Office and business machines
- 30125000 Parts and accessories of photocopying apparatus
- 30174000 Label making machines
- 30192400 Reprographic supplies
- 30232100 Printers and plotters
- 30232130 Colour graphics printers
- 48000000 Software package and information systems

- 48311000 Document management software package
- 48311100 Document management system
- 48613000 Electronic data management (EDM)
- 48773000 Print utility software package
- 48773100 Print-spooling software package
- 48780000 System, storage and content management software package
- 48783000 Content management software package
- 48800000 Information systems and servers
- 48810000 Information systems
- 48820000 Servers
- 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 50310000 Maintenance and repair of office machinery
- 50313000 Maintenance and repair of reprographic machinery
- 50313100 Photocopier repair services
- 50313200 Photocopier maintenance services
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- 72212772 Print utility software development services
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- 72212782 Storage management software development services
- 72220000 Systems and technical consultancy services
- 72221000 Business analysis consultancy services
- 72222100 Information systems or technology strategic review services
- 72222200 Information systems or technology planning services
- 72222300 Information technology services
- 72223000 Information technology requirements review services

- 72228000 Hardware integration consultancy services
- 72512000 Document management services
- 72513000 Office automation services
- 79212000 Auditing services
- 79212200 Internal audit services
- 79311000 Survey services
- 79311200 Survey conduction services
- 79400000 Business and management consultancy and related services
- 79410000 Business and management consultancy services
- 79520000 Reprographic services
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- 79800000 Printing and related services
- 79810000 Printing services
- 79811000 Digital printing services
- 79820000 Services related to printing
- 79821000 Print finishing services
- 79995000 Library management services
- 79995100 Archiving services
- 79999100 Scanning services

**NUTS** codes

UK - United Kingdom

#### II.2.4) Description of the procurement

The Supplier is required to provide a Managed Service to meet the Buyer's 'outputs and outcomes' detailed within its specification of requirements by designing, installing and managing the Services that meet the Buyer's requirements.

A significant driver of Lot 3 is to provide Buyers with the opportunity to deliver their short, medium or long term Digital Strategy by identifying and or creating digital solutions within one (1) competition to support organisations with digitalisation of their business processes.

#### II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

#### II.2.6) Estimated value

Value excluding VAT: £150,000,000

## II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

#### II.2.10) Information about variants

Variants will be accepted: No

#### II.2.11) Information about options

Options: No

# II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

#### II.2.14) Additional information

9 places to be awarded

#### II.2) Description

#### II.2.1) Title

#### GovPrint hardware, accessories and operational services

Lot No

4

- 30100000 Office machinery, equipment and supplies except computers, printers and furniture
- 30120000 Photocopying and offset printing equipment
- 30121000 Photocopying and thermocopying equipment
- 30121100 Photocopiers
- 30121200 Photocopying equipment
- 30121300 Reproduction equipment
- 30123000 Office and business machines
- 30125000 Parts and accessories of photocopying apparatus
- 30174000 Label making machines
- 30192400 Reprographic supplies
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- 79811000 Digital printing services
- 79820000 Services related to printing
- 79821000 Print finishing services
- 79995000 Library management services
- 79995100 Archiving services
- 79999100 Scanning services

**NUTS** codes

• UK - United Kingdom

#### II.2.4) Description of the procurement

The purpose of Lot 4 is to appoint multiple Suppliers who shall be responsible for the provision of Multi-functional Print Devices (MFDs) hardware, accessories and operational services to support the Government Property Agency (GPA) in its delivery of the GovPrint service provision.

#### II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

#### II.2.6) Estimated value

Value excluding VAT: £200,000,000

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

#### II.2.10) Information about variants

Variants will be accepted: No

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

#### II.2.14) Additional information

5 places to be awarded

## II.2) Description

#### II.2.1) Title

**Print Consultancy Services** 

Lot No

5

- 30100000 Office machinery, equipment and supplies except computers, printers and furniture
- 30120000 Photocopying and offset printing equipment
- 30121000 Photocopying and thermocopying equipment
- 30121100 Photocopiers
- 30121200 Photocopying equipment
- 30121300 Reproduction equipment

- 30123000 Office and business machines
- 30125000 Parts and accessories of photocopying apparatus
- 30174000 Label making machines
- 30192400 Reprographic supplies
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- 79995000 Library management services
- 79995100 Archiving services
- 79999100 Scanning services

**NUTS** codes

• UK - United Kingdom

### II.2.4) Description of the procurement

The purpose of this Lot 5 Specification is to appoint a number of Suppliers who shall be responsible for the provision of entirely independent vendor neutral Print Consultancy Services between the successful Suppliers and Buyers.

The Supplier shall have the capability to support pan Government strategies, demonstrating scalable solutions that have the flexibility to adapt to future demands in emerging policies and priorities across Government organisations in line with the Government's Digital by Default agenda in order to maximise savings opportunities and provide added value:

https://www.gov.uk/government/publications/government-digital-strategy

#### II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

#### II.2.6) Estimated value

Value excluding VAT: £20,000,000

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

#### II.2.10) Information about variants

Variants will be accepted: No

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

#### II.2.14) Additional information

5 places to be awarded

# Section III. Legal, economic, financial and technical information

# III.1) Conditions for participation

# III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Candidates will be assessed in accordance with Section 5 of the 2015 Public Contract Regulations (implementing the directive) on the basis of information provided in response to an invitation to tender (ITT) registering for access.

#### III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

## III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

# Section IV. Procedure

# **IV.1) Description**

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.6) Information about electronic auction

An electronic auction will be used

Additional information about electronic auction

Yes; Lot 1 and Lot 4

Please refer to Attachment 2 for further information on the eAuction

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

# IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: 2024/S 000-016326

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

10 March 2025

Local time

3:00pm

Changed to:

Date

18 March 2025

Local time

3:00pm

See the change notice.

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 9 August 2025

IV.2.7) Conditions for opening of tenders

Date

10 March 2025

Local time

3:01pm

# **Section VI. Complementary information**

# VI.1) Information about recurrence

This is a recurrent procurement: Yes

# VI.3) Additional information

As part of this contract notice the following documents can be accessed at:

https://www.contractsfinder.service.gov.uk/Notice/9ffda381-5e5c-4bcc-89ff-920f6be86d54

- 1) Contract notice transparency information for the agreement;
- 2) Contract notice authorised customer list;
- 3) Rights reserved for CCS framework.

The Government Security Classifications (GSC) Policy came into force on 2 April 2014

and describes how HM Government classifies information assets to ensure they are appropriately protected. It applies to all information that Government collects, stores, processes, generates or shares to deliver services and conduct business.

Cyber Essentials is a mandatory requirement for Central Government contracts which involve handling personal information or provide certain ICT products/services. Government is taking steps to reduce the levels of cyber security risk in its supply chain through the Cyber Essentials scheme. The scheme defines a set of controls which, when implemented, will provide organisations with basic protection from the most prevalent forms of threat coming from the internet. To participate in this procurement, bidders must be able to demonstrate they comply with the technical requirements prescribed by Cyber Essentials, for services under and in connection with this procurement.

Refer to <a href="https://www.ncsc.gov.uk/information/cyber-essentials-fags">https://www.ncsc.gov.uk/information/cyber-essentials-fags</a> for more information.

Some purchases under this framework Agreement may have requirements that can be met under this Framework Agreement but the purchase of which may be exempt from the Procurement Regulations (as defined in Attachment 1 – About the framework within the invitation to tender documentation). In such cases, Call-offs from this Framework will be unregulated purchases for the purposes of the Procurement Regulations, and the buyers may, at their discretion, modify the terms of the Framework and any Call-off Contracts to reflect that buyer's specific needs.

CCS reserves the right to award a framework to any bidder whose final score is within 1% of the last position.

#### Registering for access:

and the buyers may, at their discretion, modify the terms of the Framework and any Calloff Contracts to reflect that buyer's specific needs.

CCS reserves the right to award a framework to any bidder whose final score is within 1% of the last position.

## Registering for access:

This procurement will be managed electronically via the eSourcing suite. This will be the route for sharing all information and communicating with bidders. If you have recently registered on the eSourcing suite for another CCS procurement you can use the same account for this new procurement. If not, you will first need to register your organisation on the portal.

Use the following link for information on how register and use the eSourcing tool: <a href="https://www.gov.uk/government/publications/esourcing-tool-guidance-for-suppliers">https://www.gov.uk/government/publications/esourcing-tool-guidance-for-suppliers</a>

For assistance please contact the eSourcing Help desk operated by email at <u>eEnablement@crowncommercial.gov.uk</u> or call 0345 410 2222.

# VI.4) Procedures for review

## VI.4.1) Review body

The Minister for the Cabinet Office acting through Crown Commercial Service

9th Floor, The Capital, Old Hall Street

Liverpool

**L3 9PP** 

Email

supplier@crowncommercial.gov.uk

Telephone

+44 3454102222

Country

**United Kingdom** 

Internet address

https://www.crowncommercial.gov.uk/