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Tender

Tuberculosis Awareness Service

London Borough of Ealing

F02: Contract notice

Notice identifier: 2023/S 000-004215

Procurement identifier (OCID): ocds-h6vhtk-03a4c8

Published 10 February 2023, 2:50pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Ealing

London Borough of Ealing, Perceval House, 14-16 Uxbridge Road

Ealing

W5 2HL

Contact

Ms Christine Baker

Email

bakerc@ealing.gov.uk

Telephone

+44 2088255122

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<http://www.ealing.gov.uk>

Buyer's address

<http://www.ealing.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Tuberculosis Awareness Service

Reference number

DN649434

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Ealing wishes to carry out market engagement with providers who are interested in tendering for a contract for the provision of a Tuberculosis (TB) Awareness Raising service in Ealing. Providers are asked to register an interest on the London Tenders Portal and fill in a market engagement questionnaire at the link below by the 20th February 2023. As part of the questionnaire providers will be asked if they wish to have an individual market engagement meeting. Meetings are likely to be on the 27th February or the 1st March 2023

<https://forms.office.com/Pages/DesignPageV2.aspx?origin=NeoPortalPage&subpage=design&id=Q4w6AYeCi0yHixMeMM258yr18p-24EtEgTV6UR8rX4lURDdZUzBYTVg5NU43SktEQkZGTVJFSEgxMC4u>

This market engagement questionnaire is voluntary, and providers are in no way obliged to complete it, or to answer every question within it. However we hope providers will complete it as it will assist us greatly in informing our future strategy to commission TB Awareness services for adults.

It is envisaged that subject to governance the TB Awareness Raising contract will commence on the 1st of October 2023 for a period of 3 years with the possibility of one two (2) year extension. The annual value is £48,000 per annum with a total value of £240,000 (if all extensions used).

The service should provide awareness raising for residents through in-person events, stalls,

and social media. This will also include community awareness taking place in a variety of settings such as libraries, faith settings, education areas, and NHS venues. The service should provide both in-person and online training for professionals who work with Ealing residents, so they themselves can raise awareness and signpost residents to services. This includes council staff, housing staff, voluntary and community sector groups, drug & alcohol teams, pharmacists, and primary care.

The TB Awareness Service prevents an exacerbation of the disproportionate effects that TB has on vulnerable populations. Ealing currently has the 2nd highest TB incidence in London, and the 3rd highest in the country.

II.1.5) Estimated total value

Value excluding VAT: £240,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

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In 2011, Ealing was the 3rd most diverse borough in England & Wales with:

- Largest Polish population (21,507)
- Highest number of Afghans (6,789)
- Highest number of Serbians (441)
- 2nd highest number of Iranians (2,981)
- 3rd highest Somali population (2,835), with a further 535 Somalilanders
- 4th highest number of Arabs (10,076)

In 2018, 82% of Ealing residents with TB were born outside of the UK, but the majority had been in the UK for a long time. Ealing is one of the highest London boroughs providing support for people seeking asylum, with Southall having the highest number of asylum seekers with no recourse to public funds. In terms of deprivation, a high risk factor for TB, Ealing is the 2nd highest employment/income deprived borough in West London. Four areas within Ealing are in the 10% most deprived areas in the country. Ealing Foodbank is the 4th busiest in England, with 56% of clients mainly from 6 wards: Southall Green, Southall Broadway, Norwood Green, Acton Central, Dormers Wells, and Lady Margaret. In 2018, 16% of Ealing residents had a social risk factor (homelessness, prison history, drug and alcohol misuse), compared to the London average of 13.3%.

People with diabetes are known to have a 2-3 times higher risk of TB than people without diabetes. TB can worsen diabetic glucose control, and diabetes can worsen the clinical course of TB and increase risk of adverse treatment outcomes. In 2020/21 the QOF prevalence of diabetes (17+) was 9.0% (32,936), an increasing trend since 2012/13. Ealing ranks 2nd in London and 7th in England for this indicator.

Service Description

- The service provider should deliver the programme across Ealing, with targeting of specific areas and sub-groups of the population which have higher rates of TB prevalence. These areas could be identified through use of the Whole Systems Integrated Care (WSIC) system. The 2022 Public Health Ealing TB Resident survey will be used to identify resident knowledge gaps regarding TB, and the provider is expected to review examples of other TB and health communications to inform development (as per 2.7.1 in the 2021 UKHSA TB Action Plan).
- Information should be tailored to Ealing residents. Messages will be culturally competent, reducing stigma and tackling myths and misconceptions. Key languages include Polish, Punjabi, Arabic, Tamil, Gujarati and Somali (from ONS data for main language spoken at home in Ealing).
- Work delivered should help reduce health literacy barriers for Ealing residents. The TB community champions network should be used as a form of peer-support for addressing health literacy amongst targeted population groups. The health literacy 'teach-back' method should be incorporated into work delivered. Information provided should be clear and accessible, and residents should leave outreach sessions with the knowledge and confidence to access further advice or treatment for TB.
- Training sessions for professionals working in Ealing will be expected to be informed from the 2022 Public Health TB Stakeholder survey, including on identified gaps in knowledge and feedback as well as review of other examples of TB communications. Training requirements will include delivery to local GPs and primary care teams, so providers will require a robust and current working knowledge of the clinical course of TB, and the local pathways for clinical identification, treatment, and services available to support treatment adherence for TB.
- Training sessions for professionals will be delivered in a hybrid approach, through online mechanisms and through face-to-face sessions, to maximise opportunities for professionals to attend. The provider will also explore feasibility of sustainable methods of training delivery, such as development or use of existing e-learning methods, for training that professionals can complete in their own time.

It is expected that information provided will include knowledge and overview of TB within Ealing, including locality and population-based areas of unmet need, plus messages on how

the disease is spread, signs and symptoms, investigations, the curable nature of the condition, how to access treatment, importance of compliance and completion of treatment. Messages will align with NICE guidance on tuberculosis (Section 1.1.1 raising and sustaining awareness of TB,).

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 October 2023

End date

30 September 2026

This contract is subject to renewal

Yes

Description of renewals

One possible extension of two (2) years

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

26 March 2023

Local time

6:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

1 May 2023

Local time

5:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

London Borough of Ealing

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