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# Award GP Clinical Assessment Service - Cat 3 & 4

SOUTH CENTRAL AMBULANCE SERVICE NHS FOUNDATION TRUST

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# Section I: Contracting authority/entity

## I.1) Name and addresses

SOUTH CENTRAL AMBULANCE SERVICE NHS FOUNDATION TRUST

UNIT 7 &8 TALISMAN BUSINESS CENTRE

BICESTER

OX266HR

Contact

Julie Robins

Email

julie.robins@scas.nhs.uk

### Telephone

+44 7815476108

Country

United Kingdom

### **Region code**

UKJ14 - Oxfordshire

### NHS Organisation Data Service

None

### Internet address(es)

Main address

www.scas.nhs.uk

# I.4) Type of the contracting authority

Regional or local Agency/Office

## I.5) Main activity

Health

# Section II: Object

## II.1) Scope of the procurement

#### II.1.1) Title

GP Clinical Assessment Service - Cat 3 & 4

#### II.1.2) Main CPV code

• 85121100 - General-practitioner services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

Intention to award a Contract under THE HEALTH CARE SERVICES (PROVIDER SELECTION REGIME)

REGULATIONS 2023 - Direct Award Process C for the provision of a GP Lead Clinical Assessment Service for Category 3 & 4 - to allow for calls to the Urgent Care phone line to be assessed by GPs over the telephone, reducing the need for dispatching ambulances in cases where the medical need

would be better served by a different clinical solution. Achieving an 80% downgrade rate.

#### II.1.6) Information about lots

This contract is divided into lots: No

#### II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,733,000

## **II.2) Description**

#### II.2.3) Place of performance

NUTS codes

• UKJ - South East (England)

#### II.2.4) Description of the procurement

As part of the South Central Ambulance Service NHS Foundation Trust (SCAS) remit to operate the 999 call service, it was identified that ambulances were being sent to patients

that didn't need them, which otherwise could have been downgraded over the phone, reducing the need to dispatch an ambulance unnecessarily, and reducing the pressure and

demand on the use of ambulances.

A subcontract was set up between SCAS and their subcontractor to provide a GP Clinical Assessment Service to support this.

The existing contract is due to expire on 31st March 2025.

The contract has shown a huge benefit to SCAS - downgrade rates of 80%.

As a result of the success of the contract, an additional one year contract is required from 1st April 2025 to 31st March 2026, with an option to extend for a further additional year. to 31st March 2027.

If the contract expires with no replacement, SCAS and the public would experience a huge drop in service level, and an unnecessary dispatching of ambulances, putting further pressure on ambulance resources.

#### II.2.11) Information about options

**Options: Yes** 

Description of options

One additional optional extension year is allowable as part of this contract placement.

# **Section IV. Procedure**

## **IV.1) Description**

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

• The procurement falls outside the scope of application of the regulations

Explanation:

The contract falls under the THE HEALTH CARE SERVICES (PROVIDER SELECTION REGIME)

REGULATIONS 2023.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

# Section V. Award of contract/concession

#### Title

GP Clinical Assessment Service - Cat 3 & 4

A contract/lot is awarded: Yes

### V.2) Award of contract/concession

#### V.2.1) Date of conclusion of the contract

6 February 2025

#### V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor/concessionaire

East Berkshire Primary Care Out of Hours

Inspired, Easthampstead Road,

Bracknell, Berkshire

RG12 1YQ

Country

United Kingdom

NUTS code

• UKJ - South East (England)

**Companies House** 

IP29827R

The contractor/concessionaire is an SME

Yes

#### V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £2,733,000

# Section VI. Complementary information

## VI.3) Additional information

This notice is to publish our intention to award a contract using THE HEALTH CARE SERVICES (PROVIDER SELECTION REGIME) REGULATIONS 2023 - Direct Award Process C.

A mandatory 8 working day standstill period will be observed, until 19th February 2025.

A subsequent award notice will be published in due course

### VI.4) Procedures for review

#### VI.4.1) Review body

South Central Ambulance Service NHS Foundation Trust

Northern House, 7&8 Talisman Business Centre, Talisman Road,

Bicester

**OX26 6HR** 

Email

julie.robins@scas.nhs.uk

Country

United Kingdom