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Contract

## **Non-Emergency Patient Transport (NEPTS) for North West England**

NHS Lancashire & South Cumbria Integrated Care Board  
NHS Cheshire and Merseyside Integrated Care Board  
NHS Greater Manchester Integrated Care Board  
NHS North East & North Cumbria Integrated Care Board

F03: Contract award notice

Notice identifier: 2025/S 000-004178

Procurement identifier (OCID): ocids-h6vhtk-03f8ff

Published 7 February 2025, 1:43pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Lancashire & South Cumbria Integrated Care Board

Level 3, Christ Church Precinct, County Hall, Fishergate Hill

Preston

PR1 8XB

#### **Contact**

Helen Graham

#### **Email**

[mlcsu.tendersnorth@nhs.net](mailto:mlcsu.tendersnorth@nhs.net)

#### **Country**

United Kingdom

**Region code**

UKD4 - Lancashire

**NHS Organisation Data Service**

QE1

**Internet address(es)**

Main address

[www.lancashireandsouthcumbria.icb.nhs.uk](http://www.lancashireandsouthcumbria.icb.nhs.uk)

**I.1) Name and addresses**

NHS Cheshire and Merseyside Integrated Care Board

No. 1 Lakeside, 920 Centre Park

Warrington

WA1 1QY

**Email**

[mlcsu.tendersnorth@nhs.net](mailto:mlcsu.tendersnorth@nhs.net)

**Country**

United Kingdom

**Region code**

UKD61 - Warrington

**NHS Organisation Data Service**

QYG

**Internet address(es)**

Main address

[www.cheshireandmerseyside.nhs.uk](http://www.cheshireandmerseyside.nhs.uk)

### **I.1) Name and addresses**

NHS Greater Manchester Integrated Care Board

4th Floor, Piccadilly Place

Manchester

M1 3BN

#### **Contact**

Helen Graham

#### **Email**

[mlcsu.tendersnorth@nhs.net](mailto:mlcsu.tendersnorth@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKD33 - Manchester

#### **NHS Organisation Data Service**

QOP

#### **Internet address(es)**

Main address

<https://gmintegratedcare.org.uk>

### **I.1) Name and addresses**

NHS North East & North Cumbria Integrated Care Board

Goldcrest Way, Newburn Riverside

Newcastle upon Tyne

NE15 8NY

**Contact**

Helen Graham

**Email**

[mlcsu.tendersnorth@nhs.net](mailto:mlcsu.tendersnorth@nhs.net)

**Country**

United Kingdom

**Region code**

UKC2 - Northumberland and Tyne and Wear

**NHS Organisation Data Service**

QHM

**Internet address(es)**

Main address

[www.nenc-northcumbria.icb.nhs.uk](http://www.nenc-northcumbria.icb.nhs.uk)

**I.2) Information about joint procurement**

The contract involves joint procurement

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

## **II.1) Scope of the procurement**

### **II.1.1) Title**

Non-Emergency Patient Transport (NEPTS) for North West England

Reference number

WHISP-145

### **II.1.2) Main CPV code**

- 60000000 - Transport services (excl. Waste transport)

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

Midlands and Lancashire CSU is working with NHS Lancashire & South Cumbria Integrated Care Board (ICB); NHS Greater Manchester ICB; NHS Cheshire and Merseyside ICB; and NHS North East and North Cumbria ICB who are looking to award a contract for the provision of Non-Emergency Patient Transport Services (NEPTS) to cover Lancashire, Greater Manchester, Cheshire, Merseyside and Cumbria delivering:

- Planned Patient Transport - for routine outpatient appointments
- Unplanned Patient Transport - for discharges / short notice bookings
- Enhanced Priority Service Transport - for time critical transport for patients attending for haemodialysis or oncology treatments

The contract is to be split into 3 LOTs covering the following geographical areas:

LOT 1 - Cheshire and Merseyside

LOT 2 - Greater Manchester

LOT 3 - Lancashire and Cumbria

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

## **II.2) Description**

### **II.2.1) Title**

Non-Emergency Patient Transport (NEPTS) for Cheshire & Merseyside

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 60000000 - Transport services (excl. Waste transport)

### **II.2.3) Place of performance**

NUTS codes

- UKD6 - Cheshire
- UKD7 - Merseyside

Main site or place of performance

Cheshire, Warrington, Wirral and Merseyside

### **II.2.4) Description of the procurement**

The Non-Emergency Patient Transport Service (NEPTS) will deliver:

- Planned Patient Transport - for routine outpatient appointments
- Unplanned Patient Transport - for discharges / short notice bookings
- Enhanced Priority Service Transport -for time critical transport for patients attending for haemodialysis or oncology treatments.

### **II.2.5) Award criteria**

Cost criterion - Name: Cost / Weighting: 30

Cost criterion - Name: Financial Risk / Weighting: 10

### **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Non-Emergency Patient Transport (NEPTS) for Greater Manchester

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 60000000 - Transport services (excl. Waste transport)

### **II.2.3) Place of performance**

NUTS codes

- UKD3 - Greater Manchester

Main site or place of performance

Greater Manchester

### **II.2.4) Description of the procurement**

The Non-Emergency Patient Transport Service (NEPTS) will deliver:

- Planned Patient Transport - for routine outpatient appointments
- Unplanned Patient Transport - for discharges / short notice bookings
- Enhanced Priority Service Transport -for time critical transport for patients attending for haemodialysis or oncology treatments.

### **II.2.5) Award criteria**

Cost criterion - Name: Cost / Weighting: 30%

Cost criterion - Name: Financial Risk / Weighting: 10%

### **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Non-Emergency Patient Transport (NEPTS) for Lancashire & Cumbria

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 60000000 - Transport services (excl. Waste transport)

### **II.2.3) Place of performance**

NUTS codes

- UKD1 - Cumbria
- UKD4 - Lancashire

Main site or place of performance

Lancashire and Cumbria

### **II.2.4) Description of the procurement**

The Non-Emergency Patient Transport Service (NEPTS) will deliver:

- Planned Patient Transport - for routine outpatient appointments
- Unplanned Patient Transport - for discharges / short notice bookings
- Enhanced Priority Service Transport -for time critical transport for patients attending for haemodialysis or oncology treatments.

### **II.2.5) Award criteria**

Cost criterion - Name: Cost / Weighting: 30%

Cost criterion - Name: Financial Risk / Weighting: 10%

### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-025810](#)

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## **Section V. Award of contract**

### **Lot No**

ALL LOTS

### **Title**

Non-Emergency Patient Transport (NEPTS) for North West England

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

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## **Section VI. Complementary information**

### **VI.3) Additional information**

This procurement is for Social and other specific services which are Light Touch Regime services for the purpose of the Public Contracts Regulations 2015 as specified in Schedule 3 of the Regulations ('Regulations')

<http://www.legislation.gov.uk/ukxi/2015/102/schedule/3/made>

Accordingly, the Contracting Authority is only bound by those parts of the Regulations detailed in Chapter 3 Particular Procurement Regime Section 7

<http://www.legislation.gov.uk/ukxi/2015/102/part/2/chapter/3/made>

The Contracting Authority is not voluntarily following any other part of the Regulations.

As the ICB is a relevant body for the purpose of the National Health Service (Procurement, Patient Choice and Competition) (No 2) Regulations 2013 these Regulations also apply to this procurement.

The Authority has taken the decision not to award any contract under the Procurement and not to proceed with the Procurement for the following reasons:

- The design of the procurement has inadvertently prevented effective competition so that the most economically advantageous tender cannot be identified.
- There is an unacceptable risk of legal challenge by tenderers involved in the procurement which will result in costs and delay in procuring and mobilising a service which is critical to patient safety.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS Lancashire & SouthCumbria Integrated Care Board

Level 3, Christ Church Precinct, County Hall,Fishergate Hill

Preston

PR1 8XB

Email

[lscicb.contactus@nhs.net](mailto:lscicb.contactus@nhs.net)

Country

United Kingdom

Internet address

[www.lancashireandsouthcumbria.icb.nhs.uk](http://www.lancashireandsouthcumbria.icb.nhs.uk)