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Tender

Sandwell Carers Service

SANDWELL METROPOLITAN BOROUGH COUNCIL

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2025/S 000-004156

Procurement identifier (OCID): ocids-h6vhtk-04dcb7

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Section I: Contracting authority

I.1) Name and addresses

SANDWELL METROPOLITAN BOROUGH COUNCIL

Freeth Street

OLDBURY

B693DB

Contact

Martin Duffell

Email

contracts_team@sandwell.gov.uk

Country

United Kingdom

Region code

UKG37 - Sandwell

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.sandwell.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/sandwellmbc>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Sandwell Carers Service

Reference number

ASC145

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Sandwell Metropolitan Borough Council wishes to procure a new Carers Service in Sandwell where carers can access information, advice, and support in line with the Care Act 2014.

The Care Act 2014 placed a duty on all Councils to consider the needs of carers on equal footing to the person receiving care and support. There is a clear focus in the Act on promoting carers' wellbeing, taking account of the impact caring has on all aspects of their lives. It is therefore a statutory requirement that every Council has a robust offer to identify carers and support them appropriately.

The new service will work with local partners towards better lives for Carers in Sandwell. It will improve outcomes for Sandwell carers, including health, wellbeing and opportunities.

Key functions will include:

1. Support for carers to identify or be identified as carers - including campaigns, targeted activities for under- represented groups of carers and promotion/awareness raising
2. Single point of access for carers with information and advice, and signposting to the right support
3. Preventative community based support - including peer support groups and work with local partners

4. Checks on carer wellbeing

5. Wellbeing plans and triage to the right services as needed, including Adult Social Care and Children's Trust

The successful contractor will be required to have responsibility for the delivery of the Service in compliance with legislation including the Care Act 2014, Children and Families Act 2014, and to support and empower carers to meet key outcomes.

Tenderers should note that:

- The Council has set the budget for the service, which is outlined in the Invitation to Tender documentation.
- Subcontracting tenders are permitted, but a single lead provider is required to be responsible for managing the delivery of any subcontractors to meet the requirements of the Specification.

The duration of the contract will be 5 years from 2 June 2025 to 1 June 2030.

The Council intends to use an evaluation model based on price and quality. The criteria, on which the tender will be evaluated, inclusive of weighting attached to each, are included in the Invitation to Tender documentation.

The Tender Document(s) will be made available to suppliers who Express Interest on the Sandwell Metropolitan Borough Council Tendering Portal. To access the portal please click

the following link <https://in-tendhost.co.uk/sandwellmbc>

You will be required to log into an existing account or register a new one. Once logged in, from the top menu bar click on "Tenders" to list all the current opportunities. Once you have

found the relevant opportunity you should click on "View Details" in order to Express an Interest.

Suitably qualified and experienced Contractors are invited to respond to the Invitation to Tender documents and submit proposals for the delivery of the service. These must be submitted no later than 13:00 on 18 March 2025 via the Sandwell In Tend e-procurement system.

The deadline for the submission of any clarification questions is 13:00pm on 11 March 2025 via In Tend.

II.1.5) Estimated total value

Value excluding VAT: £1,500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG37 - Sandwell

II.2.4) Description of the procurement

Please refer to the ITT Documentation for further information

II.2.6) Estimated value

Value excluding VAT: £1,500,000

II.2.7) Duration of the contract or the framework agreement

Start date

2 June 2025

End date

1 June 2030

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

Please refer to the ITT Documentation for further information

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

18 March 2025

Local time

1:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English