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Contract

NP57122 Supply and Delivery of Continence Products

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

F03: Contract award notice

Notice identifier: 2024/S 000-004147

Procurement identifier (OCID): ocds-h6vhtk-038818

Published 8 February 2024, 9:25am

Section I: Contracting authority

I.1) Name and addresses

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

Gyle Square (NSS Head Office), 1 South Gyle Crescent

Edinburgh

EH12 9EB

Email

nss.paramed@nhs.scot

Telephone

+44 7804475952

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.nss.nhs.scot/browse/procurement-and-logistics>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11883

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NP57122 Supply and Delivery of Continence Products

Reference number

NOV465184

II.1.2) Main CPV code

- 33141621 - Incontinence kit

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Framework provides a Total Continence Containment Product Home Delivery service that will cover (but not limited to) the following. The supply of Continence Pads and Garments to the NHS Scotland National Distribution centre, to patients in a homecare environment within Scotland in either their own home or in a Nursing / Residential Care Home setting. Delivery requirements are based on prescription data received via the Community Continence Nursing Service within each Participating Authority.

The delivery cycles will be managed by the Framework Participant based on patient prescription data. The supplier will provide an interface system that will maintain a full and complete record of all patient requirements and monitor/control the product issue and delivery procedures.

The supplier system is to be accessible to Participating Authority staff (after Authorisation from Participating Authority Service Manager) and enable the viewing of patient profiles, prescription and delivery history.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £15,200,000

II.2) Description

II.2.1) Title

Continence Products

Lot No

1

II.2.2) Additional CPV code(s)

- 85142400 - Home delivery of incontinence products

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

The Framework provides a Total Continence Containment Product Home Delivery service that will cover (but not limited to) the following. The supply of Continence Pads and Garments to the NHS Scotland National Distribution centre, to patients in a homecare environment within Scotland in either their own home or in a Nursing / Residential Care Home setting. Delivery requirements are based on prescription data received via the Community Continence Nursing Service within each Participating Authority.

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The supplier system is to be accessible to Participating Authority staff (after Authorisation from Participating Authority Service Manager) and enable the viewing of patient profiles, prescription and delivery history.

II.2.5) Award criteria

Quality criterion - Name: Service & Delivery / Weighting: 40

Quality criterion - Name: Sustainability / Weighting: 10

Price - Weighting: 50

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Washable Garments

Lot No

2

II.2.2) Additional CPV code(s)

- 85142400 - Home delivery of incontinence products

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

The Framework provides a Total Continence Containment Product Home Delivery service that will cover (but not limited to) the following. The supply of Continence Pads and Garments to the NHS Scotland National Distribution centre, to patients in a homecare environment within Scotland in either their own home or in a Nursing / Residential Care Home setting. Delivery requirements are based on prescription data received via the Community Continence Nursing Service within each Participating Authority.

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The supplier system is to be accessible to Participating Authority staff (after Authorisation from Participating Authority Service Manager) and enable the viewing of patient profiles, prescription and delivery history.

II.2.5) Award criteria

Quality criterion - Name: Service & Delivery / Weighting: 40

Quality criterion - Name: Sustainability / Weighting: 10

Cost criterion - Name: Cost / Weighting: 50

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-033385](#)

Section V. Award of contract

Lot No

1

Title

Continence Products

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 June 2023

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ontex Healthcare UK Ltd

2nd Floor, Original Wing, CorbyGate Business Park

Corby

NN175JG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £15,200,000

Section V. Award of contract

Lot No

2

Title

Washable Garments

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 June 2023

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

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V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £15,200,000

Section VI. Complementary information

VI.3) Additional information

(SC Ref:742364)

VI.4) Procedures for review

VI.4.1) Review body

Sheriff Court House

27 Chambers Street

Edinburgh

EH1 1LB

Email

edinburgh@scotcourts.gov.uk

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Economic operators should approach the contracting authority in the first instance. However, the only formal remedy is to apply to the courts:

An economic operator that suffers, or is at risk of suffering, loss or damage attributable to a breach of duty under the Public Contracts (Scotland) Regulations 2015 or the Procurement Reform (Scotland) Act 2014, may bring proceedings in the Sheriff Court or the Court of Session.

The bringing of court proceedings against the Authority after the Framework Agreement has been entered into will not affect the Framework Agreement unless grounds for the imposition of special penalties under the Public Contracts (Scotland) Regulations 2015 can be established. Otherwise the remedies that may be awarded by the courts where the Framework Agreement has been entered into are limited to the award of damages.