

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/004128-2025>

Contract

Docman7 Support

Business Services Organisation

F03: Contract award notice

Notice identifier: 2025/S 000-004128

Procurement identifier (OCID): ocds-h6vhtk-04dca6

Published 7 February 2025, 11:10am

Section I: Contracting authority

I.1) Name and addresses

Business Services Organisation

2 FRANKLIN STREET

BELFAST

BT28DQ

Contact

Catherine Fegan

Email

cathy.fegan@hscni.net

Telephone

+44 2895362561

Country

United Kingdom

Region code

UKN06 - Belfast

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<http://www.hscbusiness.hscni.net/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Docman7 Support

Reference number

DAC13195

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

GP Practices in Northern Ireland have a document management requirement to process inbound documents from Hospitals relating to a patient sent mostly by Electronic Document Transfer (EDT) but also include paper documents to be scanned. It is essential for every GP Practice to have an easy to use electronic Document Management solution to enable them to quickly capture, file, workflow, view and process hospital letters efficiently.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,603,420

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

116 of the GP Practices use the Vision GP Clinical System and the current Direct Award Contract for Vision includes the provision and the support for Docman7. However, a project is ongoing to commence migrating the Vision GP Practices to EMIS Web with the first migration scheduled on 4th February 2025. It is therefore essential that new arrangements are put in place for the continued provision and support of Docman7 for those Practices migrating to EMIS Web.

42 of the GP Practices use EMIS Web GP Clinical System and the provision and support for Docman7 is currently provided by Microtech (via Insight Direct UK as a prime on the Crown Commercial Services TS3 Framework) until 31 March 2025 and it is essential that this service provision is continued preferably procured directly from Microtech.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

The Docman7 document management system is owned by Advanced but they no longer provide first line support for Docman7 as they only offer their Docman10 product. Docman7 will be withdrawn from the market by Advanced on 30th June 2027. It is not currently possible to procure Docman10 because it is not listed as a product on any frameworks available to HSCNI.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 February 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Microtech Group Ltd

Kilmarnock

Country

United Kingdom

NUTS code

- UKM93 - East Ayrshire and North Ayrshire mainland

Mircotech Group Ltd

Companies House

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,603,420

Total value of the contract/lot: £1,603,420

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Business Services Organisation

Belfast

Country

United Kingdom