

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/004126-2025>

Tender

## **Security Operation Centre**

CHP

F02: Contract notice

Notice identifier: 2025/S 000-004126

Procurement identifier (OCID): ocds-h6vhtk-04dca5

Published 7 February 2025, 11:01am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

CHP

Myriad House, 33 Springfield Lyons Approach

Chelmsford

CM2 5LB

#### **Contact**

Ms Alison Shaw

#### **Email**

[alison.shaw@chp.org.uk](mailto:alison.shaw@chp.org.uk)

#### **Telephone**

+44 7801582570

#### **Country**

United Kingdom

**Region code**

UKH3 - Essex

**Internet address(es)**

Main address

<https://www.chp.org.uk/>

Buyer's address

<https://www.chp.org.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.duenorth.com/Advert/Index?advertId=f992283d-83e4-ef11-8134-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.duenorth.com/Advert/Index?advertId=f992283d-83e4-ef11-8134-005056b64545>

**I.4) Type of the contracting authority**

Other type

Housing Association

**I.5) Main activity**

Housing and community amenities

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Security Operation Centre

Reference number

DN762380

#### **II.1.2) Main CPV code**

- 72500000 - Computer-related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The key aims of the new contract will be for the supplier to:

- Deliver and manage a Security Operations Centre as a Managed Service
- Provide CHP with assurance that cyber security services are configured correctly
- Provide CHP with assistance in the event of a successful cyber security breach or attack
- Centralise the management of the disparate security products that CHP currently employ
- Advise of any emerging threats that could impact CHP and actions to remediate - remediation options to include supplier and CHP to resolve, this may include third party supply chain risks.

Bidders are advised that at its own discretion, CHP reserves the right not to award any of the enhanced requirements listed in the Specification or contained in the winning bidder's proposal.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKH3 - Essex

### **II.2.4) Description of the procurement**

The key aims of the new contract will be for the supplier to:

- Deliver and manage a Security Operations Centre as a Managed Service
- Provide CHP with assurance that cyber security services are configured correctly
- Provide CHP with assistance in the event of a successful cyber security breach or attack
- Centralise the management of the disparate security products that CHP currently employ
- Advise of any emerging threats that could impact CHP and actions to remediate - remediation options to include supplier and CHP to resolve, this may include third party supply chain risks.

Bidders are advised that at its own discretion, CHP reserves the right not to award any of the enhanced requirements listed in the Specification or contained in the winning bidder's proposal.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

There is an option to extend for up to a further one year at CHP's discretion, including satisfactory performance by the Supplier.

In addition, to allow for any implementation period prior to go-live, we may extend the contract duration in agreement with the winning bidder.

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

11 March 2025

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

11 March 2025

Local time

12:30pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Procurement Review Service

Cabinet Office

London

Country

United Kingdom