This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/004126-2025">https://www.find-tender.service.gov.uk/Notice/004126-2025</a>

Tender

# **Security Operation Centre**

CHP

F02: Contract notice

Notice identifier: 2025/S 000-004126

Procurement identifier (OCID): ocds-h6vhtk-04dca5

Published 7 February 2025, 11:01am

## **Section I: Contracting authority**

## I.1) Name and addresses

CHP

Myriad House, 33 Springfield Lyons Approach

Chelmsford

CM2 5LB

#### Contact

Ms Alison Shaw

#### **Email**

alison.shaw@chp.org.uk

#### **Telephone**

+44 7801582570

### Country

**United Kingdom** 

Region code

UKH3 - Essex

Internet address(es)

Main address

https://www.chp.org.uk/

Buyer's address

https://www.chp.org.uk/

# I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://procontract.due-north.com/Advert/Index?advertId=f992283d-83e4-ef11-8134-005056b64545

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://procontract.duenorth.com/Advert/Index?advertId=f992283d-83e4-ef11-8134-005056b64545

## I.4) Type of the contracting authority

Other type

Housing Association

## I.5) Main activity

Housing and community amenities

## **Section II: Object**

## II.1) Scope of the procurement

#### II.1.1) Title

Security Operation Centre

Reference number

DN762380

#### II.1.2) Main CPV code

• 72500000 - Computer-related services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

The key aims of the new contract will be for the supplier to:

- Deliver and manage a Security Operations Centre as a Managed Service
- Provide CHP with assurance that cyber security services are configured correctly
- Provide CHP with assistance in the event of a successful cyber security breach or attack
- Centralise the management of the disparate security products that CHP currently employ
- Advise of any emerging threats that could impact CHP and actions to remediate remediation options to include supplier and CHP to resolve, this may include third party supply chain risks.

Bidders are advised that at its own discretion, CHP reserves the right not to award any of the enhanced requirements listed in the Specification or contained in the winning bidder's proposal.

#### II.1.6) Information about lots

This contract is divided into lots: No

## II.2) Description

#### II.2.3) Place of performance

**NUTS** codes

• UKH3 - Essex

#### II.2.4) Description of the procurement

The key aims of the new contract will be for the supplier to:

- Deliver and manage a Security Operations Centre as a Managed Service
- Provide CHP with assurance that cyber security services are configured correctly
- Provide CHP with assistance in the event of a successful cyber security breach or attack
- Centralise the management of the disparate security products that CHP currently employ
- Advise of any emerging threats that could impact CHP and actions to remediate remediation options to include supplier and CHP to resolve, this may include third party supply chain risks.

Bidders are advised that at its own discretion, CHP reserves the right not to award any of the enhanced requirements listed in the Specification or contained in the winning bidder's proposal.

#### II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

There is an option to extend for up to a further one year at CHP's discretion, including satisfactory performance by the Supplier.

In addition, to allow for any implementation period prior to go-live, we may extend the contract duration in agreement with the winning bidder.

## II.2.10) Information about variants

Variants will be accepted: No

#### II.2.11) Information about options

Options: No

### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

## Section IV. Procedure

## **IV.1) Description**

#### IV.1.1) Type of procedure

Open procedure

## IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

## IV.2) Administrative information

### IV.2.2) Time limit for receipt of tenders or requests to participate

Date

11 March 2025

Local time

12:00pm

### IV.2.4) Languages in which tenders or requests to participate may be submitted

English

#### IV.2.7) Conditions for opening of tenders

Date

11 March 2025

Local time

12:30pm

# **Section VI. Complementary information**

# VI.1) Information about recurrence

This is a recurrent procurement: No

# VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

**Cabinet Office** 

London

Country

**United Kingdom**