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Tender

Security Operation Centre

CHP

F02: Contract notice

Notice identifier: 2025/S 000-004126

Procurement identifier (OCID): ocds-h6vhtk-04dca5

Published 7 February 2025, 11:01am

Section I: Contracting authority

I.1) Name and addresses

CHP

Myriad House, 33 Springfield Lyons Approach

Chelmsford

CM2 5LB

Contact

Ms Alison Shaw

Email

alison.shaw@chp.org.uk

Telephone

+44 7801582570

Country

United Kingdom

Region code

UKH3 - Essex

Internet address(es)

Main address

<https://www.chp.org.uk/>

Buyer's address

<https://www.chp.org.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=f992283d-83e4-ef11-8134-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=f992283d-83e4-ef11-8134-005056b64545>

I.4) Type of the contracting authority

Other type

Housing Association

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Security Operation Centre

Reference number

DN762380

II.1.2) Main CPV code

- 72500000 - Computer-related services

II.1.3) Type of contract

Services

II.1.4) Short description

The key aims of the new contract will be for the supplier to:

- Deliver and manage a Security Operations Centre as a Managed Service
- Provide CHP with assurance that cyber security services are configured correctly
- Provide CHP with assistance in the event of a successful cyber security breach or attack
- Centralise the management of the disparate security products that CHP currently employ
- Advise of any emerging threats that could impact CHP and actions to remediate - remediation options to include supplier and CHP to resolve, this may include third party supply chain risks.

Bidders are advised that at its own discretion, CHP reserves the right not to award any of the enhanced requirements listed in the Specification or contained in the winning bidder's proposal.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

II.2.4) Description of the procurement

The key aims of the new contract will be for the supplier to:

- Deliver and manage a Security Operations Centre as a Managed Service
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- Centralise the management of the disparate security products that CHP currently employ
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Bidders are advised that at its own discretion, CHP reserves the right not to award any of the enhanced requirements listed in the Specification or contained in the winning bidder's proposal.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

There is an option to extend for up to a further one year at CHP's discretion, including satisfactory performance by the Supplier.

In addition, to allow for any implementation period prior to go-live, we may extend the contract duration in agreement with the winning bidder.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

11 March 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

11 March 2025

Local time

12:30pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

Cabinet Office

London

Country

United Kingdom