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Not applicable

## **Professional Services for supporting Microsoft Technologies**

Norfolk County Council

F14: Notice for changes or additional information

Notice identifier: 2023/S 000-004112

Procurement identifier (OCID): ocds-h6vhtk-03a457

Published 10 February 2023, 8:45am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Norfolk County Council

County Hall, Martineau lane

Norwich

NR1 2DH

#### **Email**

[sourcingteam@norfolk.gov.uk](mailto:sourcingteam@norfolk.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKH15 - Norwich and East Norfolk

#### **Internet address(es)**

Main address

[www.norfolk.gov.uk](http://www.norfolk.gov.uk)

Buyer's address

<https://in-tendhost.co.uk/norfolkcc/asp/Home>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Professional Services for supporting Microsoft Technologies

Reference number

2023/S 000-004031

#### **II.1.2) Main CPV code**

- 72250000 - System and support services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

We are retendering the council's existing service contract for Professional Services for supporting Microsoft Technologies. The Council is seeking to purchase Support to:

- Provide a point of escalation for the NCC Infrastructure, Applications and Desktops specialists.
- Reduce of resolution time for incidents and problems related to Microsoft technologies.
- Reduce the number of incidents and problems related to Microsoft technologies.

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## **Section VI. Complementary information**

### **VI.6) Original notice reference**

Notice number: [2023/S 000-004031](#)

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## Section VII. Changes

### VII.1.2) Text to be corrected in the original notice

Section number

VI.4.1

Instead of

Text

Afghanistan

Read

Text

United Kingdom