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Tender

## **SEND Disagreement Resolution and Mediation Services**

Rochdale Borough Council  
Stockport Metropolitan Borough Council  
Tameside Metropolitan Borough Council  
Trafford Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-004111

Procurement identifier (OCID): ocds-h6vhtk-060824

Published 16 January 2026, 6:42pm

### **Scope**

### **Reference**

DN 799782

### **Description**

Rochdale Council and STAR Partner Authorities (Stockport, Tameside and Trafford) are looking to procure Mediation and Disagreement Resolution Services.

The aim of the service is to provide a disagreement resolution and mediation service to enable the Councils to fulfil their statutory duties under the Children and Families Act 2014 and meet the requirements of associated guidance.

### **Total value (estimated)**

- £1,200,000 excluding VAT
- £1,200,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

With the option of extending the contract on an annual basis until 31st March 2031

### **Main procurement category**

Services

### **CPV classifications**

- 85000000 - Health and social work services

### **Contract locations**

- UKD3 - Greater Manchester

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## **Participation**

## **Legal and financial capacity conditions of participation**

Provided in tendering documents

## **Technical ability conditions of participation**

Provided in tendering documents

## **Particular suitability**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## **Submission**

### **Enquiry deadline**

9 February 2026, 12:00pm

### **Tender submission deadline**

16 February 2026, 12:00pm

### **Submission address and any special instructions**

<https://www.the-chest.org.uk>

**Tenders may be submitted electronically**

Yes

**Languages that may be used for submission**

English

**Award decision date (estimated)**

16 March 2026

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**Award criteria**

<b>Name</b>	<b>Description</b>	<b>Type</b>
Quality Question 1	Quality Question 1: Methodology-30%	Quality
Quality Question 2	Quality Question 2: Service quality and development-15%	Quality
Social Value-Question 1	Social Value (Quantitative) Question-7.5%	Quality
Social Value-Question 2	Social Value (Qualitative)-7.5%	Quality
Price	Price-40% (Please see the "ITT Invite and Instructions" document. It provides a breakdown of the 40%).	Price

**Weighting description**

Quality questions (including Social Value)- 60%

Price-40%

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## **Other information**

### **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Open procedure

### **Special regime**

Light touch

### **Justification for not publishing a preliminary market engagement notice**

We used a Procurement Portal to send out an open advert to all providers (This is the reference no:DN 789574)

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## **Documents**

### **Associated tender documents**

<https://www.the-chest.org.uk>

## Technical specifications to be met

<https://www.the-chest.org.uk/>

<https://www.the-chest.org.uk/>

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## Contracting authorities

### Rochdale Borough Council

- Public Procurement Organisation Number: PXXD-6682-MDRX

Number One Riverside

Rochdale

OL16 1XU

United Kingdom

Email: [procurement@star-procurement.gov.uk](mailto:procurement@star-procurement.gov.uk)

Region: UKD37 - Greater Manchester North East

Organisation type: Public authority - sub-central government

## **Stockport Metropolitan Borough Council**

- Public Procurement Organisation Number: PZGW-7196-LCHL

Stopford House, Piccadilly

Stockport

SK1 3XE

United Kingdom

Email: [procurement@star-procurement.gov.uk](mailto:procurement@star-procurement.gov.uk)

Region: UKD35 - Greater Manchester South East

Organisation type: Public authority - sub-central government

## **Tameside Metropolitan Borough Council**

- Public Procurement Organisation Number: PVWB-2493-LWTQ

Tameside One

Ashton under Lyne

OL6 0GS

United Kingdom

Email: [procurement@star-procurement.gov.uk](mailto:procurement@star-procurement.gov.uk)

Region: UKD35 - Greater Manchester South East

Organisation type: Public authority - sub-central government

## **Trafford Council**

- Public Procurement Organisation Number: PGZW-1429-QQZQ

Trafford Town Hall, Talbot Road

Manchester

M32 0TH

United Kingdom

Email: [procurement@star-procurement.gov.uk](mailto:procurement@star-procurement.gov.uk)

Region: UKD34 - Greater Manchester South West

Organisation type: Public authority - sub-central government

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## **Other organisation**

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

## **Star Procurement**

Summary of their role in this procurement: Procurement Support

- Companies House: Star Procurement
- Public Procurement Organisation Number: PMJL-3178-QZJH

Waterside House

Sale

M33 7ZF

United Kingdom

Email: [Procurement@star-procurement.gov.uk](mailto:Procurement@star-procurement.gov.uk)

Region: UKD34 - Greater Manchester South West

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## Contact organisation

Contact Star Procurement for any enquiries.