

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/004111-2026>

Tender

SEND Disagreement Resolution and Mediation Services

Rochdale Borough Council

Stockport Metropolitan Borough Council

Tameside Metropolitan Borough Council

Trafford Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-004111

Procurement identifier (OCID): ocds-h6vhtk-060824

Published 16 January 2026, 6:42pm

Scope

Reference

DN 799782

Description

Rochdale Council and STAR Partner Authorities (Stockport, Tameside and Trafford) are looking to procure Mediation and Disagreement Resolution Services.

The aim of the service is to provide a disagreement resolution and mediation service to enable the Councils to fulfil their statutory duties under the Children and Families Act 2014 and meet the requirements of associated guidance.

Total value (estimated)

- £1,200,000 excluding VAT

- £1,200,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

With the option of extending the contract on an annual basis until 31st March 2031

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKD3 - Greater Manchester

Participation

Legal and financial capacity conditions of participation

Provided in tendering documents

Technical ability conditions of participation

Provided in tendering documents

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

9 February 2026, 12:00pm

Tender submission deadline

16 February 2026, 12:00pm

Submission address and any special instructions

<https://www.the-chest.org.uk>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

16 March 2026

Award criteria

Name	Description	Type
Quality Question 1	Quality Question 1: Methodology-30%	Quality
Quality Question 2	Quality Question 2: Service quality and development-15%	Quality
Social Value-Question 1	Social Value (Quantitative) Question-7.5%	Quality
Social Value-Question 2	Social Value (Qualitative)-7.5%	Quality
Price	Price-40% (Please see the "ITT Invite and Instructions" document. It provides a breakdown of the 40%).	Price

Weighting description

Quality questions (including Social Value)- 60%

Price-40%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Justification for not publishing a preliminary market engagement notice

We used a Procurement Portal to send out an open advert to all providers (This is the reference no:DN 789574)

Documents

Associated tender documents

<https://www.the-chest.org.uk>

Technical specifications to be met

<https://www.the-chest.org.uk/>

<https://www.the-chest.org.uk/>

Contracting authorities

Rochdale Borough Council

- Public Procurement Organisation Number: PXXD-6682-MDRX

Number One Riverside

Rochdale

OL16 1XU

United Kingdom

Email: procurement@star-procurement.gov.uk

Region: UKD37 - Greater Manchester North East

Organisation type: Public authority - sub-central government

Stockport Metropolitan Borough Council

- Public Procurement Organisation Number: PZGW-7196-LCHL

Stopford House, Piccadilly

Stockport

SK1 3XE

United Kingdom

Email: procurement@star-procurement.gov.uk

Region: UKD35 - Greater Manchester South East

Organisation type: Public authority - sub-central government

Tameside Metropolitan Borough Council

- Public Procurement Organisation Number: PVWB-2493-LWTQ

Tameside One

Ashton under Lyne

OL6 0GS

United Kingdom

Email: procurement@star-procurement.gov.uk

Region: UKD35 - Greater Manchester South East

Organisation type: Public authority - sub-central government

Trafford Council

- Public Procurement Organisation Number: PGZW-1429-QQZQ

Trafford Town Hall, Talbot Road

Manchester

M32 0TH

United Kingdom

Email: procurement@star-procurement.gov.uk

Region: UKD34 - Greater Manchester South West

Organisation type: Public authority - sub-central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

Star Procurement

Summary of their role in this procurement: Procurement Support

- Companies House: Star Procurement
- Public Procurement Organisation Number: PMJL-3178-QZJH

Waterside House

Sale

M33 7ZF

United Kingdom

Email: Procurement@star-procurement.gov.uk

Region: UKD34 - Greater Manchester South West

Contact organisation

Contact Star Procurement for any enquiries.