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Contract

Advocacy & Independent Visitors for Children

Warwickshire County Council
Coventry City Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2025/S 000-004099

Procurement identifier (OCID): ocds-h6vhtk-04a44e

Published 7 February 2025, 9:56am

Section I: Contracting authority

I.1) Name and addresses

Warwickshire County Council

Shire Hall, Market Square

WARWICK

CV344RL

Contact

Manjit Nagra

Email

manjitnagra@warwickshire.gov.uk

Telephone

+44 1926412026

Country

United Kingdom

Region code

UKG13 - Warwickshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.warwickshire.gov.uk

I.1) Name and addresses

Coventry City Council

Earl Street

Coventry

CV1 5RR

Email

emma.franklin@coventry.gov.uk

Country

United Kingdom

Region code

UKG33 - Coventry

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.coventry.gov.uk

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Advocacy & Independent Visitors for Children

Reference number

CSW - 18931

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Warwickshire County Council and Coventry City Council are jointly contracting for a service providing independent visitors, and independent advocacy, information, advice and support

to children and young people in order to meet our statutory obligations. The service will be

provided for children and young people who are receiving a service from WCC or CCC and wish to have the support of an advocate. This includes children and young

people who are;

- aged 4 to 18 and looked after under the Children Act 1989, s.20 or s. or 25 if they have special educational needs and/or disability
- care leavers, aged 16 - 25 under the Children (Leaving Care) Act 2000 and Children & Social Work Act 2017
- subject to a family group conference or child protection conference
- aged 16/17 and presenting as homeless to WCC or CCC
- considering or wishing to make a complaint about the service they receive from WCC or CCC
- young carers who may need support in adulthood (Care Act 2014)
- young people defined as a 'Child In Need' (Children's Act 1989) within private fostering arrangements

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,701,870

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG13 - Warwickshire
- UKG33 - Coventry

Main site or place of performance

Generally within the boundaries of Warwickshire County Council and Coventry City Council but also may be outside the boundaries

II.2.4) Description of the procurement

The service is to provide independent visitors, and independent advocacy, information, advice and support to children and young people. The outcomes of the service are:

Be Healthy

Be Safe

Be Happy

Be Skilled

Be Heard

The Advocacy service will be delivered in line with the National Standards for the Provision of Children's Advocacy Services 2023 - National Standards for the Provision of Children and Young People Advocacy Services September 2023.pdf

The Independent Visitors Service will be delivered in line with the National Standards for the Provision of Independent Visitor Services 2016. National Independent Visitor Services 2016

II.2.14) Additional information

The contract will be for 3 years with the option to extend for a minimum of 3 years up to a maximum of 84 months at the discretion of the Council based on the contract performance of the successful applicant. The maximum end date with extensions will be 31st March 2035

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-031246](#)

Section V. Award of contract

Contract No

CSW - 18931

Title

Advocacy & Independent Visitors for Children

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 January 2025

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received by electronic means: 6

V.2.3) Name and address of the contractor

Coram Voice

41 Brunswick Square

London

WC1N 1AZ

Country

United Kingdom

NUTS code

- UKI - London

Justification for not providing organisation identifier

Not on any register

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,701,870