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Tender

Provision of Multi Occupancy Accessible Transport Services

Transport for London

F02: Contract notice

Notice identifier: 2023/S 000-004090

Procurement identifier (OCID): ocds-h6vhtk-035a39

Published 9 February 2023, 5:23pm

Section I: Contracting authority

I.1) Name and addresses

Transport for London

5 ENDEAVOUR SQUARE

LONDON

E201JN

Contact

Philip Lewis

Email

darroat3@tfl.gov.uk

Telephone

+44 7595064000

Country

United Kingdom

Region code

UKI - London

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://tfl.gov.uk/>

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<https://service.ariba.com/Supplier.aw>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Public Transport

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Multi Occupancy Accessible Transport Services

Reference number

tfl_scp_002205

II.1.2) Main CPV code

- 60000000 - Transport services (excl. Waste transport)

II.1.3) Type of contract

Services

II.1.4) Short description

This is a Call for Competition under PCR (2015) on behalf of London Buses Limited trading as Dial a Ride (part of Transport for London) inviting candidates to enter the prequalification phase for Multi Occupancy Accessible Transport (MOAT) services.

Expressions of interest are invited by completion of a Supplier Selection Questionnaire, the issue of which is conditional on signature of the Non-Disclosure Agreement which is found at the SAP ARIBA address above.

The London Dial a Ride operation provides ca 600,000 trips per year to its customers across the capital. Part of this, the MOAT requirement, is for suppliers capable of operating in London to provide driver and vehicle services for multi occupancy accessible trips across all 33 London Boroughs. This is fully funded by TfL and will deliver direct to London Dial a Ride's passengers, who because of their disabilities, are unable to use TfL's standard bus and train services offering.

The services are required to commence from 1 October 2023.

The services are:

Provision of driver plus vehicle for an 8 hour shift, on a range of shifts including early and late on Monday to Sunday. The contracts for these services will be for 5 years with a TfL option to extend to 7 years.

Ad hoc provision of additional driver and vehicle to respond flexibly to variations in DaR's service demand and/or deployment of its own drivers and vehicles.

For the above services, vehicles and drivers contracted to DaR will operate exclusively on DaR activities during the contracted hours. It will not be permitted for the Service Provider to undertake work or carry passengers for other service commissioners whilst the vehicles are contracted to DaR.

The Service Provider will charge the authority at an inclusive day/hour rate for the driver and vehicle services. Fixed Charges will apply to all shift volumes as initially bid and agreed in the contract against the minimum shift availability volumes whether increased, decreased or stopped. TfL reserves the right to change shift volumes at will, acting reasonably and providing notice in accordance with the contract.

Our key objectives for MOAT operations over the next seven years are:

1. Excellent safety and safeguarding procedures
2. High levels of customer satisfaction
3. High levels of reliability
4. A focus on lowering the cost of trip delivery

To be able to participate in the tender, suppliers must be registered on TfL's SAP Ariba system. Details are provided in this notice.

II.1.5) Estimated total value

Value excluding VAT: £45,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Northern Hillingdon, Harrow and Brent

Lot No

A

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

TfL is seeking Service providers of vehicles and drivers to support its Dial-a-Ride operation.

TfL requires a contract to be put in place for July 2023 ready for commencement of minimum operational service shifts from 1 October 2023.

TfL is conducting a competitive tender for this Contract for a duration of five (5) years from the Contract Commencement Date with the option, at the Authority's Sole Discretion, to extend for further periods up to a maximum of two (2) years.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Extension for up to 24 months.

Increases or decreases in minimum number of shifts to be operated by the Service Provider at the discretion of the contracting authority.

II.2.14) Additional information

To be able to participate in the tender, suppliers must be registered on TfL's SAP Ariba system.

To express an interest for this contract, interested bidders must BOTH confirm by email to darroat3@tfl.gov.uk to express their interest in the opportunity AND complete Ariba registration, if required. Upon completion of registration and confirmation that the bidder has been invited to the Sourcing Event in Ariba, the interested bidder will have unrestricted and full access to the procurement documents, free of charge through their dashboard when they login to Ariba at <https://service.ariba.com/Supplier.aw>. Any additional information can be obtained from the above mentioned email address. Economic operators need to complete and submit a response to the relevant procurement documents by the deadline date set out in these documents.

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- your email address
- your position in the organisation
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II.2) Description

II.2.1) Title

Haringey, Barnet and Enfield

Lot No

B

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

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II.2) Description

II.2.1) Title

Hackney, Waltham Forest, Newham, Tower Hamlets and City

Lot No

C

II.2.2) Additional CPV code(s)

- 600000000 - Transport services (excl. Waste transport)

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

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II.2) Description

II.2.1) Title

Redbridge, Barking & Dagenham and Havering

Lot No

D

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

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II.2) Description

II.2.1) Title

Southern Hillingdon, Ealing and Hounslow

Lot No

E

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

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II.2) Description

II.2.1) Title

Camden, Islington, Westminster, Kensington & Chelsea and Hammersmith & Fulham

Lot No

F

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

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II.2) Description

II.2.1) Title

Southwark, Lewisham and Greenwich

Lot No

G

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

TfL is seeking Service providers of vehicles and drivers to support its Dial-a-Ride operation.

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II.2) Description

II.2.1) Title

Lambeth, Richmond upon Thames, Kingston, Merton and Wandsworth

Lot No

H

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

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II.2.1) Title

Sutton and Croydon

Lot No

I

II.2.2) Additional CPV code(s)

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NUTS codes

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II.2) Description

II.2.1) Title

Bromley and Bexley

Lot No

J

II.2.2) Additional CPV code(s)

- 600000000 - Transport services (excl. Waste transport)

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

TfL is seeking Service providers of vehicles and drivers to support its Dial-a-Ride operation.

TfL requires a contract to be put in place for July 2023 ready for commencement of minimum operational service shifts from 1 October 2023.

TfL is conducting a competitive tender for this Contract for a duration of five (5) years from the Contract Commencement Date with the option, at the Authority's Sole Discretion, to extend for further periods up to a maximum of two (2) years.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Extension for up to 24 months.

Increases or decreases in minimum number of shifts to be operated by the Service Provider at the discretion of the contracting authority.

II.2.14) Additional information

To be able to participate in the tender, suppliers must be registered on TfL's SAP Ariba system.

To express an interest for this contract, interested bidders must BOTH confirm by email to darmoat3@tfl.gov.uk to express their interest in the opportunity AND complete Ariba registration, if required. Upon completion of registration and confirmation that the bidder has been invited to the Sourcing Event in Ariba, the interested bidder will have unrestricted and full access to the procurement documents, free of charge through their dashboard when they login to Ariba at <https://service.ariba.com/Supplier.aw>. Any additional information can be obtained from the above mentioned email address. Economic operators need to complete and submit a response to the relevant procurement documents by the deadline date set out in these documents.

To register or to check if you are already registered in Ariba log on to

<https://service.ariba.com/Supplier.aw>. Interested participants must read the instructions carefully before proceeding with registration and are advised to satisfy themselves that they understand all the requirements of this opportunity and the procurement exercise before submitting their response. For help on uploading your responses, please refer to https://support.ariba.com/Adapt/Ariba_Network_Supplier_Training. If the problem persists please contact Ariba_Supplier_Enablement@tfl.gov.uk

Please note, even if you are already a registered supplier on SAP Ariba you must without any delay confirm to the Procurement Lead darmot3@tfl.gov.uk your intention to participate in this opportunity and your details as follows, so that the Procurement Lead can manually add vital details to the Sourcing Event on SAP Ariba. You must provide:

- your single point of contact first name and surname
- your email address
- your position in the organisation
- your organisation name

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

To be able to participate in the tender, suppliers must be registered on TfL's SAP Ariba system.

To express an interest for this contract, interested bidders must BOTH confirm by email to darmot3@tfl.gov.uk to express their interest in the opportunity AND complete Ariba registration, if required. Upon completion of registration and confirmation that the bidder has been invited to the Sourcing Event in Ariba, the interested bidder will have unrestricted and full access to the procurement documents, free of charge through their dashboard when they login to Ariba at <https://service.ariba.com/Supplier.aw>. Any additional information can be obtained from the above mentioned email address. Economic operators need to complete and submit a response to the relevant procurement documents by the deadline date set out in these documents.

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- your position in the organisation
- your organisation name

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.5) Information about negotiation

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-021866](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

10 March 2023

Local time

12:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

17 March 2023

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

To be able to participate in the tender, suppliers must be registered on TfL's SAP Ariba system.

To express an interest for this contract, interested bidders must BOTH confirm by email to darmot3@tfl.gov.uk to express their interest in the opportunity AND complete Ariba registration, if required. Upon completion of registration and confirmation that the bidder has been invited to the Sourcing Event in Ariba, the interested bidder will have unrestricted and full access to the procurement documents, free of charge through their dashboard when they login to Ariba at <https://service.ariba.com/Supplier.aw>. Any additional information can be obtained from the above mentioned email address.

Economic operators need to complete and submit a response to the relevant procurement documents by the deadline date set out in these documents.

To register or to check if you are already registered in Ariba log on to <https://service.ariba.com/Supplier.aw>. Interested participants must read the instructions carefully before proceeding with registration and are advised to satisfy themselves that they understand all the requirements of this opportunity and the procurement exercise before submitting their response. For help on uploading your responses, please refer to https://support.ariba.com/Adapt/Ariba_Network_Supplier_Training. If the problem persists please contact Ariba_Supplier_Enablement@tfl.gov.uk

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VI.4) Procedures for review

VI.4.1) Review body

Transport for London

London

Country

United Kingdom