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Tender

## **Provision of Multi Occupancy Accessible Transport Services**

Transport for London

F02: Contract notice

Notice identifier: 2023/S 000-004090

Procurement identifier (OCID): ocds-h6vhtk-035a39

Published 9 February 2023, 5:23pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Transport for London

5 ENDEAVOUR SQUARE

LONDON

E201JN

#### **Contact**

Philip Lewis

#### **Email**

[darmoat3@tfl.gov.uk](mailto:darmoat3@tfl.gov.uk)

#### **Telephone**

+44 7595064000

#### **Country**

United Kingdom

**Region code**

UKI - London

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://tfl.gov.uk/>

**I.3) Communication**

Access to the procurement documents is restricted. Further information can be obtained at

<https://service.ariba.com/Supplier.aw>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Other activity

Public Transport

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Provision of Multi Occupancy Accessible Transport Services

Reference number

tfl\_scp\_002205

#### II.1.2) Main CPV code

- 60000000 - Transport services (excl. Waste transport)

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

This is a Call for Competition under PCR (2015) on behalf of London Buses Limited trading as Dial a Ride (part of Transport for London) inviting candidates to enter the prequalification phase for Multi Occupancy Accessible Transport (MOAT) services.

Expressions of interest are invited by completion of a Supplier Selection Questionnaire, the issue of which is conditional on signature of the Non-Disclosure Agreement which is found at the SAP ARIBA address above.

The London Dial a Ride operation provides ca 600,000 trips per year to its customers across the capital. Part of this, the MOAT requirement, is for suppliers capable of operating in London to provide driver and vehicle services for multi occupancy accessible trips across all 33 London Boroughs. This is fully funded by TfL and will deliver direct to London Dial a Ride's passengers, who because of their disabilities, are unable to use TfL's standard bus and train services offering.

The services are required to commence from 1 October 2023.

The services are:

Provision of driver plus vehicle for an 8 hour shift, on a range of shifts including early and late on Monday to Sunday. The contracts for these services will be for 5 years with a TfL option to extend to 7 years.

Ad hoc provision of additional driver and vehicle to respond flexibly to variations in DaR's service demand and/or deployment of its own drivers and vehicles.

For the above services, vehicles and drivers contracted to DaR will operate exclusively on DaR activities during the contracted hours. It will not be permitted for the Service Provider to undertake work or carry passengers for other service commissioners whilst the vehicles are contracted to DaR.

The Service Provider will charge the authority at an inclusive day/hour rate for the driver and vehicle services. Fixed Charges will apply to all shift volumes as initially bid and agreed in the contract against the minimum shift availability volumes whether increased, decreased or stopped. TfL reserves the right to change shift volumes at will, acting reasonably and providing notice in accordance with the contract.

Our key objectives for MOAT operations over the next seven years are:

1. Excellent safety and safeguarding procedures
2. High levels of customer satisfaction
3. High levels of reliability
4. A focus on lowering the cost of trip delivery

To be able to participate in the tender, suppliers must be registered on TfL's SAP Ariba system. Details are provided in this notice.

#### **II.1.5) Estimated total value**

Value excluding VAT: £45,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

Northern Hillingdon, Harrow and Brent

Lot No

A

### **II.2.2) Additional CPV code(s)**

- 60000000 - Transport services (excl. Waste transport)

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

TfL is seeking Service providers of vehicles and drivers to support its Dial-a-Ride operation.

TfL requires a contract to be put in place for July 2023 ready for commencement of minimum operational service shifts from 1 October 2023.

TfL is conducting a competitive tender for this Contract for a duration of five (5) years from the Contract Commencement Date with the option, at the Authority's Sole Discretion, to extend for further periods up to a maximum of two (2) years.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

Extension for up to 24 months.

Increases or decreases in minimum number of shifts to be operated by the Service Provider at the discretion of the contracting authority.

#### **II.2.14) Additional information**

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- your organisation name

#### **II.2) Description**

### **II.2.1) Title**

Haringey, Barnet and Enfield

Lot No

B

### **II.2.2) Additional CPV code(s)**

- 60000000 - Transport services (excl. Waste transport)

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

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Options: Yes

Description of options

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## **II.2) Description**

### **II.2.1) Title**

Hackney, Waltham Forest, Newham, Tower Hamlets and City

Lot No

C

### **II.2.2) Additional CPV code(s)**

- 60000000 - Transport services (excl. Waste transport)

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

TfL is seeking Service providers of vehicles and drivers to support its Dial-a-Ride operation.

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Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

Extension for up to 24 months.

Increases or decreases in minimum number of shifts to be operated by the Service Provider at the discretion of the contracting authority

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## **II.2) Description**

### **II.2.1) Title**

Redbridge, Barking & Dagenham and Havering

Lot No

D

### **II.2.2) Additional CPV code(s)**

- 60000000 - Transport services (excl. Waste transport)

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

TfL is seeking Service providers of vehicles and drivers to support its Dial-a-Ride operation.

TfL requires a contract to be put in place for July 2023 ready for commencement of minimum operational service shifts from 1 October 2023.

TfL is conducting a competitive tender for this Contract for a duration of five (5) years from the Contract Commencement Date with the option, at the Authority's Sole Discretion, to extend for further periods up to a maximum of two (2) years.

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### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

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This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

Extension for up to 24 months.

Increases or decreases in minimum number of shifts to be operated by the Service Provider at the discretion of the contracting authority.

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## **II.2) Description**

### **II.2.1) Title**

Southern Hillingdon, Ealing and Hounslow

Lot No

E

### **II.2.2) Additional CPV code(s)**

- 60000000 - Transport services (excl. Waste transport)

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

TfL is seeking Service providers of vehicles and drivers to support its Dial-a-Ride operation.

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minimum operational service shifts from 1 October 2023.

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#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

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This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

Extension for up to 24 months.

Increases or decreases in minimum number of shifts to be operated by the Service Provider at the discretion of the contracting authority.

#### **II.2.14) Additional information**

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## **II.2) Description**

### **II.2.1) Title**

Camden, Islington, Westminster, Kensington & Chelsea and Hammersmith & Fulham

Lot No

F

### **II.2.2) Additional CPV code(s)**

- 60000000 - Transport services (excl. Waste transport)

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

#### **II.2.4) Description of the procurement**

TfL is seeking Service providers of vehicles and drivers to support its Dial-a-Ride operation.

TfL requires a contract to be put in place for July 2023 ready for commencement of minimum operational service shifts from 1 October 2023.

TfL is conducting a competitive tender for this Contract for a duration of five (5) years from the Contract Commencement Date with the option, at the Authority's Sole Discretion, to extend for further periods up to a maximum of two (2) years.

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#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

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This contract is subject to renewal

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#### **II.2.10) Information about variants**

Variants will be accepted: No

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Options: Yes

Description of options

Extension for up to 24 months.

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## **II.2) Description**

### **II.2.1) Title**

Southwark, Lewisham and Greenwich

Lot No

G

### **II.2.2) Additional CPV code(s)**

- 60000000 - Transport services (excl. Waste transport)

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

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#### **II.2) Description**

### **II.2.1) Title**

Lambeth, Richmond upon Thames, Kingston, Merton and Wandsworth

Lot No

H

### **II.2.2) Additional CPV code(s)**

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### **II.2.3) Place of performance**

NUTS codes

- UKI - London

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## **II.2) Description**

### **II.2.1) Title**

Sutton and Croydon

Lot No

I

### **II.2.2) Additional CPV code(s)**

- 60000000 - Transport services (excl. Waste transport)

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

TfL is seeking Service providers of vehicles and drivers to support its Dial-a-Ride operation.

TfL requires a contract to be put in place for July 2023 ready for commencement of minimum operational service shifts from 1 October 2023.

TfL is conducting a competitive tender for this Contract for a duration of five (5) years from the Contract Commencement Date with the option, at the Authority's Sole Discretion, to extend for further periods up to a maximum of two (2) years.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

Extension for up to 24 months.

Increases or decreases in minimum number of shifts to be operated by the Service Provider at the discretion of the contracting authority.

#### **II.2.14) Additional information**

To be able to participate in the tender, suppliers must be registered on TfL's SAP Ariba system.

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## **II.2) Description**

### **II.2.1) Title**

Bromley and Bexley

Lot No

J

### **II.2.2) Additional CPV code(s)**

- 60000000 - Transport services (excl. Waste transport)

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

TfL is seeking Service providers of vehicles and drivers to support its Dial-a-Ride operation.

TfL requires a contract to be put in place for July 2023 ready for commencement of minimum operational service shifts from 1 October 2023.

TfL is conducting a competitive tender for this Contract for a duration of five (5) years from the Contract Commencement Date with the option, at the Authority's Sole Discretion, to extend for further periods up to a maximum of two (2) years.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

Extension for up to 24 months.

Increases or decreases in minimum number of shifts to be operated by the Service Provider at the discretion of the contracting authority.

### **II.2.14) Additional information**

To be able to participate in the tender, suppliers must be registered on TfL's SAP Ariba system.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

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### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.5) Information about negotiation**

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-021866](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

10 March 2023

Local time

12:00pm

#### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

17 March 2023

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

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## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Transport for London

London

Country

United Kingdom