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Tender

Provision of booking engine

Caledonian Sleeper Limited

F05: Contract notice – utilities

Notice identifier: 2024/S 000-004088

Procurement identifier (OCID): ocds-h6vhtk-04222b

Published 7 February 2024, 2:52pm

Section I: Contracting entity

I.1) Name and addresses

Caledonian Sleeper Limited

Basement and Ground Floor Premises, 1-5 Union Street

Inverness

IV1 1PP

Email

procurement@caledoniansleeper.scot

Telephone

+44 07738896610

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.sleeper.scot

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA30648

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.publiccontractsscotland.gov.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.publiccontractsscotland.gov.uk

I.6) Main activity

Railway services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of booking engine

Reference number

CPT-016

II.1.2) Main CPV code

- 48481000 - Sales or marketing software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

Caledonian Sleeper Ltd are looking for a partner to provide an Online Booking Engine front end for Caledonian Sleeper services

II.1.5) Estimated total value

Value excluding VAT: £2,500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Caledonian Sleeper Ltd are looking for a partner to provide an Online Booking Engine front end for Caledonian Sleeper services to be integrated with the sleeper.scot website and allows customers to select and customise their journeys.

II.2.5) Award criteria

Quality criterion - Name: see tender brief attached / Weighting: 100

Price - Weighting: 40

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

1 x 12 month extension option

II.2.9) Information about the limits on the number of candidates to be invited

Maximum number: 5

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please see attached scope for full details of requirements

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Any potential providers MUST have RSP accreditation plus ISO 27001 information security.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

List and brief description of selection criteria

Must have PCI-DSS accreditation for the payment solution, credit card information must not be stored by the ticketing solution

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

Any potential providers MUST have RSP accreditation plus ISO 27001 information security.

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

see attached document

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-035984](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

27 February 2024

Local time

3:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

29 February 2024

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

potential bidders should ensure they meet "rules and criteria for participation"

Please check the requirements document carefully as this has been updated since market engagement

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=757396.

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

https://www.publiccontractsscotland.gov.uk/sitehelp/help_guides.aspx.

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

(SC Ref:757396)

Download the ESPD document here:

https://www.publiccontractsscotland.gov.uk/ESPD/ESPD_Download.aspx?id=757396

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff office

Glasgow

Country

United Kingdom

