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Tender

## **Provision of booking engine**

Caledonian Sleeper Limited

F05: Contract notice – utilities

Notice identifier: 2024/S 000-004088

Procurement identifier (OCID): ocds-h6vhtk-04222b

Published 7 February 2024, 2:52pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

Caledonian Sleeper Limited

Basement and Ground Floor Premises, 1-5 Union Street

Inverness

IV1 1PP

#### **Email**

[procurement@caledoniansleeper.scot](mailto:procurement@caledoniansleeper.scot)

#### **Telephone**

+44 07738896610

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

[www.sleeper.scot](http://www.sleeper.scot)

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA30648](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA30648)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.publiccontractsscotland.gov.uk](http://www.publiccontractsscotland.gov.uk)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.publiccontractsscotland.gov.uk](http://www.publiccontractsscotland.gov.uk)

**I.6) Main activity**

Railway services

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of booking engine

Reference number

CPT-016

#### **II.1.2) Main CPV code**

- 48481000 - Sales or marketing software package

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Caledonian Sleeper Ltd are looking for a partner to provide an Online Booking Engine front end for Caledonian Sleeper services

#### **II.1.5) Estimated total value**

Value excluding VAT: £2,500,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Caledonian Sleeper Ltd are looking for a partner to provide an Online Booking Engine front end for Caledonian Sleeper services to be integrated with the sleeper.scot website and allows customers to select and customise their journeys.

### **II.2.5) Award criteria**

Quality criterion - Name: see tender brief attached / Weighting: 100

Price - Weighting: 40

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

1 x 12 month extension option

### **II.2.9) Information about the limits on the number of candidates to be invited**

Maximum number: 5

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Please see attached scope for full details of requirements

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Any potential providers MUST have RSP accreditation plus ISO 27001 information security.

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

List and brief description of selection criteria

Must have PCI-DSS accreditation for the payment solution, credit card information must not be stored by the ticketing solution

#### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

Any potential providers MUST have RSP accreditation plus ISO 27001 information security.

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

see attached document

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-035984](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

27 February 2024

Local time

3:00pm

#### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

29 February 2024

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

## **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

## **VI.3) Additional information**

potential bidders should ensure they meet "rules and criteria for participation"

Please check the requirements document carefully as this has been updated since market engagement

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

[https://www.publiccontractsscotland.gov.uk/Search/Search\\_Switch.aspx?ID=757396](https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=757396).

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

[https://www.publiccontractsscotland.gov.uk/sitehelp/help\\_guides.aspx](https://www.publiccontractsscotland.gov.uk/sitehelp/help_guides.aspx).

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

(SC Ref:757396)

Download the ESPD document here:

[https://www.publiccontractsscotland.gov.uk/ESPD/ESPD\\_Download.aspx?id=757396](https://www.publiccontractsscotland.gov.uk/ESPD/ESPD_Download.aspx?id=757396)

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Glasgow Sheriff office

Glasgow

Country

United Kingdom

