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Contract

NHS West Yorkshire ICB (Leeds) Domiciliary Care for Continuing Healthcare

NHS West Yorkshire

F03: Contract award notice

Notice identifier: 2024/S 000-004082

Procurement identifier (OCID): ocids-h6vhtk-03bd86

Published 7 February 2024, 2:48pm

Section I: Contracting authority

I.1) Name and addresses

NHS West Yorkshire

Suites 2-4, Wira Business Park

Leeds

Email

donnadeer@nhs.net

Country

United Kingdom

Region code

UKE42 - Leeds

Internet address(es)

Main address

<https://nhsleedsccg.app.jaggaer.com/web/login.html>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS West Yorkshire ICB (Leeds) Domiciliary Care for Continuing Healthcare

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Approved Provider DPS for the provision of domiciliary care for people eligible for Continuing Healthcare (CHC) and including Fast Track / End of Life Care in Leeds.

The purpose of domiciliary care services is to support adults (aged 18 and over) assessed as eligible for Continuing Healthcare (CHC) and registered with a Leeds GP, or resident within the boundaries of NHS West Yorkshire ICB in Leeds.

The domiciliary care service is to enable CHC eligible service users to remain in their own home, living as safely and independently as possible and will involve the provision of some or all of the following:

- Personal Care
- Health Care (where the Provider has been approved to offer health care level services)

- Rehabilitation/Maintenance of independent living skills
- Domestic tasks including shopping, laundry and meal preparation
- Carer support, including night sitting and respite care
- Support for service users at the end of life (these are usually identified as Fast Track funded)

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £15,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKE42 - Leeds

II.2.4) Description of the procurement

The ICB in Leeds is awarding a Dynamic Purchasing System (DPS) for home care for continuing healthcare in Leeds. Any reference to ITT's or Tenders in the portal also refers to a DPS.

Please Note: The Services to which this Procurement relates fall within Schedule 3 of the Public Contracts Regulations 2015 (the 'Regulations'). As such, the procurement of the Services is being run as a bespoke, process akin to, but not the same as, the Dynamic Purchasing System Procedure. In conducting this process WY ICB in Leeds (previously NHS Leeds CCG) does not intend to hold itself bound by any of the Regulations, save those applicable to Schedule 3 services and therefore any reference to a DPS are not intended to conform to section 34 of the Regulations.

The total annual demand across the city is approximately 680,000 hours.

Demand broken down by postcode can be found on the map within the ATTACHMENTS.

Demand is variable and the numbers shown are indicators of previous use, they are not a guarantee of hours.

The DPS will be open to providers to participate until 12 noon on 31 May 2027 and providers can request to participate at any time. Evaluations of applications will take place at least every quarter.

Participants must be able to provide care to postcodes within the boundaries of NHS Leeds ICB. There are occasions when Leeds CHC funded service users live just outside the boundaries, the map in attachments details the postcode where Leeds CHC funded service users are receiving domiciliary care.

Participation and approval in the DPS does not guarantee activity or income and in the interests of being transparent the number of packages may decrease due to longer term commissioning plans meaning some provisions or postcodes mentioned above are no longer sourced via the DPS.

There will be two routes to care brokered to the DPS approved provider list;

- Block purchasing care hours
- Individual care packages

Block

The request will be sent via secure email to all approved providers with a deadline to respond by. The request will include, as a minimum, the area to be covered, the number of hours and the duration the care hours are required but may also include other stipulations.

Once the deadline has passed the block hours will be awarded to the provider that is ranked first based on a CQC rating score. Where more than one provider has the same score, and tied first in the ranking, the provider to award the block hours to will be decided by who can commence the block hours the soonest and then by who responded the earliest.

Once care packages are allocated under the block arrangement the provider is expected to carry out the care required until notified by the commissioner or a representative of the commissioner. If the care is required beyond the block arrangement, then care is to continue at the hourly rate specified in the block arrangement.

If the provider does not deliver planned care as requested, once the block arrangement is in place, then the value of the block arrangement will be reduced, and the commissioner may terminate the block arrangement with immediate effect.

Individual Care Packages

The Care Coordination Team will upload support plans that require a provider to be sourced, into the brokerage system, [SProc.net](#). The care package will be awarded after 4 hours have elapsed to the provider that is ranked first based on a CQC rating score. Where more than one provider has the same score, and tied first in the ranking, the provider to award the care package to will be decided by who can commence the care package the soonest and then by who responded the earliest.

All packages sourced before the DPS is established will remain with the care providers already in place.

The estimated value of the total demand is £15,000,000 per annum.

II.2.5) Award criteria

Quality criterion - Name: qualification / Weighting: 100

Price - Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-010258](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 February 2024

V.2.2) Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Best In Home Care Ltd

Leeds

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £11,000,000

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 February 2024

V.2.2) Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CSM Care Services Ltd

Barnsley

Country

United Kingdom

NUTS code

- UKE31 - Barnsley, Doncaster and Rotherham

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £11,000,000

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 February 2024

V.2.2) Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Newcross Healthcare Solutions

Leeds

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £11,000,000

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 February 2024

V.2.2) Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Polarplus Healthcare Limited

Halifax

Country

United Kingdom

NUTS code

- UKE44 - Calderdale and Kirklees

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £11,000,000

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 February 2024

V.2.2) Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Pova Care Ltd

Bradford

Country

United Kingdom

NUTS code

- UKE41 - Bradford

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £11,000,000

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 February 2024

V.2.2) Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Road Life Health Care Limited

Rotherham

Country

United Kingdom

NUTS code

- UKE31 - Barnsley, Doncaster and Rotherham

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £11,000,000

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 February 2024

V.2.2) Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Home Instead Central Leeds

Leeds

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £11,000,000

Section VI. Complementary information

VI.3) Additional information

The DPS will be open to providers to participate until 12 noon on 31 May 2027 and providers can request to participate at any time. Evaluations of applications will take place

at least every 3 months.

VI.4) Procedures for review

VI.4.1) Review body

High Court

The Strand

London

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

NHS West Yorkshire Integrated Care Board

Wakefield

Country

United Kingdom