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Award

## **GP Out Of Hours ICT Management, Maintenance and Support**

Business Services Organisation I T S

F15: Voluntary ex ante transparency notice

Notice identifier: 2023/S 000-004077

Procurement identifier (OCID): ocids-h6vhtk-03a475

Published 9 February 2023, 4:27pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Business Services Organisation I T S

James House 2-4 Cromac Avenue

BELFAST

BT7 2JD

#### **Contact**

Catherine Fegan

#### **Email**

[cathy.fegan@hscni.net](mailto:cathy.fegan@hscni.net)

#### **Telephone**

+44 2895362561

#### **Country**

United Kingdom

**Region code**

UKN06 - Belfast

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.hscbusiness.hscni.net](http://www.hscbusiness.hscni.net)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

GP Out Of Hours ICT Management, Maintenance and Support

Reference number

DAC10989

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

BSO require a managed service to cover management, maintenance, and support of the Regional GP OOH IT Service environment. The system is hosted in the BSO Datacentres and is supported via a managed service with DXC.

The services are required to provide continued management maintenance and support of the Regional GP Out Of Hours Clinical information system and the supporting IT services that enables its operation. The Regional GP Out of Hours (GP OOH) Service provides for urgent conditions, a comprehensive, safe and efficient Out of Hours Service to the Northern Ireland population, who are also entitled to General Medical Services (GMS) until the patients own GP surgery is next open.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £968,411.22

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- IE - Ireland

### **II.2.4) Description of the procurement**

BSO require a managed service to cover management, maintenance, and support of the Regional GP OOH IT Service environment. The system is hosted in the BSO Datacentres and is supported via a managed service with DXC.

The services are required to provide continued management maintenance and support of the Regional GP Out Of Hours Clinical information system and the supporting IT services that enables its operation. The Regional GP Out of Hours (GP OOH) Service provides for urgent conditions, a comprehensive, safe and efficient Out of Hours Service to the Northern Ireland population, who are also entitled to General Medical Services (GMS) until the patients own GP surgery is next open.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

BSO require a managed service to cover management, maintenance, and support of the Regional GP OOH IT Service environment. The system is hosted in the BSO Datacentres and is supported via a managed service with DXC.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract/concession**

### **Contract No**

DAC10989

### **Title**

GP Out of Hours ICT Management, Maintenance and support

A contract/lot is awarded: Yes

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract**

8 February 2023

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor/concessionaire**

DXC Global Entserv Solutions Limited

Liffey Park Technology Campus, Barnhall Road, Leixlip

Kildare

Country

Ireland

NUTS code

- IE - Ireland

Companies House

00053419

The contractor/concessionaire is an SME

No

**V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Initial estimated total value of the contract/lot/concession: £968,411.22

Total value of the contract/lot/concession: £968,411.22

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Business Services Organisation

Belfast

Country

United Kingdom