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Tender

### **CRM Review**

University of Reading

F02: Contract notice

Notice identifier: 2023/S 000-004063

Procurement identifier (OCID): ocds-h6vhtk-03a46c

Published 9 February 2023, 3:55pm

## **Section I: Contracting authority**

### I.1) Name and addresses

University of Reading

Whiteknights

Reading

#### **Email**

procurement@reading.ac.uk

#### Country

**United Kingdom** 

#### **NUTS** code

UKJ11 - Berkshire

#### Internet address(es)

Main address

https://in-tendhost.co.uk/theuniversityofreading

Buyer's address

https://in-tendhost.co.uk/theuniversityofreading

### I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://in-tendhost.co.uk/theuniversityofreading

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

### I.4) Type of the contracting authority

Body governed by public law

## I.5) Main activity

Education

# **Section II: Object**

## II.1) Scope of the procurement

#### II.1.1) Title

**CRM Review** 

Reference number

UOR-IT-23-906

#### II.1.2) Main CPV code

• 72212445 - Customer Relation Management software development services

### II.1.3) Type of contract

Services

#### II.1.4) Short description

Review of the University's Dynamic CRM platform

#### II.1.6) Information about lots

This contract is divided into lots: No

## II.2) Description

#### II.2.2) Additional CPV code(s)

• 72212445 - Customer Relation Management software development services

#### II.2.3) Place of performance

**NUTS** codes

• UKJ11 - Berkshire

#### II.2.4) Description of the procurement

Please refer to attached documentation

#### II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

1

This contract is subject to renewal

No

#### II.2.10) Information about variants

Variants will be accepted: No

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

## Section III. Legal, economic, financial and technical information

## III.1) Conditions for participation

### III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

#### III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

# Section IV. Procedure

## **IV.1) Description**

### IV.1.1) Type of procedure

Restricted procedure

### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

## IV.2) Administrative information

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Date

3 March 2023

Local time

12:00pm

### IV.2.4) Languages in which tenders or requests to participate may be submitted

English

# **Section VI. Complementary information**

# VI.1) Information about recurrence

This is a recurrent procurement: No

## VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

### VI.4) Procedures for review

VI.4.1) Review body

University of Reading

Reading

Country

**United Kingdom**