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Planning

COV - Healthwatch Coventry Service

Coventry City Council

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-004050

Procurement identifier (OCID): ocids-h6vhtk-0437e4

Published 7 February 2024, 12:38pm

Section I: Contracting authority

I.1) Name and addresses

Coventry City Council

Council House, Earl Street

COVENTRY

CV15RR

Contact

Rob Amor

Email

rob.amor@coventry.gov.uk

Telephone

+44 2476971956

Country

United Kingdom

Region code

UKG33 - Coventry

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.csw-jets.co.uk

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

COV - Healthwatch Coventry Service

Reference number

COV-17770

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Coventry City Council (the Council) is planning to go out to tender for the provision of Healthwatch Coventry Services and NHS Independent Health Complaints Advocacy Service (IHCAS). We require a single organisation to provide both independent services locally.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG33 - Coventry

Main site or place of performance

Coventry

II.2.4) Description of the procurement

Coventry City Council (the Council) is planning to go out to tender for the provision of Healthwatch Coventry Services and NHS Independent Health Complaints Advocacy Service (IHCAS). We require a single organisation to provide both independent services locally.

The current agreement in place for this service expires at the end of July 2024 and the new contract shall commence in August 2024. The Council would like to engage with Providers regarding the recommissioning of the Healthwatch Coventry Services and the IHCAS, considering the new Integrated Health and Care system to give it an opportunity to consider different models and possible outcomes for Coventry residents.

The Council would like to meet with organisations, that might be interested in delivering this service either individually or in partnership with others, to participate in pre-procurement market engagement.

Pre-procurement market engagement meetings will be held virtually via Microsoft Teams.

If you would like to meet with the Council to discuss the new Healthwatch Coventry Services and IHCAS contract, please email procurement.services@coventry.gov.uk by the 29th February 2024, confirming the name of your organisation and the names of your representatives that shall be attending the meeting and their email addresses. In turn a Microsoft Teams invite will be issued to your organisation's representatives, with a set of questions that the Council would like to discuss during the Pre-procurement market engagement meeting.

The estimated contract value for both the delivery of Healthwatch Coventry and IHCAS is £177,644 per annum. A proposed contract term of 3years + 1year extension + 1year extension.

TUPE regulations will apply.

For the avoidance of doubt, this pre-procurement market engagement is not part of a formal procurement process, and the Council is not committing at this stage, to carrying out such a process. Participation or non-participation in the pre-procurement market engagement process shall not prevent any Provider participating in a potential future procurement, nor is it intended that any information supplied as part of the pre-procurement process shall place any Provider at an advantage in a potential procurement process. Participation in the pre-procurement market engagement procurement process will be at each Provider's own cost. No expense in responding to this process will be reimbursed by the Council. This is not a call for competition. The Council reserves the right to cancel or rearrange pre-procurement market engagement meetings at its own discretion.

II.3) Estimated date of publication of contract notice

1 April 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes