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Tender

Mobile Hardware Device Refresh and provision of related Services.

XC TRAINS LIMITED

F05: Contract notice – utilities

Notice identifier: 2025/S 000-004040

Procurement identifier (OCID): ocids-h6vhtk-04dc6d

Published 6 February 2025, 4:27pm

Section I: Contracting entity

I.1) Name and addresses

XC TRAINS LIMITED

Admiral Way

SUNDERLAND

SR33XP

Contact

ANNIE WRIGHT

Email

IT012025.mobiledvicerefresh@crosscountrytrains.co.uk

Country

United Kingdom

Region code

UKC23 - Sunderland

Companies House

04402048

Internet address(es)

Main address

www.crosscountrytrains.co.uk

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

www.crosscountrytrains.co.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the following address:

XC Trains

18 The Priory Queensway

BIRMINGHAM

B46BS

Email

T012025.mobiledevicerefresh@crosscountrytrains.co.uk

Country

United Kingdom

Region code

UKG - West Midlands (England)

Internet address(es)

Main address

www.crosscountrytrains.co.uk

I.6) Main activity

Railway services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Mobile Hardware Device Refresh and provision of related Services.

II.1.2) Main CPV code

- 32250000 - Mobile telephones

II.1.3) Type of contract

Supplies

II.1.4) Short description

The requirement is for the procurement of replacement mobile phone handsets, tablets and accessories together with the roll out service associated with the device refresh. XC will also require an ongoing service that will consist of staging devices and the management of repair, replacements and beyond repair services.

II.1.5) Estimated total value

Value excluding VAT: £2,500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 30213200 - Tablet computer

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Performance is required at the following XC Trains locations:

Birmingham, Bournemouth, Bristol, Cambridge, Derby, Edinburgh, Leeds, Leicester, Manchester, Newcastle, Plymouth, Reading

II.2.4) Description of the procurement

XC Trains Limited (XC) will be conducting a competitive tender under the Utilities Contracts Regulations 2016 for the purchase of mobile telephones and portable computer tablets together with associated accessories as a refresh/upgrade project for all devices currently used at XC Trains Limited.

The tender will also include the requirement for the Supplier to develop and test XC Trains Limited device "Gold" build, the staging of the devices and the implementation and roll out services for the purchased hardware.

Ongoing, the successful Supplier will be required to manage and maintain the devices and will be responsible for continued staging services and repair, replacement and beyond repair services.

Approximate numbers of devices:

- 1500 Android mobile telephones with 6.8 inch display
- 800 computer tablets with 8 inch display
- 150 computer tablets with 10 inch display
- 20 iOS mobile telephones 6.3 inch display.

Where an operating system has been specified this is a requirement due to interoperability with XC Trains Limited's applications that are to run on those devices and no alternative operating system can be accepted i.e. where Android is stated only devices with an Android operating system will be accepted.

Note this tender is NOT for Mobile Voice and Data Services.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £25,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

12 March 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

XC TRAINS LIMITED

18 The Priory Queensway

BIRMINGHAM

Country

United Kingdom