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Contract

Extension of Computer Aided Dispatch system contract

Northern Ireland Ambulance Service

F03: Contract award notice

Notice identifier: 2023/S 000-004026

Procurement identifier (OCID): ocids-h6vhtk-02d0a1

Published 9 February 2023, 1:33pm

Section I: Contracting authority

I.1) Name and addresses

Northern Ireland Ambulance Service

NIAS HQ Site 30 Knockbracken Healthcare Park

Belfast

BT88SG

Contact

Frank Rafferty

Email

frank.rafferty@nias.hscni.net

Telephone

+44 7920067078

Country

United Kingdom

Region code

UKN0E - Lisburn and Castlereagh

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<http://www.nias.hscni.net/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Extension of Computer Aided Dispatch system contract

II.1.2) Main CPV code

- 48100000 - Industry specific software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

NIAS is totally dependent on the Computer Aided Dispatch systems to run the ambulance services for Emergency and Patient Care services in Northern Ireland.

These services are to be replaced and a procurement exercise is under way but has been significantly impacted and delayed by the Covid-19 pandemic. The current contract with the

incumbent supplier expires on 31 December 2022 and it is estimated the new contract will not be awarded and operational until September 2023. A new contract under the existing terms has been agreed with the current supplier for the continuation of the existing Computer Aided Dispatch system until 31 December 2024 at the latest.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £821,048

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

NIAS is totally dependent on the Computer Aided Dispatch systems to run the ambulance services for Emergency and Patient Care services in Northern Ireland. These services are to

be replaced and a procurement exercise is under way but has been significantly impacted and delayed by the Covid-19 pandemic. The current contract with the incumbent supplier

expires on 31 December 2022 and it is estimated the new contract will not be awarded and operational until September 2023. A new contract under the existing terms will be agreed

with the current supplier

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

The current contract with the incumbent supplier expires on 31 December 2022 and it is estimated the new contract will not be awarded and operational until September 2022. A

tender for a new contract is underway and in the interim a new contract under the existing terms will be agreed with the current supplier for the continuation of the existing Computer

Aided Dispatch.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-018739](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 January 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

MIS Emergency Systems

Charnwood House, Gadbrook Business Centre

Northwich

CW97UG

Country

United Kingdom

NUTS code

- UKD - North West (England)

Justification for not providing organisation identifier

Sole trader

Internet address

<http://www.mis-es.com>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £821,048

Total value of the contract/lot: £821,048

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The UK does not have a review body

UK

Country

United Kingdom