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Tender

Knight Frank- Partnership House and The Lumen- Front of House and Security Services

Knight Frank Promise

F02: Contract notice

Notice identifier: 2025/S 000-004018

Procurement identifier (OCID): ocds-h6vhtk-04dc5a

Published 6 February 2025, 4:02pm

Section I: Contracting authority

I.1) Name and addresses

Knight Frank Promise

St Ann's Quay, 124 Quayside

Newcastle Upon Tyne

NE1 3BD

Contact

Procurement Team

Email

support@Maistro.com

Telephone

+44 8000488664

Country

United Kingdom

Region code

UKC2 - Northumberland and Tyne and Wear

Companies House

OC305937

Internet address(es)

Main address

www.maistro.com

Buyer's address

www.knightfrank.co.uk/knight-frank-promise

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<https://portal.maistro.com/expression-of-interest/e0638c7e-bf96-4b8c-b7e4-a2798eb393c1>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://portal.maistro.com>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Knight Frank- Partnership House and The Lumen- Front of House and Security Services

Reference number

SAF- SR42MI

II.1.2) Main CPV code

- 79710000 - Security services

II.1.3) Type of contract

Services

II.1.4) Short description

Knight Frank Promise is looking to appoint a service provider to deliver and maintain security and front-of-house services on behalf of Newcastle City Council. The appointment will be to maintain the services at 2 buildings as detailed below. The services with TUPE being involved.

The Lumen, Helix, St James Blvd, Newcastle upon

Tyne NE4 5BZ

and

Partnership House, Regent Farm Road, Gosforth,

Newcastle upon tyne, NE3

II.1.5) Estimated total value

Value excluding VAT: £282,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Partnership House

Lot No

1

II.2.2) Additional CPV code(s)

- 79710000 - Security services

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

Main site or place of performance

Partnership House, Regent Farm Road, Gosforth,

Newcastle upon Tyne, NE3 3AF.

II.2.4) Description of the procurement

Security Services Include-

-Primary Duty Reception/ Concierge

-Patrols

- Monitor Surveillance Equipment

- Site Visitor Management

- Incident Management
- Fire Safety Responsibility
- Visitor Management
- Key Holding

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

The Lumen Building

Lot No

2

II.2.2) Additional CPV code(s)

- 79710000 - Security services

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

Main site or place of performance

The Lumen, Helix, St James Blvd, Newcastle upon

Tyne NE4 5BZ

II.2.4) Description of the procurement

Security Services Include-

- Patrols
- Monitor Surveillance Equipment
- Site Visitor Management
- Incident Management
- Fire Safety Responsibility
- Visitor Management
- Key Holding
- Concierge Services

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

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II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Required Accreditation/Certificates:

Suppliers must comply with the below accreditations:

H&S - ISO 45001

Quality - ISO 9001

Environmental - ISO 14001

Cleaning Chemical Safety - COSHH

Risk Assessments & Method Statements - RAMS

Safe Contractor

Security - ISO 27001

Safe Contractor

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

5 March 2025

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

6 March 2025

Local time

9:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Knight Frank Promise

Newcastle upon Tyne

Country

United Kingdom