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Planning

Digitisation of Mental Health Act (MHA) Pathways

South London and Maudsley NHS Foundation Trust

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-004010

Procurement identifier (OCID): ocids-h6vhtk-031645

Published 11 February 2022, 1:35pm

Section I: Contracting authority

I.1) Name and addresses

South London and Maudsley NHS Foundation Trust

Bethlem Royal Hospital

Beckenham

BR3 3BX

Contact

Charlotte Facer

Email

charlotte.facer@gstt.nhs.uk

Country

United Kingdom

NUTS code

UKI - London

Internet address(es)

Main address

<https://www.slam.nhs.uk>

Buyer's address

<https://www.health-family.force.com/s/Welcome>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<http://health.atamis.co.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Digitisation of Mental Health Act (MHA) Pathways

Reference number

ST21-P217

II.1.2) Main CPV code

- 48180000 - Medical software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

South London and Maudsley NHS Foundation Trust (SLaM), on behalf of the 9 NHS acute mental health trusts across London, are inviting expressions of interest from qualified providers capable of delivering a solution to digitise Mental Health Act (MHA) pathways. The trusts involved serve a population of ~9 million across dozens of hospitals, community sites and the 5 London integrated care systems.

II.1.5) Estimated total value

Value excluding VAT: £4,500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

Maudsley Hospital, Denmark Hill, London, SE5 8AZ

II.2.4) Description of the procurement

South London and Maudsley NHS Foundation Trust (SLaM), on behalf of the 9 NHS acute mental health trusts across London, are inviting expressions of interest from qualified providers capable of delivering a solution to digitise Mental Health Act (MHA) pathways. The trusts involved serve a population of ~9 million across dozens of hospitals, community sites and the 5 London integrated care systems.

The Mental Health Act legislates for the assessment, treatment and rights of people with mental health disorders. People detained under the MHA need urgent treatment and are at risk of harm to themselves or others. The Act involves multiple stakeholders across multiple organisations with complex pathways. Documentation during Act pathways is primarily undertaken on paper, with associated risks of lost paperwork and delays to patients receiving care. In 2020 the government passed an amendment to the Act to allow the sending or receiving of electronic MHA forms. Digitisation of mental health pathways is aligned with the objectives of the NHS Frontline Digitisation Programme which provides a vision for digitised health and care systems, with the goal to level up all systems to a baseline of digital capability.

South London and Maudsley (SLaM) NHS Trust is the largest mental health trust in London and is leading the initiative to develop a business case for Pan-London MHA digitisation across all trusts and integrated care systems (ICS). The goals of this programme are to:

- Improve the efficiency and safety of user journeys through MHA pathways
- Drive a move towards removing paper-based processes and the associated administrative disadvantages
- Provide real time data to drive improvement programmes across London
- Support real time management of frontline resources

The expected service outcomes include:

- High levels of user satisfaction, with enhanced autonomy, equity, individuality and therapeutic benefit to patients
- Measurable positive service outcomes to Mental Health Act services
- High quality data to drive quality improvement
- Improved coordination and communication across all stakeholders involved in MHA pathways
- Aggregation of Pan-London data to allow real time service management and the creation of ICS crisis care dashboards

- Minimal disruption to existing services during implementation, with seamless integration into existing electronic patient records

The expected strategic outcomes will include:

- Reduction in the number of unnecessary admissions and unlawful detentions
- Reduction in clinical and administrative staff time spent undertaking MHA documentation
- Access to user guidance that recommends the least restrictive option for patients

The aim of this notice/PIN is to:

1. Create market visibility for the proposed opportunity
2. To gauge level interest of capable providers with the capacity to deliver and maintain services as outlined above
3. To help refine the procurement approach

More information

Bidders who have expressed an interest in this market testing exercise will have the opportunity to submit a separate response to the Contract Notice as applicable.

Potential bidders should register their Organisations on the Health Family Single eCommercial System <https://health-family.force.com/s/Welcome>

After you have registered please email Charlotte.Facer@gstt.nhs.uk to register your interest.

- Quote ref: ST21-P217
- Indicate what potential public sector frameworks you are registered with, as this may affect our route to market.

Please note this is a market testing exercise and does not commit SLaM to carry out a procurement process. Current services will remain in place during this period in line with existing contracts and service level agreements.

II.2.14) Additional information

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II.3) Estimated date of publication of contract notice

3 May 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes