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Contract

Floating Support Application for Care Management System

The Wheatley Housing Group Limited

F03: Contract award notice

Notice identifier: 2022/S 000-003993

Procurement identifier (OCID): ocids-h6vhtk-030a27

Published 11 February 2022, 12:15pm

Section I: Contracting authority

I.1) Name and addresses

The Wheatley Housing Group Limited

25 Cochrane Street

Glasgow

G1 1HL

Email

craig.bouse@dghp.org.uk

Telephone

+44 8004797979

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.wheatley-group.com>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10306

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Floating Support Application for Care Management System

II.1.2) Main CPV code

- 72212000 - Programming services of application software

II.1.3) Type of contract

Services

II.1.4) Short description

This is a Voluntary ex-ante transparency (VEAT) notice. This notice is to indicate that the Wheatley Group intend to award a contract for the following provision of a floating Support application to integrate with our existing Care Management Software.

The floating support application will enable staff to access real-time customer care information and support them to provide tailored care to our customers.

This solution includes licensing and support for up to 1000 users and 10000 customer records per year.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £403,365

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Across Central and South West Scotland

II.2.4) Description of the procurement

The award of this contract will provide an extension to our existing care management application, allowing records to be accessed remotely, via mobile devices.

The project is depended on the development, configuration and integration into our current application to access core dataset.

The requirements include but are not limited to:

- Development of a mobile application and API set up.
- Database setup to store sync data files
- Network configuration to support secure connection to care management system.
- Real time mobile access to care customer information.
- Detailed analytics through reporting hub.
- Outlook integration with appointment generated in application.

The VEAT covers the project delivery, support and licencing for 4 years (up to 1000 user accounts and 10000 customer records per year).

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - protection of exclusive rights, including intellectual property rights

Explanation:

Resisystems own the IPR and licensing rights for this software and the new application shall provide increased functionality to our existing Care Management System. The required development of the application, licenses and support to run the software and data model can only be provided by Resisystems for interoperability technical reasons.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-000911](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 February 2022

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

resisystems ltd

18 Exeter Drive, haughton grange, darlington

darlington

dl1 2se

Country

United Kingdom

NUTS code

- UKC13 - Darlington

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £403,365

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted

Emerald Design shall provide technical support to Resisystems during this contract.

Section VI. Complementary information

VI.3) Additional information

(SC Ref:683108)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court and Justice of the Peace Court

Glasgow

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Wheatley Housing Group Limited

Wheatley House

Glasgow

G1 1HL

Email

laurie.carberry@wheatley-group.com

Country

United Kingdom