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Planning

## **Carers Support Service**

Milton Keynes Council

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-003988

Procurement identifier (OCID): ocids-h6vhtk-0437c5

Published 7 February 2024, 9:44am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Milton Keynes Council

MK9 3EJ

Milton Keynes

#### **Email**

[procurement@milton-keynes.gov.uk](mailto:procurement@milton-keynes.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKJ12 - Milton Keynes

#### **Internet address(es)**

Main address

<https://in-tendhost.co.uk/milton-keynes>

Buyer's address

<https://in-tendhost.co.uk/milton-keynes>

### **I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://in-tendhost.co.uk/milton-keynes>

### **I.4) Type of the contracting authority**

Regional or local authority

### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Carers Support Service

Reference number

ASC0048

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Milton Keynes City Council intends to procure Carers Support Service that will provide support and increase independence for residents with unpaid caring responsibilities, this may be caring for a family member, relative or friend. Milton Keynes has a statutory duty under the Care Act 2014 and The Children and Families Act to proactively, identify, assess, and support Carers and young Carers. The census data shows that the numbers of carers in MK is 21,797 as of 2021. We are looking to introduce an 'umbrella model' of delivery and will require the following: 1) Lead Provider The lead provider will be an organisation that can provide general carer support and information and lead the smaller specialist organisations. 2) Specialist organisations We will also require groups with specialist knowledge and skills relating to the condition of the cared for, or the situation of the carer to provide support .

#### **II.1.5) Estimated total value**

Value excluding VAT: £738,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKJ12 - Milton Keynes

#### **II.2.4) Description of the procurement**

This is a Prior Information Notice (PIN) for information only. It is not a formal invitation to tender. Estimated Contract length – up to 2 year pilot Estimated Contract value – total contract value - £738,000 across all providers Estimated start of contract : November 2024 Milton Keynes City Council intends to procure Carers Support Service that will provide support and increase independence for residents with unpaid caring responsibilities, this may be caring for a family member, relative or friend. Milton Keynes has a statutory duty under the Care Act 2014 and The Children and Families Act to proactively, identify, assess, and support Carers and young Carers. The census data shows that the numbers of carers in MK is 21,797 as of 2021. We are looking to introduce an 'umbrella model' of delivery and will require the following: 1) Lead Provider The lead

provider will be an organisation that can provide general carer support and information and lead the smaller specialist organisations. This will include, but is not restricted to:

- Increase identification of carers
- Navigation – what you need to do when and who with at different stages of the carer journey
- Information on financial matters – benefit claims/ entitlement, legal matters – POA, employment, carers rights
- Wellbeing – mental health and physical health support ( with focus on prevention of carer breakdown) and signposting , balancing life and carer role
- General support groups – peer led to include working carers group, diverse communities, bereavement and ex carers
- Support to those looking to develop their own informal support networks, generic training, support coproduction
- Presence in the community
- Collate and share information on what is available for Carers in MK, including events
- Quarterly innovative and engaging MK based newsletter,
- Virtual hub – access information without having to visit – email
- Championing identification of who is a carer
- Demonstrate an inclusive approach to represent the demographics of Milton Keynes

2) Specialist organisations We will also require groups with specialist knowledge and skills relating to the condition of the cared for, or the situation of the carer to provide support . This may include, but is not restricted to:

- Identification of carers
- Provide information on condition, training related to caring eg moving and handling, nutrition, sleep etc
- Support group for carers – peer led , with relevant speakers of interest
- Online and face to face ( these could be run concurrently with group for cared for) and consideration given to working carers
- Lead and ensure all carers have a presence in Milton Keynes
- For young carers and young adult carers – support in schools and an inclusive, accessible activity program, to include the school holidays. We welcome interest from local VCSE providers who can provide the required services. If you would be interested in tendering for this service please send an email with your organisation details (Name, key contact, email & address) to [procurement@milton-keynes.gov.uk](mailto:procurement@milton-keynes.gov.uk) by the 11/03/2024 to confirm your interest?

### **II.3) Estimated date of publication of contract notice**

6 February 2024

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes