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Tender

## **All age support service for unpaid carers**

Swindon Borough Council

F02: Contract notice

Notice identifier: 2025/S 000-003986

Procurement identifier (OCID): ocids-h6vhtk-04dc42

Published 6 February 2025, 2:38pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Swindon Borough Council

Swindon Borough Council, Civic Offices, Euclid Street

Swindon

SN1 2JH

#### **Contact**

Tara Mackey

#### **Email**

[tmackey@swindon.gov.uk](mailto:tmackey@swindon.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKK14 - Swindon

**Internet address(es)**

Main address

<http://www.swindon.gov.uk/>

Buyer's address

<http://www.swindon.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://www.supplyingthesountwest.org.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://www.supplyingthesountwest.org.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

All age support service for unpaid carers

Reference number

DN762323

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Swindon Borough Council (SBC) invites expressions of interest from suitably qualified and experienced service providers for an All Age Carers Support Service in Swindon.

This service will support Adult Carers, Parent Carers and Young Carers, adopting an outcomes-based model. Therefore, we are seeking tenders that deliver the outcomes in the most economically advantageous way while maintaining commitment to high quality provision.

The initial contract term will be for 3 years with an option to extend for a further 4 years (2 periods of 24 months) for a potential total contract term of 7 years as stated in the ITT documents. Estimated contract spend is to a maximum of £1,812,000 across the initial 3 year contract term and up to a maximum of £4,228,000 across the potential total 7 year contract term.

Full details relating to the Services are provided in the tender documents.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85312310 - Guidance services
- 85312400 - Welfare services not delivered through residential institutions

### **II.2.3) Place of performance**

NUTS codes

- UKK14 - Swindon

### **II.2.4) Description of the procurement**

Swindon Borough Council (SBC) invites expressions of interest from suitably qualified and experienced service providers for an All Age Carers Support Service in Swindon.

This service will support Adult Carers, Parent Carers and Young Carers, adopting an outcomes-based model. Therefore, we are seeking tenders that deliver the outcomes in the most economically advantageous way while maintaining commitment to high quality provision.

The initial contract term will be for 3 years with an option to extend for a further 4 years (2 periods of 24 months) for a potential total contract term of 7 years as stated in the ITT documents. Estimated contract spend is to a maximum of £1,812,000 across the initial 3 year contract term and up to a maximum of £4,228,000 across the potential total 7 year contract term.

Full details relating to the Services are provided in the tender documents.

To participate, Suppliers will need to Register as a Supplier with ProContract, [www.supplyingthesouthwest.org.uk](http://www.supplyingthesouthwest.org.uk), then Register an Interest before obtaining access to the tender documents. In the event of difficulties registering as a supplier, please refer to the System Administrator Proactis support team [ProContractSuppliers@proactis.com](mailto:ProContractSuppliers@proactis.com)

Tender clarifications to be submitted in writing via Messaging in ProContract tender portal by 3rd March 2025, 1200 hrs UK Local time. The Council's responses to these clarification questions will be issued periodically on the ProContract tender portal.

Tender Responses are required to be submitted no later than 13th March 2025, 1400 hrs UK Local time via ProContract tender portal - <https://www.supplyingthesouthwest.org.uk/>

Please note that this project has been advertised on Find a Tender Service (FTS) Contract Notice/Contracts Finder/ other web portals, however, Supplying the South West Portal, <https://www.supplyingthesouthwest.org.uk/> is the only portal that includes all the relevant documents required to respond to this opportunity, bearing Project Id: DN762323

No tender submissions will be considered without completing the tender documents in full including attachments and returning them in alignment with the instructions within the tender documents.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

84

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

The initial contract term will be for 3 years, with an option to extend for a further 4 years (2 periods of 24 months) for a potential total contract term of 7 years.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

In the tender documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

13 March 2025

Local time

2:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

13 March 2025

Local time

2:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Swindon Borough Council

Swindon

Country

United Kingdom